TE WHĀNAU O WAIPAREIRA
ANNUAL REPORT
2018 - 2019

KŌKIRITIA I ROTO I TE KOTAHITANGA
Progressively Act in Unity
The Logo for Te Whānau o Waipareira Trust depicts “forever progressing forward.”

Designed by Mei Collins, the koru underneath represents the other organisations that are under the umbrella of Te Whānau o Waipareira Trust. The progressive movement comes from the onward and upward thrust of the logo.
Te Whānau o Waipareira is an urban Māori community anchor organisation with over 35 years of experience in creating spaces where whānau will flourish for generations to come.

Key events include becoming a founding and senior member of the National Urban Māori Authority in 2008, a proactive collective that influences and advances Māori economic and social development.

In 2013, “Whānau Future Makers, A 25-Year Outlook” was launched. This 25-year plan represents a significant milestone in planning the future for our people working with whānau.

Wai-Research, established in 2014, was the next step on our Future Makers pathway for long-term impact and sustainable change. This subsidiary produces qualitative and quantitative evidence and experience-based publications from the heart of the community we serve.

Today, we are leading successful generational change for urban Māori whānau.

We work in collaboration with our partners nationwide, developing a strong indigenous social, educational, health, economic and spiritual agenda.

The Waipareira Timeline: Kōkiritia i roto i te kotahitanga

- **1984:** Te Whānau o Waipareira Trust becomes incorporated
- **1994:** Wai 414 claim lodged with Waitangi Tribunal by Jack Wihongi on behalf of Te Whānau o Waipareira
- **1996:** Establishment of Whānau Tahi
- **1997:** Te Whānau o Waipareira becomes a founding and senior member of the National Urban Māori Authority
- **2009:** Whānau Centre is officially opened
- **2011:** “Whānau Future Makers, A 25-Year Outlook” launched
- **2013:** Wai Research established
- **2014:** Wai-Atamai Social Innovation Hub launched
- **2019:**
Ka huri taku reo
Ki te hiku o te ika
Ki te pane o te motu
ki runga rawa e
E hine, e tama
E koro, e kuī mā
Tahuri mai! Whakarongo mai!

E aku whakateitei ki te whenua, aku tamarahi ki te rangi
naumai ki tēnei ripoata o tātou.

He hōnore he korōria ki te atua, he maungarongo ki te whenua,
he whakaaro pai ki ngā tāngata katoa. Tēnā, heke iho mai ngā
tauwhirotanga o te wāhi ngaro ki runga i tēnā i tēnā e noho
taumaha ana, e pōkaikaha nei i runga i ngā tau mahatanga o te
wā. Kātahi ka tuku ngā kawa, kia tiakina ngā whānau rawa kore,
kia tupu, kia rea hei āmohi, hei āmohi manawaroa.

E ngā mate huhua o te wā i ngā marae puta noa i te motu. Ka
tangi te ngākau, ka taka ā-roto mō koutou kua huri ki tua o
paerau. Moe mai rā, moe mai rā, haere atu koutou. Ka tahuri
ake ki a tātou ngā kanohi, tēnā koutou, tēnā koutou, tēnā tātou
katoa.

Tomo mai ki tēnei ripoata ā tātou. Kia pūrangiaho mai ngā
kaupapa here o te Poari Matua o Te Whānau o Waipareira.
Ka kitea hoki ngā kaupapa e koke whakamua ai tēnei waka
rangatira o tātou kia puawai ai ngā āmi rawa kore hei āmi
momohi. Kōkiritia e! Mana motuhake e!

**He Maimai Aroha**

Kei aku rautiāpū o te pō. Koutou Ngā mate huhua o Te Whānau
o Waipareira. Nei rā tō Whānau e tangi tikapa nei I tō koutou
wehenga. Kua huri tuarā atu koutou ki tua o Paerau, ki te
kōmata o te rangi, tae noa atu ki te kāinga tōturu o tātou te
Māori. Ka tangi mōteatea I tō koutou rironga atu ki te pō nui, ki
tē pō roa, ki te pō I oti atu. Moe mai rā, Moe mai rā, Moe mai rā.
TE KAUHAU ORA
TE WHĀNAU O WAIPAREIRA CODE OF CONDUCT

We will uphold the Mana of Te Whānau o Waipareira by:
Always acknowledging where we have come from and who we are. Ensuring whānau are the
centre of our world. Always striving to better ourselves for the sake of our whānau.

Whanaungatanga
“Ano te ataahua te noho tahitanga a ngā tāina me ngā tuakana i raro i te whakaaro kōtahi.”
We establish and maintain positive relationships.

Wairuatanga
“He hōnore he korōria ki te Atua, he maungārongongi te whēriua, he whakaaro pai ki ngā tangata kātoa.”
We act in the spirit of all that is good.

Whakapapa
“Hoea te waka.”
We honour the past, the present and the future.

Aroha
“Me aroha ki te te tangata.”
We are empathetic, compassionate and have regard for all.

Kotahitanga
We progressively act in unity.
“Kōkiritia i roto i te kotahitanga”

Wairuaatanga
“Kia ti puawai hōnore mo te pani mo te rawakore.”
We uphold the kaupapa in which Te Whānau o Waipareira was
founded, its values, vision and standards – ‘The Waipareira Way.’

Kawa
“Taku manu pōhiri e rere atu ra ki te tāi whakarunga ki te tāi whakararo ki ngā iwi o te motu nei.”
We embrace and welcome all.

Te Reo Māori
“Tōku reo tōku ohooho tōku reo tōku māpihi maurea.”
We actively practice Te Reo Māori and Tikanga.

Pōhiri
“Tautoko kia tū tangata, kia tū Rangatira.”
We support and encourage whānau to realise their full
potential.

Manaakitanga
“Manaaki tangata.”
We are hospitable, fair and respectful.

Tautoko
“Tautoko kia tū tangata, kia tū Rangatira.”
We support and encourage whānau to realise their full
potential.

Kawakawa
“Kia tipu he puawai hōnore mo te pani mo te rawakore.”
We uphold the kaupapa in which Te Whānau o Waipareira was
founded, its values, vision and standards – ‘The Waipareira Way.’

Kotahitanga
We progressively act in unity.
“Kōkiritia i roto i te kotahitanga”

Te Reo Māori
“Tōku reo tōku ohooho tōku reo tōku māpihi maurea.”
We actively practice Te Reo Māori and Tikanga.
# TE RĀRANGI UPOKO

## TABLE OF CONTENTS

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>He Mihi, He Maimai Aroha</td>
<td>4</td>
</tr>
<tr>
<td>Te Kauhau Ora</td>
<td>5</td>
</tr>
<tr>
<td>Tā Te Heamana</td>
<td>8</td>
</tr>
<tr>
<td>Chairperson’s Report</td>
<td></td>
</tr>
<tr>
<td>Tō Tātou Poari</td>
<td>10</td>
</tr>
<tr>
<td>Our Board</td>
<td></td>
</tr>
<tr>
<td>Tā Te Kaiwhakahaere Kaumātua</td>
<td>14</td>
</tr>
<tr>
<td>Kaumātua Report</td>
<td></td>
</tr>
<tr>
<td>Tā Te Kaiurungi</td>
<td>16</td>
</tr>
<tr>
<td>Chief Executive Report</td>
<td></td>
</tr>
<tr>
<td>Ngā Kaupapa Hirahira</td>
<td>20</td>
</tr>
<tr>
<td>Events</td>
<td></td>
</tr>
<tr>
<td>Kōrure Whānau - Whānau Transformations</td>
<td>22</td>
</tr>
<tr>
<td>Ō Tātou Kaimahi - Our Workforce</td>
<td>36</td>
</tr>
<tr>
<td>Hāpori Momoho - Flourishing Communities</td>
<td>48</td>
</tr>
<tr>
<td>Mana Māori - Advocacy for Māori</td>
<td>54</td>
</tr>
<tr>
<td>Waipareira Tuararo - Back Office</td>
<td>58</td>
</tr>
<tr>
<td>Ngā Tahu o Waipareira: Our partners</td>
<td>68</td>
</tr>
<tr>
<td>Hoani Waititi Marae</td>
<td>70</td>
</tr>
<tr>
<td>Wai Tech</td>
<td>71</td>
</tr>
<tr>
<td>Whānau Tahi</td>
<td>72</td>
</tr>
<tr>
<td>Hāpai Te Hauora Tapui</td>
<td>73</td>
</tr>
<tr>
<td>Whānau Ora Commissioning Agency</td>
<td>74</td>
</tr>
<tr>
<td>NUMA</td>
<td>75</td>
</tr>
<tr>
<td>Social Value Aotearoa</td>
<td>76</td>
</tr>
<tr>
<td>Ngā Ripoata Pena Pūtea</td>
<td>78</td>
</tr>
<tr>
<td>Financial Report</td>
<td>80</td>
</tr>
<tr>
<td>Independent Auditor’s Report</td>
<td>82</td>
</tr>
<tr>
<td>Mōteatea</td>
<td>84</td>
</tr>
</tbody>
</table>
CERTIFICATIONS

- MSD Social Sector Accreditation Standards Level 1-4
- Health & Disability Standards 8134: 2008
Te Whānau o Waipareira has enjoyed another year of development and positive growth, demonstrating we have the right strategy and certainty of direction to deliver our mandate to our community. Today, more than ever, we are increasing the awareness of the disadvantages we face as Māori, and as an organisation. The prevalence of many health conditions is highest among Māori than the general population. These inequalities are underserved and highlight an imbalance in health, which is in contrast to the obligations set out in Te Tiriti o Waitangi.

The disparities Māori face is a by-product of structural racism which encompasses the entire system. It is now widely acknowledged that structural racism is the key indicator of institutional racism which is a significant factor for adverse health outcomes for Māori. Various state sector inquiries reflect significant and widespread concern in this area, and there is a pressing need for Māori led solutions based on a more robust bringing together of Te Ao Māori practices. Collectively, these reports provide valuable insights into the critical role for community-based solutions. Te Whānau o Waipareira has led the way in supporting whānau and communities to solve the health, social and cultural challenges of everyday lives. Through strategic management, we have strengthened our organisation, and our attention has focussed on delivering programmes that empower people to connect with opportunities to realise their goals. We have worked tirelessly to strengthen our foundations and it's fundamental that we continue to scale existing solutions and invest in new ideas which benefit broader segments of our communities.

To help tackle the overwhelming call for assistance Te Whānau o Waipareira is using social impact development models and our Whānau Centre facilities are now capable of measuring and understanding high transactional cost against the social value created through our frontline staff and programme provisions. A significant social impact report on Ngā Tau Mīharo o Aotearoa: Incredible Years parenting programme, evidenced that for every dollar invested by the government, the social value of just under four dollars is realised. The characteristics of applying this cost equation framework correlate the interrelated outcomes that exemplify the distinct features of a Te Ao Māori approach that legitimises holistic mana enhancing practices that build self-esteem and confidence for whānau all while being delivered in a safe and familiar environment.

We are now moving toward unlocking opportunities to support similar organisations to reach their aspirations for whānau and communities. Waipareira officially launched Wai-Atamai a multidisciplinary led social innovation hub, which has been five years in the making. Wai-Atamai had previously provided services exclusively to Te Whānau o Waipareira and partners; the launch marked the extension of its services to other like-minded organisations.

The board is grateful for the outstanding results we have had across all sectors. None of these accomplishments would be conceivable without our dedicated kaimahi and our leadership team. We also acknowledge our Roopu Kaumātua for their guidance in our endeavours to uphold the values of Te Kauhau Ora, while always reminding us where we have come from and who we are.

We give a special mention to Dame Kahurangi June Mariu, the first chair and a lifetime member of Te Whānau o Waipareira Board, who celebrated her 88th birthday. We are always inspired by Aunty June and her devotion to the community. As a foundation member, Dame Kahurangi June Mariu has fuelled the future aspirations of Te Whānau o Waipareira.

Finally, and as we progress forward, we will build partnerships with whānau and communities so that we can provide optimal support for those journeying towards better wellbeing. Our transformation as a whānau and as a community is dependent on our ability to navigate beyond the constraints of what we know and become architects of innovative social solutions ensuring Māori voices are heard and understood.

Raymond Hall
Chairman, Te Whānau o Waipareira

TĀ TE HEAMANA
CHAIRPERSON’S REPORT
TŌ TĀTOU POARI
OUR BOARD

Chair: Raymond Hall
Ngāti Whātua, Te Rarawa

Deputy Chair: Evelyn Taumaunu
Ngāti Mahanga, Ngāti Raukawa

Secretary: Rocky Tahuri
Porourangi, Ngāti Porou

Treasurer: Merepaea Dunn
Te Rarawa, Ngapuhi, Te Whakatohea, Ngai Tuhoe, Ngāti Porou
Dame June Mariu,
Lifetime Board Member
Te Whānau-a-Apanui

Phil Paki
Ngā Puhi, Ngāti Hine,
Ngāti Ueoneone

Te Kurataiaho Kapea
Ngāti Whātua

Moyna Grace
Ngāti Porou, Te Arawa

Jarred (Bumpa) Taumaunu
Ngāti Konohi, Ngāti Porou, Tainui

Tom Harris
Ngā Puhi
DAME KAHURANGI JUNE MARIU
THIS IS YOUR LIFE

Dame Kahurangi June Mariu: Legend for Waipareira and the West Auckland Community

This year we were able to honour Dame Kahurangi June Mariu in a "this is your life" style celebration on 1 June 2019 for her 88th birthday. She was the first chair of Te Whānau o Waipareira Board and her contribution to the development of Waipareira has been recognised as a lifetime board member. This tribute was held at The Trusts Arena, Henderson to cater for the large number of people who wanted to attend.

Dame June’s dedication to West Auckland Māori has previously been recognised in the 2012 Queen's Birthday and Diamond Jubilee honours list, where she was appointed Dame Companion of the New Zealand Order of Merit in 2006.

Her services to whānau span a variety of areas, including youth, education and women’s welfare. She has previously been national president of the Māori Women’s Welfare League, and a member of the Treaty of Waitangi Fisheries Commission. Her achievements also include being captain of the Silver Ferns netball team.

“Dame June is an exemplar in our communities. Her contribution to Auckland, to the national sporting codes of netball and softball, to education and dedicating her life to uplifting our communities... She is indeed one of our living legends. Acknowledging our people who have dedicated their lives as servants of the people in our communities is uplifting for us all.”

John Tamihere,
CEO of Te Whānau o Waipareira.
E nga mana, e nga reo, e nga rau rangatira ma
Tena koutou, tena koutou, tena tatou katoa
Ko te mihi tuatahi ki te atua
Ko te mihi tuarua ki a ratou
Ma te hunga kua ngaro
Moe mai koutou, moe mai ra,
Moe mai ra
Ko te mihi tuatoru ka huri noa
Ki a tatou te hunga ora
Tena koutou, tena koutou, tena tatou katoa

In 1949, Sir Apirana Ngata wrote the first lines of what became an inspirational message in a book belonging to Rangi Bennett: “Grow up within your time and in your world.”

This whakataukī cannot only be for youth. In its entirety it is the essence of our Māori existence today. For us as Pakeke never has there been such a need to grasp and move with the speed of time, yet hold on with the endurance of our tūpuna.

It is 70 years since Ngata expressed that thought. Many of our kaumātua have reached their 70s and 80s, some 90s. Look at the huge changes in areas such as technology since they heard those words.

This year, academic research has looked at us with a great deal of interest. With Auckland Council focusing on plans to create an “Age Friendly City” and increased numbers of elderly in Aotearoa, we have been quite targeted this year.

We have primarily worked with our own Wai-Atamai research team but have also engaged with Auckland University, “Te Kaumātutanga o Te Roro”, Auckland City Council Culture and Diversity and Community Relations, Auckland Council Seniors Advisory Group, and Ageing Population Government Strategy with Tracy Martin.

Our other activities this year have been many and varied. The Rōpū Kaumātua consider themselves to be enriched by Waipareira, by the various communities out West, and the Kohanga and Kura for their mokopuna that they never had. While they acknowledge the Ahi kā in their tribal areas, they actively enjoy urban social activities including Matariki Dawn at Pukematekeo, Matariki Celebration at Manurewa, and the wonderful Kaumātua Olympics, which were run by the partners in Te Pou Hākinakina contracts.

Te Pou Māori Theatre have once again included us in the drama and entertainment. “He Mokopuna He Tīpuna” was a play in te reo with the Kura Te Kotuku, looking at the history surrounding Corbans of Te Kawerau a Maki. They also run a very popular Waipareira Kaumātua Day for us at Corbans in the little historic Anglican Church.

In the spirit of drama and acting, our kaumātua became film extras in Ahikāroa. They spent five hours at Te Atatu South where their reo was largely exclamatory.

We have been involved in Te Pou Matakana (now Whānau Ora Commissioning Agency) and Oranga Tamariki meetings, the opening of the marae at the Deaf School at Kelston, the opening of the whare for a Kaupapa Program, the transport of kai to Ihumātao, and supporting Manu Korero at Massey High School.

To have the cardiac nurse, the cancer nurse, the bowel screening programme, the diabetes nurse, the medication research and current pharmaceutical practice brought to us supports our physical wellbeing.

Sadly, this year we have lost people who worked very hard for our interest over time, such as previous Board member Heta Tobin and our own treasurer Myra Richmond.

To bring this report to a close, we must acknowledge the phenomenal energy of the CEO, Board Chair and Trust Board, as well as those who share their talents with ukulele, dance, waiata and manākitanga, van transport and a willingness to engage with us. We have enjoyed those special moments such as a day with Dame Naida Glavich at Ōrākei, and singing our hearts out to celebrate Auntie June Mariu and her achievements at the Trusts Stadium.

The physical, emotional and spiritual needs of our group are as individual as any other, but the tikanga and te reo are held as Sir Apirana Ngata envisaged.

An appropriate end of this report is to say once again, “Kōkiritia i roto i te Kotahitanga” Progressively Act Together in Unity

Chair: Mere Tunks
Te Whānau-ā-Apanui, Whakatōhea
You can judge an organisation and/or a whānau by compliments or criticisms. I am constantly contacted either by phone, email or on the street by a diverse range of people that have nothing but positive things to say about our whānau.

Whether it is the way in which our Roopu Kaumātua turns up and stands up or whether it is the way in which one of our kaimahi has brought peace and sanity to those suffering from violence and difficulties, it all counts. That is why it is a privilege to continue every day to work under the umbrella of Te Whānau O Waipareira.

In effect, the people of this whānau from the West have never feared standing up and having a go, without fear and without favour so long as the cause is just.

In somewhat of a premonition, in last year’s Te Whānau o Waipareira Annual Report I stated: “Mark my words, one of the greatest travesties of justice will be an agency known as the Children’s Ministry that calls itself Oranga Tamariki”.

All of us involved in caring and lifting the ability of our people to become independent and productive know that agencies of the State often trip us up rather than support us.

One of our biggest challenges this year has been the continued lack of support from our Minister of Whānau Ora, Mr Peeni Henare. We hope that he changes his conduct. Whānau Ora is about devolution. Whānau Ora is about to Māori, by Māori, for Māori. This Minister believes in State Ora and that the State can provide better than growing Māori communities and families provide for themselves.

As with all Governments and Ministries, Te Whānau O Waipareira will continue to outlast this administration and the next.

We do so because we have absolute faith in our right to self-management, self-determination and liberation from the non-Māori world. We are part of a movement and can now, through all forms of evidence, absolutely prove we are better providers than any other non-Māori State agency or other provider.

You will note from the specific reportage that follows we have thousands of interactions with individuals and therefore whānau. More than that we now lead out in our ability to measure the contribution we make. We therefore know what works and what does not. We know that each individual and whānau have their own strengths. We see solutions not just difficulties and problems. The magic is just listening and understanding. Its about basic respect and honouring of one another.

In conclusion, we no longer need to be told what, when and how to do things. We need our own resources to resolve our own problems.

White men’s tools cannot fix brown men’s problems. It’s as simple as that!
TĀ TE RŌPŪ WHAKAHAERE
OUR EXECUTIVE TEAM

Charmaine Newson,
Director, Funding & Contracting

Jo Nicholson,
Director, Social Impact

John Tamihere,
Chief Executive Officer

Neta Tomokino,
Director, Wai-Tautoko

Jason Wong,
Director, Housing

Executive team from left to right:
Michael Zheng,
Chief Information Officer

Dr. Tanya Allport,
Director, Wai-Atamai

Christine Wu,
Chief Financial Officer

Awerangi Tamihere,
Chief Operations Officer

Brad Norman,
Director, Data & Performance

Jacqui Harema,
Director, Whānau Ora
NGĀ KAUPAPA HIRAHIRA

EVENT HIGHLIGHTS
KŌRURE WHĀNAU
WHĀNAU TRANSFORMATION
KAREKARE BEACH | WEST AUCKLAND
E rongo ki te tangi o te ngākau e kapa ana mo te tira kua rere ki te pae o ngā rangi
Creating future spaces where whānau opportunities and aspirations can flourish and positive whānau transformation occurs.

Kōrure Whānau is the name given to our whānau service provision arm combining over 50 services across economic, health, social, cultural and educational sectors to support whānau achieve their outcomes and aspirations.

Whānau Ora is the philosophy that underpins our mahi with whānau. This approach places whānau front and centre of decision making for their future. Supporting whānau to identify their strengths further builds resilience across all aspects of their lives and reinforces their ability to achieve positive transformation. Kōrure Whānau – supporting whānau transformation.

Whānau Future Makers

Long-term, whānau-identified aspirations are as follows:

<table>
<thead>
<tr>
<th>Rangatiratanga:</th>
<th>Oranga:</th>
<th>Matauranga:</th>
</tr>
</thead>
<tbody>
<tr>
<td>As a whānau we have rangatiratanga/self-determination over all aspects of our lives</td>
<td>Our whānau is healthy and lives and thrives in an healthy environment</td>
<td>Our whānau accesses knowledge and information and learning pathways to achieve our aspirations</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Tikanga:</th>
<th>Ohanga:</th>
</tr>
</thead>
<tbody>
<tr>
<td>As a whānau we are steeped in our culture, have cultural integrity and participate fully in our culture</td>
<td>As a whānau we are sustainable economic units</td>
</tr>
</tbody>
</table>
Delivering integrated services is a key tenet of whānau ora-centric delivery, ensuring whānau only have to tell their story once while having access to seamless wrap-around services. Supporting a whānau as a whole unit, as well as capturing and meeting individual needs within the whānau, helps build whānau champions and enduring whānau transformation.

Our Kaiārahi are essential to this approach – engaging and navigating multiple services on behalf of whānau. Sitting alongside whānau, supporting them to map out their aspirations and collectively pulling together a plan to achieve these goals over a short, medium and long-term period. Kaiārahi are the connectors for whānau and ensure the right services, advice and networks are in place at the right time to facilitate progress towards their aspirations.

To further support the role of our Kaiārahi and our integrated whānau ora approach our services are clustered into the following whānau focus areas:

- Pēpi & Tamariki
- Rangatahi
- Mātua

In 2018-2019 our Kaiārahi team engaged with 666 whānau over 10,033 different types of contacts.

**Whānau 5**

Our Whānau 5 outcomes co-produced with whānau to measure progress across all Clusters

1. *E taea ana e te whānau te whakamahere mai i ō rātou wowata, hei whāinga anō mā rātou*
   
   Our whānau are equipped with planning skills enabling them to meet their aspirations.

2. *Ka mōhio te whānau ki tōnā ake hāpori, me ngā tūmomo ratonga e hāpai ana i tō rātou whakapakaritanga*
   
   Our whānau have knowledge of, and use community services when needed.

3. *Ka rere tonu ngā kōrero i waenganui o te whānau*
   
   Our whānau use positive communication practices.

4. *Ka whakawhanake tonu te tūhono hōnotonga i waenganui o te whānau*
   
   Our whānau are connected and work together as a unit.

5. *Ka whakahono tonu te whānau ki tō rātou ake mana motuhake*
   
   Our whānau are more connected to Te Ao Māori.
In 2018-2019 Kōrure Whānau worked alongside 7,701 individuals and their whānau with a total of 86,188 contacts (home visits, phone calls, advocacy, meditation etc) made with whānau. 85% of whānau achieved their planned outcomes.

Number of Whānau Engaged Across Each Whānau Cluster

<table>
<thead>
<tr>
<th>Whānau Cluster</th>
<th>Number of Whānau</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tamariki</td>
<td>1,346</td>
</tr>
<tr>
<td>Rangatahi</td>
<td>2,438</td>
</tr>
<tr>
<td>Mātua</td>
<td>3,917</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>7,701</strong></td>
</tr>
</tbody>
</table>
Whānau Ethnicity
At Waipareira we work with whānau from all cultural and ethnic backgrounds. Over 2018-2019 whānau we engaged with identified themselves as belonging to the following ethnicities.

- Māori 63%
- Pasifika 16%
- NZ European / Pākehā 12%
- Asian 4%
- Other 5%

Māori make up 63% of whānau we work alongside, followed by Tagata Pasifika at 16% and Pākehā/NZ European at 12%.

Whānau Gender Breakdown

<table>
<thead>
<tr>
<th>Gender</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wāhine / Female</td>
<td>4470</td>
</tr>
<tr>
<td>Tāne / Male</td>
<td>3228</td>
</tr>
<tr>
<td>Gender Diverse</td>
<td>3</td>
</tr>
</tbody>
</table>

Wāhine are more likely to access our services than tāne which is consistent with previous years. Over the last year we have increased the number of tāne working for Waipareira and hope this will encourage more tāne to access our services.

Whānau Age Breakdown
Rangatahi (13 - 24 yrs) make up our biggest group of whānau receiving services at 36%. This is followed by Mātua at 23%.
KŌRURE WHĀNAU HIGHLIGHTS

Integrated Services for Whānau across Pēpi / Tamariki, Rangatahi and Mātua clusters

Another year of Kōrure Whānau providing a range of integrated services further affirms and celebrates whānau as having the capability to successfully determine, map out and fulfil their unique goals and aspirations as community champions for future generations. There are so many whānau stories to share and these are just snippets from over the year.

This year we completed 86,188 whānau contacts across Kōrure Whānau

Services for Pēpi/Tamariki and Whānau

Over 2018-2019 the Tamariki cluster provided services to a total of 1,475 pēpi / tamariki and their whānau. This cluster of services supports whānau with babies and children with a large portion being focused on establishing good parenting practices and whānau being fully informed to provide the best possible start for their pēpi/tamariki.

Increasing Parenting Knowledge and Practices

Our first engagement with pēpi and their whānau often comes through as a referral to Tamariki Ora and whānau wanting to increase their knowledge of pēpi milestones and development and how to further enrich this. As pēpi develop and grow into tamariki we have a further range of services to cater for their development.

Through services like Mama & Pēpi and enhanced immunisation we can provide longer term support and advocacy for mums/whānau from pregnancy care to immunisation. Information on breastfeeding, parenting skills, and nutrition continues to educate and support our mothers toward their wellbeing as well as that of their pēpi and tamariki.

Increasing Parenting Skills and Positive Practices

We offer a number of programmes to better equip whānau with different parenting tips and strategies.

Incredible Years supports parents and whānau to improve their relationships and engage more positively with their tamariki. The feedback from whānau has been very positive with whānau noticing many positive changes in them as parents resulting in “having more fun” and “enjoying their tamariki more”.

Tamariki spending large amounts of time on devices is a common concern for many whānau and can lead to less active lifestyles for tamariki. Our PPAL programme (Positive Parenting Active Lifestyles) works with tamariki aged two to four years and their whānau to help them better understand health and nutrition. Whānau learn strategies to implement with their tamariki towards a healthier lifestyle.

340 parents / caregivers completed a course to increase their parenting knowledge and skills
Supporting Tamariki be School Ready

Ensuring our tamariki are well prepared and school ready is a key outcome across our tamariki cluster.

Attending an early childhood centre, kohanga/puna reo, playgroup or kindy, supports our tamariki to socialise with other tamariki and learn skills that are helpful for them to transition into school. The Engaging Priority Families programme supports whānau find an early childhood placement that suits their tamariki and whānau.

Te Puna Kainga playgroup is one of these options and provides support for mums and whānau to work alongside their four-year-old tamariki to grow and nurture their learning for them to transition successfully into school. This year’s programme has had the highest number of tamariki since it started four years ago.

Te Tipu Paa Harakeke

Te Tipu Paa Harakeke helps whānau increase their use of te reo and tikanga with tamariki. Based on Te Ao Māori, our tamariki are nurtured with fun learning and activities utilising te reo Māori and tikanga Māori resources. Whānau playgroups also encourage our tamariki to engage with other whānau.

Ensuring Tamariki Success at School

Once tamariki are at school our Te Kete Aronui afterschool learning programme is available to further enhance their learning. After an initial assessment, an individual learning programme is developed alongside them and their whānau to increase their knowledge of te reo, tikanga Māori, numeracy and literacy.

At the end of June there were 60 students with individualised educational plans. Student enthusiasm for the programme and their learning has increased, with parents waiting for their children (at class end times) who want to stay and continue with their classes. Some students have come in with awards received at their schools, and schoolteachers have remarked on an improvement in their achievement levels in maths and literacy. Increased school attendance and increased enjoyment of learning have been key outcomes for students.

Whānau Outcomes Out Loud

“Brilliant as always. Very useful, informative, thank you tutors – you are knowledgeable, listen well and respond with really useful and supportive suggestions.”
(Rachel Hume – Positive Parenting Active Lifestyle Services)

“You’re [kaimahi] an absolute professional in all aspects and I felt very honoured to have you in our home, sharing your wisdom throughout my journey of rediscovery. You are an inspirational woman and role model.”
(Pania Andrews – Mama & Pēpi)

“My kōtiro has more confidence to talk to teachers when having problems. Teachers are noticing the improvement in behaviour and learning.”
(Nana from Te Kete Aronui)

“It's ok if you get it wrong. this helps you get better at it.”
(8-year-old tamaiti encouraging 6-year-old tamaiti during session with Te Kete Aronui).
Working Alongside Rangatahi/Young People and their Whānau

Our rangatahi services and programmes are an integral part of our full wrap-around whānau ora approach. All work with rangatahi is premised on the belief that we are supporting rangatahi to transition into rangatira or Youngatira. Having access to mentoring, culture and knowledge are important factors in their development. Education and employment are key success factors for rangatahi to achieve their long-term aspirations. Whānau School Support works alongside rangatahi, whānau and schools to support tamariki/rangatahi where they may not be attending. Our kaimahi work collaboratively with whānau and schools to reconnect tamariki/rangatahi to appropriate education pathways.

Te Pae Aronui is a new pilot programme that commenced in May. This programme supports rangatahi identify their education/employment aspirations and navigates them to networks. This started with a six-week full time course to embed good routine and habits and lay the platform for pursuing their long term employment and learning aspirations. There were 14 that graduated in this group and by the end of June one rangatahi had commenced employment with five successful in gaining their driver licence.

Access to Mentoring

Research has shown the importance of mentors for rangatahi. Whānau Ora Rangatahi, Te Korowai Rangatahi and Rangatahi Advocacy provide key mentors and in some instances specialist social workers for rangatahi aged 10 – 24 years. While being encouraged to engage in education and training pathways, rangatahi receive mentoring and prosocial activities (e.g. art, sport) to further enhance their wellbeing. Connectedness to culture is also a key part of delivery that is implemented across all programmes.

“I just wanted to say thank you so much for your understanding and perseverance with my son. It has been a hard road in many ways. I've had to learn to be strong, and just want the best for my kids. Thanks.”
Mum - Whānau & School Support Services

Rangatahi cluster engaged with 2,592 rangatahi & their whānau with 9,235 contacts completed.
Working with Mātua / Adults and their Whānau

Our services for adults and whānau are clustered together in the Mātua cluster. Integrated outcomes across all these services are focussed on whānau increasing their service, financial, health and education literacy, increasing community knowledge and networks, increasing cultural knowledge and supporting the whānau to connect more as a whānau.

Our Niwareka programme works with wāhine working to build their confidence and self-esteem to better manage their relationship; 102 wāhine came through this programme over the year. “This was my first ever women’s empowerment program and I just thought it was so effective and exactly what I needed in that short period of time in my life as I was going through something rough, so thank you Pebz and the other beautiful kaimahi”.

A large portion of our Mātua cluster focus on outcomes for tangata whaiora (whānau engaging with mental health) from a holistic approach of cultural connectedness with an emphasis on hinengaro, tinana and wairua (mind, body and spiritual sustenance), and increasing service and financial literacy of whānau.

Kaimahi involve and expose whaiora to a significant number of activities in the community to further increase their connection to the community.

Whaiora joined kaimahi on a very early morning (pre-sunrise) trek to the Pukematekeo lookout in the Waitakere ranges to welcome Matariki. As Matariki is a strong connection to the foundations of how our tūpuna used the stars as a guide for kai with the planting and harvesting of vegetables, hangi was enjoyed as the day’s feast.

The highlight for whaiora was being included in preparing the food, cooking the hangi, and of course, sampling the fruits of their efforts.
Taniwha Tales

Taniwha Tales continues to provide a hub to support our freedom sleepers who visit the hub throughout the week to work on their carving projects. The carving projects provided by one of our kaimahi have proven to be one of the activities that gives freedom sleepers something to aspire to and a sense of pride. One of their larger pieces of work is now a treasured taonga of Traumatic Brain Injury Trust, presented at the official opening of their "Wellness Park". The other has pride of place at our local Prospect Primary School. The hub has now been extended to include other programmes, while also being a safe a place where whānau come and enjoy a cup of tea and a little whānaungatanga.

Whaiora and Employment

Securing short-term employment and work experience for some of our tangata whaiora has contributed to them leading a more independent life and giving more opportunity for better life choices. KiwiKrew event crew specialists employed eight whaiora on a casual basis to support with setting up the stages and lighting at Spark Arena.

$\text{\$\text{\$\text{\$\text{\$}}}$$\$$}$

Through our budgeting programme we had over 323 whānau engaged to support them increase their financial literacy and better manage their finances.

1,748 Kai parcels were issued over the year with 4,808 tamariki having access to extra kai.

Connecting Whaiora to Culture and Te Reo

The successful completion of ‘Te Ara Reo level 2’ by five of our whaiora from Kaupapa Māori Day Programme has been an outstanding achievement.

“Waipareira has helped me in feeling motivated and now I feel that I am achieving something. I love the carving and don’t just come here to eat my lunch.”

Anaru Maitai – Iwi Services

Special Thanks to:
- Countdown Westcity
- Auckland City Mission
- Fair Foods Ltd.
- Salvation Army, View Road
- Tegal Chicken
Specialist Community Health Services for Whānau

Our Specialist Community Health team provides critical specialised complementary integrated health services to whānau in the community. Māori Mobile Nurses visit whānau in their home giving advice to manage long-term health conditions. Other services provide health checks for kohanga and puna reo, health information, programmes for rangatahi in schools and public health policy advice. Two Whānau Ora Cancer Navigators provide intense support for whānau recently diagnosed with cancer.

This group also facilitates information and training sessions to increase community nutrition and physical activity participation.

<table>
<thead>
<tr>
<th>Community Nutrition, Physical Activity &amp; CVD Prevention</th>
<th>Whānau Ora Cancer Navigators supported</th>
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<tbody>
<tr>
<td>331 individuals participated in the community nutrition and physical activity sessions over the 2018-19 FY.</td>
<td>68 individuals and whānau on their cancer care journey.</td>
</tr>
</tbody>
</table>

Whānau Outcomes Out Loud

Below is some of our whānau feedback as a testament to their success after engaging with our integrated services:

“I have really appreciated the support from my kaimahi from Waipareira. My kaimahi always provides me with support, advice and advocacy when I am not coping very well, when I am experiencing a crisis or under a lot of stress or distress. I nearly became homeless, and without the support, I would have been. Thank you Waipareira.”
(Felicity Carter – Mainstream Services)

“I can’t say enough about the support that Waipareira kaimahi have provided me, with day-to-day needs and bringing stability, which continues to support me in the rehabilitation of my life.”
(Micheal Coleman – Mainstream Services)

“I hadn’t had any contact with my daughter in Australia for a long time, and without the support of Waipareira to get a passport, I would not have been able to engage with all my children and whānau at her wedding. This is a memory that I will never forget. Whānau Ora/Whānaungatanga.”
(Takapare Papanui – Iwi Support.)

In the 2019-2020 financial year we are looking to expand our Kōrure Whānau suite of services and programmes to ensure we continue to remain current and respond to growing whānau aspirations and dreams.
After being made redundant twice and following a frustrating meeting at WINZ, Alice was feeling emotional. Then she happened to run into her future Kaiārahi, Rogere, in the street, and her life took a turn for the better.

Rogere explained that she worked for Te Whānau o Waipareira and suggested that Alice come to see her.

From there, Alice joined a Waipareira group aimed at promoting a positive mental outlook. She now meets them a few times a week for free activities, including two gym sessions a week which she clearly loves.

“‘You can use everything in there. I’d stay there for hours if I could,’” she says.

Alice, who has asthma, also walks in the hills near her home but says that, unlike the gym, it’s weather dependent.

“It’s awesome getting a bit of exercise; I think it’s something everyone should do. For me, it improves my health – it’s a lot better now, especially my breathing. I could hear myself at night breathing or trying to breathe. Since I’ve been doing a lot of walking and training at the gym it’s choice. It really does help,” she says.

Alice says that after she got made redundant she was bored at home and that without Waipareira and its whānau ora approach she’d feel “a little bit lost”.

“When you’re getting older, a lot of people don’t want to do anything, they just want to sit around and drink coffee, which I don’t drink,” she explains.

Alice, who was a seamstress for 10 years, meets the Pacific Island group at The Hub centre in Henderson once a week. The group is currently making costumes and Alice is able to use and share her sewing skills.

“They’re making hula skirts there. I’m doing most of the handiwork and they’re doing the other bits, putting them together. I don’t mind helping them out, but the activity to do the hula, forget it!” she laughs.

The group has also visited local beaches and museums as well as taking the occasional longer trip.

“We went up to Te Rāwhiti Marae up near Russell for five days. We cooked, cleaned, went for walks and did a tour around. One day we went to the waterfalls, had lunch and then we had activities at the marae. It was awesome.”

Alice also speaks warmly of the group’s members and staff at Waipareira. “Rogere has supported me awesome. She got me to go wherever I should be going, worked out a few things, what’s happening in my life so far.”

She adds that she enjoys seeing other members of the group regularly and keeping in touch with them via Messenger and Facebook.

“The group’s pretty good. To me they are, regardless that there are ups and downs. I just try to make them smile. I put a lot of jokes [on Facebook] just to keep them smiling.”

Alice’s experiences reflect how programmes from Waipareira strengthen whānaungatanga for participants, providing positive social connection and improving physical and emotional wellbeing.
TŌ TĀTOU KAIMAHI
OUR STAFF
Rangi runga  
Papa raro  
tipu ana  
e ngā uri  
pū te wai o Pareira  
inhaia kia ora e
Our kaimahi are our soldiers on the ground supporting whānau transformation with their expert engagement skills, vast networks, ability to advocate strongly and assisting whānau achieve their outcomes.

**Ethnic Breakdown of Kaimahi**

Māori make up over half of our workforce followed by the next biggest group of Pasifika kaimahi.

<table>
<thead>
<tr>
<th>Ethnic Group</th>
<th>Percentage</th>
</tr>
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<tbody>
<tr>
<td>Māori</td>
<td>53%</td>
</tr>
<tr>
<td>Pasifika</td>
<td>21%</td>
</tr>
<tr>
<td>Asian</td>
<td>12%</td>
</tr>
<tr>
<td>NZ European</td>
<td>9.5%</td>
</tr>
<tr>
<td>Other</td>
<td>9.5%</td>
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Wāhine make up 74% of our workforce, which is reflective of the number of wāhine who access services at nearly 60%.

Tāne comprise 26% of our workforce, which is less than the percentage of tāne who access services at approximately 40%. We are working to match the ethnic and gender breakdown of kaimahi to match the ethnic and gender breakdown of whānau accessing services. This approach helps us to engage and better match the needs of whānau.

**Age Range of Kaimahi**

<table>
<thead>
<tr>
<th>Age Range</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 25</td>
<td>9%</td>
</tr>
<tr>
<td>25-34</td>
<td>20.5%</td>
</tr>
<tr>
<td>35-44</td>
<td>27.5%</td>
</tr>
<tr>
<td>45-54</td>
<td>24%</td>
</tr>
<tr>
<td>55-64</td>
<td>16.5%</td>
</tr>
<tr>
<td>65+</td>
<td>2.5%</td>
</tr>
</tbody>
</table>

The age group with the highest number of staff is 35-44, making up 27.5% of our workforce, followed by the 45-54 age group at 24%.
20 Years Or More

Kaumātua continue to provide mentorship and wisdom to our workforce and whānau. We acknowledge their on-going dedication to the values of Te Whānau o Waipareira. Ngā mihi nui ki a koutou.

Our first acknowledgement must go to Ngaire Te Hira, who has been with Te Whānau o Waipareira since 1990.

This year three of our kaimahi, Wendy Hayward-Morey, Elizabeth Wood & Lorraine Symons, reached the milestone of 19 years.

Over 25+ years
Maria Patrick

Over 25+ years
Te Ara Totoro
NGĀ PAETAE KAIMAHI

STAFF ACHIEVEMENTS

Over the year our kaimahi have achieved several professional and personal goals and different milestones.

Whaea Manuao Graham
Whaea Manuao turned 80 this year and is an examplar to other kaimahi within Wai-Tautoko. We are proud to showcase this uniqueness as she brings not only wisdom but knowledge to the fold. We are proud of the mix of young and young in spirit we have across the workforce.

Dr Sneha Lakhotia,
Sneha, our policy and Social Return on Investment (SROI) Lead, became the first accredited SROI practitioner in New Zealand. She was awarded this accreditation by Social Value International on successful completion of her report on Te Whānau o Waipareira Incredible Years Parenting (IYP) programme. The report was a forecast SROI analysis, which measured the social value created by the IYP programme.

“The organisation will continue to embed this as a practice across its different services and use it as a tool to communicate not only to funders but also whānau and communities, and the front line workers,” says Sneha. “It will use the report to translate and inform best practices and decisions not only in the organisation, but the wider network of similar organisations and agencies. From the programme’s perspective, this study can support a greater understanding of the value of parenting or the IYP Programme at Waipareira and across New Zealand. It will help inform policy and process through the lens of social value.”
Jana Nee,
Jana, our social Media Coordinator, was a finalist in Woman of Influence in community not-for-profit category in September 2018. The Women of Influence Awards recognise women who are having an impact beyond their formal roles, using their passion and influence to improve the world for others.

*In April 2019, Jana also graduated from her Master’s degree in Social Work.*

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Wendy Hayward-Morey and Anita Hakaraia,
Our two Whānau Ora Cancer Care Navigators won the “Connected” award in the Wai tamatā District Health Board (WDHB) Matariki Values Awards.

The Matariki Values awards recognise those who work for and celebrate the dedication of our people and inspire others by sharing their work. The “Connected” award acknowledges the need to be connected with our community and across organisations and disciplines. This is to ensure care is seamless and integrated to achieve the best possible health outcomes for our patients/clients and their families.

*Wendy Hayward-Morey was also nominated for WDHB’s Te Kauae Raro Māori Nursing and Midwifery Awards*
NGĀ PAETAE KAIMAHI
STAFF ACHIEVEMENTS

Te Reo Māori
This year we are proud that approximately **80% of our kaimahi** were involved in some formal study to extend their knowledge of tikanga and te reo Māori.

Inā te kōrero i roto i tēnei whare, engari, ko te pātai kē, me pēhea te whakatinanatanga o taua kōrero? Koinei tētahi tino whāinga matua o ngā kaimahi ki roto i tēnei whare – kia whāia e tātou tō tātou reo matahiāpo me ōna tikanga hei oranga anō mō ngā whānau, puta atu ki ngā hapori, kia tū rangatira, kia tū pakari mai hoki tātou ko ngā kaimahi. Kei roto i te reo te hononga ki tēnā iwi, ki tēnā iwi, ā, ki ngā iwi katoa o te ao nei ahakoa ko wai, ahakoa nō hea. He whakakaturanga hoki o te tuakiri o te tangata, i tōna ihi, i tōna wehi, ki a rātou mā kua wehe atu, rātou i para mai te huarahi nei.

He maha ngā huarahi kua whakatakoto mai i mua i a tātou. Ko te tuatahi, ko tētahi rautaki Māori. Ka waiho mā te tangata te rapu tōna ake oranga. Māna ana e tohutohu atu tōna ake oranga, kia tipu ake ia me tona mōhiotanga ki te reo me ona tikanga, ā, kia tipu haere ngā kōingo i roto i tōna ake whakawairua mōna. Nā te mea ko te tangata tonu e tohū ana te huarahi mōna, ka tū pakari, ka tū rangatira ia ahakoa ngā pēhitanga o te wā ki runga i a ia. Anō hoki, e taea ana e ia te whakawhānui atu tona tirohanga ki te ao Māori, ki ngā kaupapa katoa nō tātou whakarere, ki te ao hurihuri nei. Ko te rerekētanga, ko ngā ringa awhi e mirimiri ana, e tautoko ana kia ū tonu te tangata ki ngā hiahia o tōna ngākau mō tō tātou reo me ona tikanga.

Internships: Supporting Young Māori Leadership

Growing our pool of talent for sustainability is a key kaimahi strategy. Throughout the year we had two internships to support this growth.

Ngakopa Roberts,
Ngakopa spent the summer interning with Wai Research before beginning her law degree.

“I am grateful for this opportunity to be a student researcher at Waipareira because it is hugely influential on my future, giving me experience in analysis work and an introduction to aspects of what I may be studying at university. It also provides an opportunity to acquire experience in social interaction within communities, being exposed to issues that have effects throughout the West Auckland community. I am hoping to branch off into analysis work when I finish law, so the experience within the research team has highly contributed to my knowledge and exposure in this area.”

– Ngakopa Roberts

Taylor Johnston,
Taylor, an anthropology student of Ngāpuhi descent, also spent time interning with Wai Research.

Taylor worked on a range of projects, participating in knowledge sharing with overseas visitors, interviewing in the community and, her key piece of work, conducting a literature review on the history of early childhood education for urban Māori in New Zealand. She also experienced a new sense of immersion in Māori culture.

“When we do karakia… I really enjoy that sense of community, being able to do that, and my interest to learn more about the culture has been sparked. It’s something I would want my children to learn – I don’t think I would have learned that or found that unless I came here to Waipareira.”

– Taylor Johnston
A collective innovation initiative to grow community initiatives, based on Kaimahi Experience Working in the Community

Pitch Local is a “Dragon’s Den” style competition where contestants have two minutes to convince a panel of judges to back their best pitches. What makes it unique, is that the contestants are pitching innovative ideas for social impact programmes.

This year, Pitch Local was looking to grow new local solutions, ideas and approaches that would make an impact in our community and with whānau.

The idea is simple: those with lived experience in the community have the solutions. What if you’re already walking alongside whānau facing these stubborn challenges in our community? What if you are there with them at their table finding solutions together every day?

So the frontline services and whānau ora professionals were approached with a question: Do you have an idea for a programme you’ve always wanted to do but haven’t had any resources to do it? Kaimahi were given the opportunity to finesse their ideas, articulate them clearly, research and review the community need and their expected outcomes, and then make it happen.

The second edition of this contest, which was held by Tae Pae Herenga o Tāmaki, was presented to a live audience at Whoa Studios in West Auckland on 14th March 2019.

Steeped in the language of Whānau Ora, Pitch Local judges, or “dragons,” (Chair Whānau Ora Commissioning Agency, Merepeka Raukawa Tait, Authors Stacey and Scotty Morrison, and Dr Kiri Tamihere) heard a range of inspiring, creative and heartfelt ideas from Whānau Ora professionals across Tāmaki Makaurau.

Our kaimahi are tuned into our communities and are living these experiences and seeing the needs on the ground, and within their own whānau, every day.

Pitch Local 2019 also offered an opportunity to unlock a lot of hidden potential in our frontline services as well as bringing whānau in to reinvigorate our wider services.

Pitch Local 2019 Initiatives

The following are examples of just some of the kaimahi initiatives presented and funded.

Rise and Roar Kōhine Toa Youth Leadership Programme
Awhina Tatana
An empowerment programme for young women by women. The programme was delivered as a weekend noho camp for young women aged between 12 and 15 years. Through a range of different workshops kōhine are provided with essential life skills and help to build their confidence and self-belief.

Kaupapa Māori Young Parents Programme
Alisha Tamepo
This programme provided ante and postnatal education support with tikanga Māori approach. Seeing firsthand a lack of programmes in West Auckland geared toward being young and being Māori. This kaupapa was delivered through free wānanga sessions and facilitated by registered nurses, social workers, midwives and Māori weavers.

Boyz In The Hood Youth Leadership Programme
Jade Bryce Va-ai & Rob Va-ai
Boyz in the Hood was a boot camp style programme for young males, working to educate, develop positive mind-sets and create a positive vision of themselves, allowing them to make better life choices. All while being in a safe environment as they are transitioning through adolescence.
KAIMAHI INNOVATION

PITCH LOCAL
Vidjourn: “A day in the life” documentary journey with Whānau Navigating Cancer
Wendy Hayward-Morey & Anita Hakaraia – Whānau Ora Cancer Navigators

Vidjourn was pitched as a documentary style video with whānau sharing experiences of their journey through the different cancer pathways. The outcome is to have a video resource for whānau who have been recently diagnosed with cancer and is a ‘for whānau, by whānau to whānau’ resource. Whānau will share their experiences and tips for navigating the health system and guidance for whānau.

Vidjourn was produced by Te Whānau o Waipareira in-house creative team Edit Lab who worked with Anita and Wendy and seven whānau on their journey.

Reflections – Anita and Wendy

Anita and Wendy already knew the powerful stories, and the impact of their work on whānau lives. This project has enabled them to capture the essence of what they do and to share with others, to help others on their journey, so they know they’re not alone.

“It was definitely out of our comfort zone and pulled down some barriers. It was a great experience, to know we can do something like that. It was a privilege to be a part of it.”

“There are some really cool stories, sad but funny. When you listen to their kōrero, that is whānau ora at its finest.”

“One of the whānau said to us: ‘I was existing, now I’m living.’”

Kura-oke – Youth Empowerment Education Programme
Johny Wihongi and Karen Wilson

Kura-oke is a 10-week programme delivered in West Auckland schools. Each week the facilitators work with rangatahi to help them find their inner performer and to encourage them to express themselves through song. This programme aims to boost rangatahi self-esteem and confidence; improve memory, concentration and listening skills; their ability to express emotions effectively; and provides a great incentive to come to school.

Reflections – Johny

Identifying the need for engaging and fun programmes to build rangatahi confidence and leadership in schools – the idea for Kura-oke was born. Johny Wihongi has a passion for singing and found it can help with the many challenges young people face in adolescence, such as navigating relationships, identity, and finding their voice.

Singing has helped her to get through some tough times and to grow and develop into a confident wāhine toa. For Johny, it has been a massive learning experience and personally has given her further career confidence seeing her creative idea come to fruition.

“I’ve never done anything like this. Getting the idea off paper, this was the first time one of my ideas eventuated and I can now say was successful. I learnt to go with the flow. It’s better to do less, well – than to try and do more.”

“We encouraged every student involved to sing, if they didn’t want to sing by themselves, they would sing with someone else. Seeing the transformation was so rewarding.”

“Next time I would condense it into wānanga and do less schools, to make it more manageable for me and my workload. And to get the best results.”
E te kura e takoto i tō waka tapu ana koe te huia kua ngaro mai i te hunga o te ora
Hāpori Momoho - Our platform for meaningful collaboration that works toward shared aspirations for whānau.

Hāpori Momoho is our commitment to partner with like-minded organisations to maximise collective impact for whānau.

Ngā Pou o Te Whare o Waipareira

Ngā Pou o Te Whare o Waipareira and providers at Whānau Centre in West Auckland confirmed their collective impact (CI) vision of healthy whānau through the #tātou initiative, which included a focus on tackling obesity, improved collaboration and health literacy.

This year our focus was on supporting the establishment of our next two CI initiatives within Te Pae Herenga o Tāmaki and to test and consolidate our learnings from #tātou.

#tātou also committed to take on a cohort of 120 whānau and support them to achieve their own health outcomes, while enabling our backbone teams to support our other collectives to achieve sustainable outcomes for their whānau.

Key Events for 2018-2019

- The monthly cross clinical meetings, attended by partners such as Diabetes Waitākere and Harbour Sport, increased collaboration, facilitating knowledge sharing, understanding of referral pathways and access to services to support whānau.
- Hautapu Hauora wellness retreat brought partners and wellness experts together to give 25 whānau an opportunity to build their knowledge in health and wellbeing.
- #tātou helped to support Pou Hākinakina in the run up to their first Kaumātua Olympics. By leveraging the pre-existing relationship with the Green Prescription team, #tātou was able to tautoko kaumātua to participate in regular exercise sessions in preparation for the event.
- #tātou Kaiarahi also continued the healthy workforce initiatives aimed at building collaboration and improving health literacy across Whānau Centre.
- The Round the Bays race was an exciting opportunity for #tātou whānau and Whānau Centre kaimahi to complete a health challenge together. All participants were required to complete a health assessment and had access to health knowledge and training tips via texts, #tātou Facebook posts and nutrition workshops. On the day, 49 completed the event supported by #tātou Kaiarahi and partners. For many this was their first time completing such a challenge – 60% of these whānau indicated in their post-race survey that they had plans to do similar events in future.
Reflections

With #tātou in its current form coming to an end, Kaiārahi ensured #tātou whānau were transitioned into other supports or their own self-management in a manner that enabled them to drive further health outcomes.

As we share our experiences with other Collective Impact initiatives, we see how far we have come. Many whānau have experienced positive health outcomes as a result of #tātou, and our relationships with partners have shifted in practical senses. We have experienced how the longer-term approach when working on a complex issue creates space and time to develop learnings of our own best practice, which can be used to inform other areas of our work with whānau. Complex change takes time to become visible – as long as you continue to look for and adapt to new learnings the shared aspiration will start to become a reality.
Te Pae Herenga o Tāmaki

Collective impact that is for Māori, to Māori by Māori.

2018-2019 we celebrated the 5th year of Te Pae Herenga o Tāmaki as a collective with a vision to support regional change that is essentially for Māori, to Māori, by Māori.

The following diagram identifies our partners and our combined geographical reach across Tāmaki.

<table>
<thead>
<tr>
<th>Te Rūnanga or Ngāti Whatua</th>
<th>Lower Te Tai Tokerau</th>
</tr>
</thead>
<tbody>
<tr>
<td>Te Puna Hauora</td>
<td>North Shore</td>
</tr>
<tr>
<td>Ngāti Whātua Ōrākei Ltd</td>
<td>Central Auckland</td>
</tr>
<tr>
<td>Te Whānau O Waipareira Trust</td>
<td>West Auckland</td>
</tr>
<tr>
<td>MUMA</td>
<td>Manukau Urban Māori Authority</td>
</tr>
<tr>
<td></td>
<td>South Auckland</td>
</tr>
<tr>
<td>Kotahitanga Collective</td>
<td>South Auckland</td>
</tr>
</tbody>
</table>

Te Pae Herenga o Tāmaki (Te Pae Herenga) supports approximately 45,000 whānau from as far north as Waipoua Forest to Papakura/Waiuku south of Tāmaki. We are funded by Whānau Ora Commissioning Agency to provide the following programmes:

<table>
<thead>
<tr>
<th>PROGRAMME</th>
<th>OUTCOMES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Whānau Direct</td>
<td>Supporting whānau to achieve an immediate to short-term outcome</td>
</tr>
<tr>
<td>Kaiārahi / Navigators</td>
<td>Supporting whānau to achieve short to medium-term outcomes through aspirational planning and navigating them to services and programmes that help to achieve their goals.</td>
</tr>
<tr>
<td>Collective Impact</td>
<td>Working with partners to collectively address a complex whānau need. This is a medium-outcome programme where progress is only starting to be seen after two or more years.</td>
</tr>
<tr>
<td>Innovation</td>
<td>This is a short-term outcome programme where partners get to implement a new approach to whānau transformation and pilot new ideas in partnership with community groups and whānau.</td>
</tr>
<tr>
<td>Pou Hākinakina</td>
<td>Working alongside whānau and the four Regional Sports Trusts to understand barriers to physical activity participation and work with groups to increase this.</td>
</tr>
</tbody>
</table>
Kaiārahi Annual Hui

For the last two years, Te Pae Herenga has brought together Kaiārahi from each of our partners to a shared learning forum. The most recent hui was hosted at Ngā Whare Waatea by Manukau Urban Māori Authority, with approximately 63 participants. These are good forums for kaimahi to strengthen their whānau ora practice.

Future hui will look at the Kaiārahi Practitioner framework being developed by the Whānau Ora Commissioning Agency and strategise how Kaiārahi will implement this across Tāmaki.

Pou Hākinakina Kaumātua Olympics

This year Te Pae Herenga celebrated our kaumātua by hosting our first Kaumātua Olympics. Over 100 kaumātua from across our partners converged on Te Pai Netball Courts in Waitakere and vigorously competed for 1st place and a year’s worth of bragging rights.

Manukau Urban Māori Authority (MUMA) took the gold medal. As the day was such a success, Te Pae Herenga is looking to host this as an annual event.

Co-Designing a Tāmaki Response to Rangatahi Employment & Learning – A Joint Project with the Ministry of Social Development (MSD)

Te Pae Herenga entered into its first co-design project with the Ministry of Development (MSD). This project was based on the high rate of rangatahi between the ages 16 – 24 who are not engaged in either education, training or employment. The number of rangatahi in this situation is steadily increasing and the longer they remain in this situation the higher their risk of negative life impacts.

This project was completed at the end of June with key activities/outcomes including:

- Establishment of a combined Te Pae Herenga and MSD Governance group to oversee the project;
- Completion of robust research, inclusive of national and international literature review, and interviews with over 50 rangatahi from across Tāmaki;
- Co-design workshops with rangatahi resulting in a Youth Employment Hub service design-led and informed by rangatahi;
- Alignment of strategic priorities across government and non-government agencies;
- Sharing of relevant data and research to inform decision making;
- Strengthened relationships between partners and MSD.

A proposal has been submitted to MSD for the funding of a service designed by rangatahi from the ground up and supported in development by Te Pae Herenga o Tāmaki and MSD.
Mana Māori

Advocating for Improved Circumstances of Māori and Impoverished Communities

Te Whānau o Waipareira Trust was born out of political activism and continues to advance the interests and rights of Māori and impoverished communities. Through highlighting injustices and challenging inequities at a regional, national and international level, we are able to support whānau and our communities to further progress. Advocacy in this space is to bring about systemic changes that will ameliorate the living conditions and environment for whānau.

Our CEO, John Tamihere is our most outspoken and vigilant advocate for systemic change and is always working to keep government departments, city councils, district health boards and other major groups accountable for their contribution to supporting communities and whānau.

One mechanism for raising awareness about inequalities has been his regular column in the NZ media. This forum provides an informative, frank and educational dialogue around issues affecting whānau and communities today and historically. His comment on issues that matter to whānau provides an urban Māori voice to an often Crown-centric history being told in school and mainstream media, especially when mainstream media pick up Māori issues and run the story without context and history.
You will appreciate that as a community advocacy group, Te Whānau o Waipareira has consistently stood up for a better range of services into the West Auckland district, whether it be more social housing, better education and schooling or better health or welfare services.

It is always breath-taking when you look at the number of MPs representing West Auckland in Wellington around the Cabinet table as Ministers, regardless of whether National or Labour are in power.

Under the present coalition government, West Auckland is served by Minister of Social Development Carmel Sepuloni, Minister of Housing and Transport Phil Twyford, Minister of Corrections/Tourism and Deputy Labour Leader Kelvin Davis, and Minister of Whānau Ora and Youth Affairs Peeni Henare.

But a recent announcement made about dollars being voted in health to different hospitals, shows just how badly discriminated against the West really is.

A further $220 million has been voted to upgrade North Shore Hospital.

There will be an even bigger spend when the true ailments of Middlemore Hospital are properly diagnosed.

But guess what Waitākere Hospital gets?

According to the Waitematā District Health Board (WDHB), it is considering contributing $1 million to a premature babies unit at Waitākere Hospital.

The rest of the money is coming from donations including Douglas Pharmaceuticals, matching the WDHB’s $1 million.

The Douglas family pioneered the better pricing and distribution of pharmaceuticals to all New Zealanders and invested in their plant to achieve this in Henderson. They are a family that have bought enterprise, employment and economic activity to the west and have proceeded to go even further in regards to the Douglas Foundation donations.

The local liquor and pokie trust is donating $2 million.

It is not the role, or responsibility of the liquor and pokie trust money should be reinvested back into the west and not by way of subsidising central government’s duties and responsibilities to West Aucklanders.

There will be more about this continuing saga in the very near future because when you put this together with the cost of after-hours care for Westies, we have to stand up and stop being everybody else’s ATM machine out here.

It beggars belief that we have to fund the building of our hospital through Givealittle and donations when major hospitals on the North Shore and Auckland city get handed hundreds of millions of dollars.

In my opinion, the liquor and pokie trust money should be reinvested back into the west and not by way of subsidising central government’s duties and responsibilities to West Aucklanders.

There will be more about this continuing saga in the very near future because when you put this together with the cost of after-hours care for Westies, we have to stand up and stop being everybody else’s ATM machine out here.
Kōtuku rere tahi
ki te toi
o ngā rangi
rite ki a
Rarohenga
kia rite
kia mataora
Strategic Innovation and Performance

Waipareira Tuararo supports Te Whānau o Waipareira, our partners and like-minded organisations deliver and measure outcomes, meaning positive life changes for whānau and a resulting social impact in their communities.

Our clients include the National Urban Māori Authority (NUMA), Te Pae Herenga o Tāmaki, the Whānau Ora Commissioning Agency, Social Value Aotearoa and Hāpai Te Hauora.

Waipareira Tuararo follows a change management strategy that supports increasing workforce knowledge and skillsets in managing this outcomes culture, and also prioritises bringing whānau, kaimahi and community on the journey.

As Te Whānau o Waipareira continues to prioritise developing collaborative relationships, the role of Waipareira Tuararo in providing backbone support has also increased.
Wai-Atamai

Wai-Atamai, a multi-disciplinary social innovation hub which has been five years in the making and is the first of its kind in New Zealand, was officially launched by Whānau Ora Minister, Peeni Henare, on 9th April, 2019.

“All communities want to determine their own destiny. We saw Māori being researched on, programmes being implemented, yet the problems were never fixed,” said Awerangi Tamihere, Wai-Atamai Director of Social Impact and Innovation. “We chose to build Wai-Atamai from the ground up as an engine room for aspirations, self-management and self-determination. Think of it as an ‘in a community, by a community, for a community’ solution.”

Sitting within Waipareira Tuaraoro, Wai-Atamai had previously provided services exclusively to Te Whānau o Waipareira and partners; the launch marked the extension of its services to other like-minded organisations.

“Now we have the ability to compete not only locally, but nationally and internationally on any social impact project,” explained Awerangi Tamihere.

The impact of businesses, organisations and even political policy can be assessed by the Wai-Atamai consultancy team, using its expertise in social impact analysis. Wai-Atamai focuses on health, education, social services, business and the creative arts.

The hub unites four specialist teams: research and evaluation, strategic design and innovation, change management and transformation, and digital content design and production.

Previously, Wai-Atamai had consisted of three core platforms – research, strategy and innovation; change and transformation– and worked alongside the Creative Lab, which serves as an in-house brand, design and content production unit.

Wai-Atamai co-partners with the public and private sector organisations on projects requiring collective impact analysis, change management strategies, innovation mentoring and customised tools that enable positive sustainable outcomes.
Wai Research

Wai Research undertakes community-based, translational research supporting Te Whānau o Waipareira in evidencing the best outcomes for whānau and the community. Wai Research sits within the backbone services of Te Whānau o Waipareira, providing kaupapa Māori research services to a range of different clients. The team has a strong focus on the health and wellbeing of the community. The research is carried out in a kaupapa Māori way, with the aims of connecting the community with research, building upon the capabilities and aspirations of whānau, and contributing to overall positive changes for whānau.

Over the past year, Wai Research has been involved in a range of different projects, workshops, consultations and other mahi supporting Waipareira, Whānau Ora Commissioning Agency, Te Pae Herenga o Tāmaki and a range of other external clients.

Some key projects include:

Te Pae Herenga o Tāmaki: Te Pae Herenga o Tāmaki: Kaiārahi Outcomes Report and Whānau Direct Outcomes Report – We published reports for Te Pae Herenga o Tāmaki from the outcomes data on both Whānau Direct and the Kaiārahi programme.

Waipareira: Social Return on Investment (SROI) on the Incredible Years Programme – Dr Sneha Lakhotia from the Wai Research team carried out an SROI on the Waipareira Incredible Years programme, which received assurance and accreditation from Social Value International. This report will be published in late 2019.

Whānau Ora Commissioning Agency: Collective Impact Evaluation – We conducted outcomes measurement workshops and developed frameworks for the Collective Impact Initiatives across the North Island.

We have had a strong focus on policy and advocacy. This year we:

- Submitted a response to the Wellbeing Strategy along with The Living Standards Framework.
- Held a workshop to inform the Child Wellbeing Strategy.
- Submitted on the Historical Abuse in State Care inquiry.
- Participated in consultation with the Reserve Bank of New Zealand on raising the capital reserve and its implications on whānau, and in the State Sector Reform Act, submitting a response and engaging with officials on this kaupapa.
- Shared our findings and concerns to the Health and Disability review.
- Participated in workshops with the Social Investment Agency (SIA) to shape the upcoming data protection and use policy, and with the Ministry of Social Development on the investing in social wellbeing strategy.

This year we have also established our own website, making all research content more available and easily downloadable, which can be found here: https://wairesearch.waipareira.com
Overview

Wai Intel is responsible for implementing and maintaining a best practice policy around measurement systems, data analytics and performance management across our integrated service delivery model. Our work programme ensures partners and practitioners can accurately account for the impact of their services while enabling them to gain insight from the data they collect to improve outcomes for whānau.

At a national level, we provide backbone support for the Whānau Ora Commissioning Agency and the National Urban Māori Authority, supporting over 80 Whānau Ora partners across the North Island to fully embed the whānau ora outcomes policy.

At a regional level, we provide dedicated support to partners within Te Pae Herenga O Tāmaki, working with data analysts and programme managers across the Auckland collective to measure and report on whānau outcomes.

At a local level, we provide a range of services to our teams across Te Whānau o Waipareira to ensure compliance reporting is achieved, while also enabling outcomes measurement and analysis on our programmes to report our impact as an organisation.

Our core functions include:

- Business analysis, process refinement and system mapping
- Systems administration and customisation
- Training and support programmes
- Data management & contract monitoring
- Compliance & risk reporting
- Data analysis & insights

Strategic Refinement

This year saw our team commence a refinement programme to look at how we could better support the needs of our frontline service teams and the wider organisation.

A thorough review was undertaken to look at our team, how we were organised, the data and systems we manage and support we provide.

A number of systems, tools and processes were updated to support our transition as a team to a dual functional and entity-based structure and included a full review and update on individual roles and job descriptions across the team.

Strategic Partnerships

We have focused effort on growing our profile within the public and private sector this year. A range of relationships has been identified and progressed with strategic partners in the areas of technology, data science, data sharing and government policy to help enhance our Whānau Ora policy.

We are engaging with the following strategic partners directly as we lobby for Whānau Ora data methodologies, and we are looking to progress key projects with the majority of these partners in the upcoming year.

- Accident Compensation Corporation
- Indicators Aotearoa
- Ministry of Social Development
- Precision Driven Health
- Social Investment Agency
- Te Mana Raraunga
- Waitematā District Health Board

People Development

We continue to invest in the people that make up our team. This year saw a key focus in the area of data analytics, with all members of the team undertaking training programmes with the Power BI software solution from intermediate to expert level.

A range of evaluation, outcomes measurement and logic modelling training has been completed by the team, with over 75% of the team now having completed the SROI practitioner training programme delivered through Social Value Aotearoa.

We have had one staff member undertake postgraduate studies this year, with one due to complete their degree and another due to enrol in a postgraduate programme next year.

All team members have participated in Te Reo Māori programmes throughout the year, ranging from short courses to diploma programmes, and many of the team have participated in the organisational wide Te Reo Māori initiative.
WAI ICT

Wai ICT

Wai-ICT manages all sorts of information and communication hardware, computer networks, cloud servers, internal business transactional system and enterprise information portal at Te Whānau o Waipareira Trust. Apart from day to day IT support in the Whanau House, the team also looks after several remote sites nationally. In 2019, Wai-ICT has gone through another round of development in the technology field and accomplished some outstanding milestones.

1. Implemented a highly available new Cloud platform to roll out a Microsoft hosted desktop solution, which has improved the resiliency and reliability of the Cloud infrastructure. Users are also able to logon via a secure web gateway remotely where all the network traffic between the Cloud and remote location are encrypted.

2. Completed the implementation of System Centre Configuration Manager which has automated tasks such as PC reimaging, software management and installation, and security update. The benefits of SCCM are to simplify administration for IT staff, empower user productivity by enabling employees to access the corporate applications that they need to be productive from anywhere, on whatever device they choose, also streamline operations with a unified infrastructure that integrates device management and protection across mobile, physical, and virtual environments.

3. Updated all the hardware firmware to ensure they are all on the most recent and secure version, and some possible performance improvement.

4. Designed a brand new website for Wai Research department, which not only provides a more focused outlook to researchers but also acts as a sub-site in relation to the main Waipareira website so users are able to switch seamlessly between them.

5. Conducted a cyber-security audit with Aura Infosec (Kodia) for Waicloud network and system, which demonstrated no high severity high risk were identified during the penetration test.

WAI REHUA

Wai Rehua

This year Wai Rehua, the Funding and Contracting team, has delivered results significantly over target. New contract funding means more support for whānau, such as specialist rangatahi employment and education pathways, substance misuse and early intervention programme Taitamariki, and Māori home repairs programme Te Whare Oranga. Our funder partnerships continue to be nurtured and growth in existing contracts has also contributed new or extended services. Contract risk and compliance remains a well-managed core function of Wai Rehua. Strategies for further sustainable development will see Wai Rehua expand capability and capacity in the new financial year and we look forward to building on the solid achievements of 2018-19.
Wai HR / Human Resources

In 2017, the organisation saw significant growth and decided to outsource its Recruitment and Human Resources functions to Konnect Koncepts Limited, a Māori-owned business based in Auckland. It has fast-tracked the process to meet the demand and significant growth of the group by utilising its expertise, experience and technology.

In less than 12 months, processes were updated or established and streamlined allowing time to focus on HR core areas: performance management, recruitment, training and data with timely information provided to frontline operations to support decision making.

Looking forward, the organisation is now in a position to bring the HR functions back in house, while Konnect Koncepts focuses on the recruitment strategies working with the management team.

Staff Profile

As at 30th June 2019, Te Whānau o Waipareira had a total of 171 staff members of whom 139 held full-time permanent appointments and 32 held casual, part-time and fixed term appointments.

Recruitment

For the financial year ending 30 June 2019, 45 (26%) new staff members were appointed to positions within Te Whānau o Waipareira.
Wai Tautoko

Wai-Tautoko is an integral part of Waipareira Tuararo backbone and is often the first contact whānau have with Waipareira, so it is key to on-going engagement with whānau. At our entry points we have our Whaea and Mātua on the frontline reception desk welcoming whānau.

Behind the scenes our team are greeting kaimahi as they collect their keys to visit whānau, or our Properties Team that attend to everyone’s resource needs. Our Administrators tautoko our frontline services across all levels and our quality and health and safety teams support with hazard management and look for continuous quality improvement. Executive, Board and corporate support is also catered to through Wai-Tautoko.

When there is a need to hold a small scale event to a large national / international conference then our team is on hand to manage and organise this.

Our team prides itself on delivering world class support – whether it be for upcoming conferences, audits, trainings or events.

In the 2018-19 financial year, the exploration and installation of Administrators across the organisation came to fruition. In 2018, the final phases and full implementation of Administrators in key areas across the organisation was embedded. Having key kaimahi in hot spots has enabled Wai-Tautoko to have a finger on the pulse and provide an instant response. Last year also saw some key projects completed such as the internalising of the Fleet System which was previously a contracted function – an achievement to be acknowledged given the absorption of this responsibility. Fine tuning of internal relationships have become more critical over the past year and this continues to be strengthened with working relationships internally interweaving, creating a more collective approach and ongoing refinement of processes and policies within the organisation.

Some of our key events supported and organised by Wai-Support:

- Youngatira Film Festival @ Academy Cinemas
- Whānau Ora Diploma Graduation
- Lance Burdett (WARN International Ltd Training)
- Whānau Xmas
- Waitangi Day
- Waipareira AGM
- Round the Bays
- Wai-Atamai Symposium
- Dame June Mariu Celebration
- Special Board and Executive Projects

Focus for 2019/2020:

- Kaimahi Development
- Strengthening internal processes and refinement
NGĀ TAHU O WAIPAREIRA

PARTNERS
Pū ko te whānau ora ara mai
he tētē kura kura nui
kura roa whakamau
kia ora e.
Hoani Waititi Marae

*Pan Tribal Marae*
*established in 1984*

*Ko Titirangi Te Maunga*
*Ko Waipareira te Awa*
*Ko Waitakere te Whenua*
*Ko Tūmanako te whare tupuna*
*Ko Te Aroha te Wharekai*
*Ko Hoani Retimana Waititi te Tangata*
*Ko Hoani Waititi te Marae*
*Tihei Mauri Ora*

Hoani Waititi Marae continues to hold a special place within the spiritual boundaries of Te Whānau o Waipareira. Over the past year, Hoani Waititi has been the venue for a number of important occasions, the largest being Waitangi@Waititi on 6th February. The marae hosted a great line-up of international artists and top musicians from Aotearoa, bringing the local Waitākere and broader community together to celebrate Waitangi Day.

Te Whānau o Waipareira remains committed to the Hoani Waititi vision and aligning both organisations to the same future pathways.
Wai-Tech

Wai-Tech provides the right people, with the right resources for Kaiārahi working with whānau. The Whānau Ora Commissioning Agency provides the capacity of a national infrastructure to progress workforce development for its networks throughout Te Ika-a-Māui. Wai Tech, the Private Training Establishment entity of Te Whānau o Waipareira, provides the capability to deliver the newly NZQA approved New Zealand Diploma in Whānau Ora (Level 5) for front-line kaiārahi.

Significant accomplishments for the year in review:

- **We delivered to** 60 Kaiārahi throughout Te Ika-a-Māui
- **We achieved** 19 curriculum areas for Kaiārahi to complete the programme
- **We set the intention for Kaiārahi to graduate with two qualifications:** Wai Tech’s own Diploma in Whānau Ora and the national New Zealand Diploma in Whānau Ora (Level 5)

Compelling components of programme delivery incorporates 24/7 access to staff, weekly pānui to Kaiārahi and their line managers, work-place facilitation, social media engagement, noho marae delivery, regular catch-up sessions, and sharing best practice with colleagues throughout the whānau ora network.

The Wai-Tech delivery formula indicates that stakeholder needs are being met in this programme.

*Independent Survey Monkey feedback indicates 97% satisfaction. A full 100% of Kaiārahi have been retained in the programme and Wai Tech staff are working towards a 100% completion rate for Kaiārahi graduation in 2020.*

Wai Tech works in concert with Te Whānau o Waipareira to demonstrate a Continuous Quality Improvement approach to strengthen Kaiārahi with relevant, robust and appropriate workforce development.
Whānau Tahi

Whānau Tahi is a wholly owned social enterprise that provides tools and services that enable organisations to implement their whānau ora vision. We do this by:

1. Removing communication barriers and increasing visibility for kaimahi and whānau.
2. Cultivating whānau-driven outcomes and empowering individuals.
3. Allowing providers to measure impact (e.g. using our social value impact analysis tool).
4. Helping providers to manage their resources more efficiently and effectively.

Whānau Tahi is also a major service provider to District Health Boards and the Ministry of Health, enabling the principles of whānau ora via shared care plans in a clinical setting, tools that support care for the elderly and disabled, and management of the Ministry of Health’s national ePrescription service.

Highlights for 2018/2019

• We welcomed Dr Sandy Brown (Chief Operating Officer) and Clinton George (Chief Information Officer) to our executive team. Dr Sandy Brown has extensive experience in government, policy, and business, and Clinton George has extensive experience in service design and management, most recently as a Senior Consultant for Microsoft.

• Whānau Tahi software achieved accreditation by Social Value International. We are the world’s only accredited solution that combines whānau ora plans and case management with social value impact measurement.

• Data is now recognised as a key asset by providers. We support this by providing tools and data for analytics using best-of-breed business intelligence tools and have commenced rolling this out to providers.

• We successfully piloted mobile apps for Kaimahi and are rolling these out to sites over the next two quarters.

• Our software tools and services for whānau ora experienced moderate growth of 15% increase in uptake. We supported several lead providers to develop their back-office capacity with plans to expand the use of our tools to new areas and services, which will lead to further growth in the coming financial year.

• The national ePrescription service saw uptake grow by 230% as GPs sign-up to the program.

• During this year, we defined our five-year strategic roadmap and presented this to key stakeholders. This includes our roadmap for combining health and social whānau outcomes in a single plan using data from multiple sectors.

• We have strengthened our collaborations with the Whānau Ora Commissioning Agency, Social Value Aotearoa, Wai Intel, and Wai Research with co-investments and co-design to ensure that our tools continue to evolve to meet the needs of providers and whānau.

• Our existing sites in the United States continued to expand their use of Whānau Tahi and there is a strong pipeline for new business in the next financial year.

Tureia Moxon
CEO Whānau Tahi
Hāpai Te Hauora Tapui

Hāpai Te Hauora (Hāpai) continues to lead the public health sector in New Zealand with a focus on Māori as tāngata whenua and partners under Te Tiriti, and Pasifika as a key population group. Hāpai now have four national contracts and three regional contracts. The national contracts deliver services for all New Zealanders, reflecting the recognition that Māori leadership in health can deliver for all the people of Aotearoa.

Notable successes during this reporting period include the plain packaging legislation, introduced in part due to the advocacy role taken by the National Tobacco Control Advocacy Service over several years.

Hāpai has led the way in encouraging the Ministry of Health to take a compassionate approach towards whānau by combining annual excise tax increases with increased funding for stop smoking services, and promoting innovative harm reduction tools such as e-cigarettes for those for whom other smoking cessation services have not succeeded.

Hāpai has also been an advocate in the media for innovative solutions to tobacco-related crime – putting forward suggestions about how to keep communities safe from tobacco-related harm and tobacco-related violence.

This has included suggestions about more appropriate retail outlets for tobacco to promoting retailers who have taken a responsible stance and have stopped selling tobacco products.

Hāpai’s two teams focused on minimizing harm from problem gambling have continued to strongly deliver coordination and workforce development services to the sector, supported by innovative online tools as well as kanohi ki te kanohi based training forums.

Hāpai has now held the National SUDI Prevention Coordination Service for almost a year. Successes in this contract in its inaugural year include the development of a centralised website full of resources targeted at the sector, the dissemination of research and tools which centre matauranga Māori me ōna tikanga, and the establishment of the new workforce structure including regional SUDI coordinators, Hāpai’s expert advisory group and the Hāpai team of three dedicated to SUDI prevention.

The key objective of our Strategic Plan is to achieve Oranga Tangata, Oranga Whenua (Healthy Lifestyles, Healthy Environments), and focuses on long-term outcomes for our communities, with a specific focus on Māori. Given the breadth and scale of these objectives, Hāpai has partnered up with some significant national organisations to collaborate over a wide range of health and environmental matters. This includes organisations such as: the Cancer Society (who worked closely with Hāpai on strategies to enable plain packaging of tobacco products), Alcohol Healthwatch, the Mental Health Foundation of New Zealand, NZ Dental Association, NZ Drug Foundation, Plunket New Zealand, the University of Auckland, Massey University, and Otago University.

This year Hāpai continued the ‘marae series’ as part of our community engagement strategy.

This involves revitalising our connection with all marae across Tāmaki Makaurau, through whakawhanaungatanga, as well as providing public health education and pathways to health services.

Our Whānau Whanui Public Health Collective is in the final year of their three year-contract delivering Māori Public Health Leadership and Health Promotion across Tāmaki Makaurau, with a total of 264 community-driven health policies developed between 2017 and 2019 relating to nutrition and physical activity, alcohol and other drugs, and tobacco control. Our second phase of Public Health Action has seen the development and implementation of community-led initiatives and activation of these policies within communities.

We have gathered a collective of 123 community champions across Tāmaki Makaurau who will act as leaders of their own settings including kura, kōhanga reo, marae and workplaces, leading the change to enable Māori communities to flourish in environments like our tūpuna did historically, free of harmful products and lifestyles that many experience the burden of today.

Selah Hart
Chief Executive Officer
Whānau Ora Commissioning Agency commissions whānau ora programmes throughout the entire North Island.

During the 2018-2019 financial year, we rebranded from Te Pou Matakana to Whānau Ora Commissioning Agency. We wanted to ingrain whānau ora into our brand and place this approach at the centre of our identity.

We invest in programmes that work for whānau by using a Social Return on Investment approach, conducting research and evaluation, and employing cutting edge technology to measure whānau progress.

Whānau Ora Commissioning Agency works alongside 80 Whānau Ora Partners across the motu to build on the strengths and assets of whānau and communities.

We do this by:

- Commissioning kaupapa to support whānau to achieve their aspirations
- Working with Whānau Ora Partners to deliver services that address whānau needs and build capacity
- Seeking co-investment, co-design and co-production opportunities from partners to support whānau

Whānau Ora Partners

Whānau Ora Commissioning Agency works alongside 80 Whānau Ora Partners across the motu to build on the strengths and assets of whānau and communities.

We do this by:

- Commissioning kaupapa to support whānau to achieve their aspirations
- Working with Whānau Ora Partners to deliver services that address whānau needs and build capacity
- Seeking co-investment, co-design and co-production opportunities from partners to support whānau

Highlights for 2018-2019

- Rebranding from Te Pou Matakana to Whānau Ora Commissioning Agency
- Whānau Ora Diploma – 52 Kaiārahi completed the NZQA Level 5 Diploma this year. A new intake of Kaiārahi are ready to start their diploma journey to ensure whānau have access to skilled kaimahi.
- Published research and evaluation publications informed by partner and whānau experience
- Quarterly i-Pānui to partners
- Strengthening the Whānau Ora workforce

Whānau Outcomes Across our Programmes

Whānau Direct

Whānau Direct allows whānau to identify and access resources in moments that matter to them.

3,053 whānau (including 8,511 whānau members) engaged

Of the 5,439 planned outcomes, 4,848 (89%) were achieved

Kaiārahi

Specialist navigators of services for whānau. They support whānau and work with them to plan for a better future.

Kaiārahi engaged with 5,893 whānau (14,229 whānau members)

Of the 12,416 planned outcomes, 5,797 (47%) of these outcomes were achieved

Collective Impact for Whānau

A committed group of partners who share a common goal work together to achieve a specific outcome for whānau.

1,397 whānau (2,749 whānau members) engaged through Collective Impact initiatives

Of the 3,868 planned outcomes – 1,030 (27%) of these outcomes were achieved

Innovation Fund

The Innovation Fund supports our Whānau Ora partners to meet whānau needs and support them to achieve outcomes through an innovative approach.

1,880 whānau (2,749 whānau members) were engaged in programmes through the Innovation Fund this year.

A total of 3,716 outcomes (an average of 2.0 outcomes per whānau) were achieved, with the most common outcomes being in the domains of Whānau Participation in the Community (46%), Whānau Health (19%), and Whānau Engagement in Te Ao Māori (14%).

Merepeka Raukawa-Tait
Chair, Whānau Ora Commissioning Agency Board
The advocacy platform and visibility of the National Urban Māori Authority in the New Zealand media have gone from strength to strength in the last 12 months.

Aligned with its intention to advocate for urban Māori and unite a "coalition of the willing", NUMA leadership has taken many positions, seizing the opportunity to speak up and out about key issues affecting our people.

This has ranged from challenging the inequity of the public health system experienced by Māori, advocating the benefits of Whānau Ora and supporting the need for an Inquiry into Oranga Tamariki.

NUMA has also championed the initiatives, awards and successes of its many members – particularly those in the provincial regions which have been part of its collective communication approach.

Activity has consisted of identifying media engagement opportunities in tandem with running an active social media content creation and curation programme of activity.

"We Dream Campaign"

In the first quarter of this year, NUMA publicly backed its affiliate, Whānau Ora Commissioning Agency’s “We Dream Campaign” centred on whānau aspirations and unpacking the wrapperound approach.

NUMA re-syndicated the campaign video, TV3 coverage, native content on Newshub and NZ Herald and content generated by influencers Ruby Tui, Israel Dagg and Stacey Morrison. It attracted substantial engagement nationally.

Prominent in the national media advocating for changes to the health system in the form of a new Māori Authority and framework.

In July when the historic Hauora Report was released she was interviewed on behalf of NUMA on TV One, Breakfast on One, The AM Show TV3, The Nation TV3, New Zealand Herald, stuff.co.nz, NewstalkZB, RNZ, Te Karere, Te Ao Māori, NZDoctor and Waatea.

Lady Moxon has also advocated in the media for the Māori Inquiry into Oranga Tamariki in tandem with Merepeka Raukawa-Tait, Chair of the Whānau Ora Commissioning Agency, a NUMA affiliate.

By the time both hui for the Māori Inquiry concluded the media engagement had reached millions. Forty-four television items, 64 radio items, 48 newspaper items, and 100 online items – and many of the national TV items have featured comment from the NUMA Chair.

A media partnership with The Spinoff Ātea has canvassed a raft of stories unpacking the kaupapa and reached over 800,000. The Spinoff reports its audience is twice as likely as the general population to hold a University degree and believe in multiculturalism.

Stories covered each month have included the research findings of Wai-Atamai social impact hub, the legacy of Dame June Jackson, a sit down with Dame Tariana Turia looking at the future of Whānau Ora, the success of wraparound support services like financial budgeting through to celebrating Hoani Waititi Kura Kaupapa Te Matatini Kapa Haka champions, Ngā Tūmanako.

Evolution of UMA Broadcasting

UMA Broadcasting Ltd, a 50/50 joint venture between Te Whānau o Waipareira and Manukau Urban Māori Authority, operates Radio Waatea and Waatea News. UMA has transitioned its newsroom in the last year to achieve a more substantial integration of audio, video and digital story news coverage.

The award-winning bi-lingual broadcaster was selected by North Island Whānau Ora Commissioning Agency to manage an outside broadcast and to exclusively livestream the historic Māori-led Inquiry into Oranga Tamariki that recently took place, both in Tāmaki Makaurau and the Waikato.

The historic forum covered the humanitarian issue affecting thousands of whānau. Waatea captured all the key moments for the benefit of Aotearoa.

In a first time move to broaden its content reach to a larger mainstream audience, Waatea successfully partnered with newsroom (owned and operated by two former chiefs of the New Zealand Herald and TV3) and Māori Television to share the livestream of the Inquiry on their digital platforms.

Tureiti Moxon
Chair, National Urban Māori Authority
Social Value Aotearoa is proudly connected to the global movement to change the way society accounts for value. We work with our members to better understand, measure, analyse and manage the social, economic and environmental outcomes created by their programmes or organisations.

Achievements: Membership and Relationships

- We increased our membership from 71 to 141
- Further developed existing relationships and grew new relationships with other likeminded organisations, such as International Development Young Professionals (IDYP)
- Significant new members this year include Auckland Council and Ākina Foundation
- Time inputted in the growth of our global network in Social Value International (SVI) council meetings and monthly board meetings
- We have been asked to recommend a NZ keynote for the Social Value International Conference in Taipei in December 2019 and Social Value Canada have reached out re a potential workshop/keynote conference spot in the 2019-20 year
- Increased synergy with SVI. Our membership now includes joint membership with SVI

Social Value Aotearoa Members’ Area Relaunch

SVA relaunched its members’ area with a new user-friendly interface, with lots of features to increase connectivity and member engagement.

Features include:
- Community of Practice Forum
- Video Library
- Resources Page
- ‘Share with us’ page – allows members to upload their articles, media, news
- Training Resources
- Communications Archive
- Also hosted on our members’ area is a video series supporting our School of Change modules.

Connecting with Waipareira

- Our article “Social Value Aotearoa – A Recipe for a Community of Best Practice” was included in the Wai-Atamai Social Innovation Journal
- Dr. Sneha Lakhotia became New Zealand’s first accredited SROI practitioner.
- Hosting the Whānau Ora Accreditation Self-Assessment tool in our members’ area. In consultation with Whānau Ora Provider Partners across Te Ika-a-Māui, Whānau Ora Commissioning Agency co-designed the Whānau Ora Accreditation Framework aimed at reinforcing the ongoing quality of Whānau Ora practice and delivery. SVA facilitated the endorsement of the framework by Social Value International.

Events attended:

FINZ (Fundraising Institute of New Zealand) Conference June 2019
- Participated in the exhibition marketplace showcasing the resources developed for our members, best international practice around impact management and promoted our upcoming SROI Training
- New relationships and memberships resulted from these two days and we look forward to collaborating on some new trainings and workshops
- Future work with fundraisers who want to better articulate their impact

Not for Profit (NFP) Forum June 2019
- Exhibition stall at the NFP Forum, showcasing our network resources and work our NFP members are doing in understanding, measuring and articulating their impact

Australasia Social Enterprise Forum ASEF Wellington, October 2018
- Invited to be a guest panelist at the ASEF. Kaimahi Kristin Fanselow represented us on the panel, sharing the importance of having impact at the centre of program and organisation strategy.
SVA events 2018/19

SketchNote Fever networking event in partnership with International Development Young Professionals (IDYP) with educator and author Sylvia Duckworth – April 2019

- Leveraging off a relationship developed with Sylvia in 2017/18, Sylvia agreed to be our guest at our Network Meet Up when she returned to NZ for her global “SketchNote Fever” tour
- We hosted this event in collaboration with IDYP and attracted 30 members across both networks

Maximising Impact training with Social Value International (SVI) co-chair Richard Kennedy September 2018

- Tapping into our global community, the co-chair of SVI ran a one-day workshop while in NZ. The Maximising Impact training was a new course developed by Social Value UK
- Attendees found it a valuable introduction course and we are looking to embed it into our training offerings

SROI Accredited Two Day Practitioner Training July 2018

- We hosted a two day Social Return on Investment Practitioner Training with accredited trainer Simon Faivel (of Social Ventures Australia) in Wellington
- This event was attended by 22 members from across Aotearoa and varying sectors including Social Services, NFPs, Environmental, Research and Government Agencies

Jo Nicholson
Director, Social Value Aotearoa
NGĀ RĪPOATA PENA PŪTEA
FINANCIAL REPORTS
E te hau kōrure ana
ki runga o te huia
tini whetū ki te rangi
whiti nuku whiti rangi
ko taku koroingo
ko te iwi momoho
Kōkiritia e
mana motuhake e
Summary Financial Statements

The following are excerpts from the audited financial statements of the Te Whānau O Waipareira Trust and Subsidiaries for the year ended 30 June 2019 which were authorised for issue on 25th September 2019. An unmodified audit opinion was issued on the full financial statements on 29th September 2019. These summary financial statements were authorised for issue on 29th September 2019 by the Board of Trustees.

The full financial statements have been prepared in accordance with generally accepted accounting practice in New Zealand. They comply with Public Benefit Entity Standards Reduced Disclosure Regime (Not-For-Profit). The Te Whānau O Waipareira Trust is a not for profit public benefit entity.

The summary financial statements do not include all the disclosures provided in the full financial statements and cannot be expected to provide as complete an understanding as provided by the full financial statements. A copy of these full financial statements is available from the registered office of the Trust.

These summary financial statements are in compliance with PBE FRS 43: Summary Financial Statements, and the functional and presentation currency is New Zealand dollars.

### SUMMARY STATEMENT OF COMPREHENSIVE REVENUE AND EXPENSE
For the Year Ended 30 June 2019

<table>
<thead>
<tr>
<th></th>
<th>2019</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total revenue</td>
<td>$53,433,599</td>
<td>$52,201,986</td>
</tr>
<tr>
<td>Total expenses</td>
<td>(48,477,278)</td>
<td>(47,996,327)</td>
</tr>
<tr>
<td>Share of surplus/loss associate</td>
<td>(48,677)</td>
<td>(7,977)</td>
</tr>
<tr>
<td>Surplus</td>
<td>3,967,644</td>
<td>4,197,682</td>
</tr>
<tr>
<td>Other comprehensive revenue and expense</td>
<td>50,000</td>
<td>110,000</td>
</tr>
<tr>
<td>Total comprehensive revenue and expense for the year</td>
<td>3,967,644</td>
<td>4,307,682</td>
</tr>
</tbody>
</table>

### SUMMARY STATEMENT STATEMENT OF CHANGES IN EQUITY
For the Year Ended 30 June 2019

<table>
<thead>
<tr>
<th></th>
<th>2019</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Equity at beginning of year</td>
<td>38,962,161</td>
<td>34,564,480</td>
</tr>
<tr>
<td>Surplus</td>
<td>3,967,644</td>
<td>4,197,682</td>
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<tr>
<td>Other comprehensive revenue and expense</td>
<td>50,000</td>
<td>110,000</td>
</tr>
<tr>
<td>Equity at end of year</td>
<td>42,960,665</td>
<td>38,962,161</td>
</tr>
</tbody>
</table>
### SUMMARY STATEMENT OF FINANCIAL POSITION

**As at 30 June 2019**

<table>
<thead>
<tr>
<th></th>
<th>2019</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>CURRENT ASSETS</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cash and cash equivalents</td>
<td>20,667,520</td>
<td>13,307,920</td>
</tr>
<tr>
<td>Accounts Receivable</td>
<td>4,807,381</td>
<td>4,574,012</td>
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<tr>
<td>Other Investments</td>
<td>2,606,238</td>
<td>4,991,229</td>
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<tr>
<td><strong>TOTAL CURRENT ASSETS</strong></td>
<td>27,081,039</td>
<td>22,873,161</td>
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<tr>
<td><strong>NON-CURRENT ASSETS</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Property, Plant &amp; Equipment</td>
<td>22,455,473</td>
<td>22,846,012</td>
</tr>
<tr>
<td>Intangible Assets</td>
<td>5,643,350</td>
<td>7,223,058</td>
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<tr>
<td>Investments</td>
<td>763,061</td>
<td>739,062</td>
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<tr>
<td>Investments properties</td>
<td>1,406,662</td>
<td>1,406,662</td>
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<tr>
<td>Investments in Associates</td>
<td>184,521</td>
<td>233,268</td>
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<tr>
<td><strong>TOTAL NON-CURRENT ASSETS</strong></td>
<td>30,769,013</td>
<td>32,528,562</td>
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<tr>
<td><strong>TOTAL ASSETS</strong></td>
<td>58,850,052</td>
<td>55,351,723</td>
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</table>

<table>
<thead>
<tr>
<th></th>
<th>2019</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>CURRENT LIABILITIES</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Accounts Payable</td>
<td>4,601,835</td>
<td>4,188,320</td>
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<tr>
<td>Deferred Revenue</td>
<td>6,639,426</td>
<td>6,698,303</td>
</tr>
<tr>
<td>Employee Entitlements</td>
<td>1,764,790</td>
<td>1,718,577</td>
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<tr>
<td>Bank loans</td>
<td>262,347</td>
<td>1,958,506</td>
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<tr>
<td><strong>TOTAL CURRENT LIABILITIES</strong></td>
<td>13,668,327</td>
<td>13,661,706</td>
</tr>
<tr>
<td><strong>NON-CURRENT LIABILITIES</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bank loans</td>
<td>2,342,826</td>
<td>2,617,794</td>
</tr>
<tr>
<td><strong>TOTAL LIABILITIES</strong></td>
<td>2,342,826</td>
<td>2,617,794</td>
</tr>
<tr>
<td><strong>NET ASSETS</strong></td>
<td>42,859,056</td>
<td>38,502,161</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>2019</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>EQUITY</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Retained Earning</td>
<td>38,996,030</td>
<td>35,088,386</td>
</tr>
<tr>
<td>Assets Revaluation Reserve</td>
<td>3,853,775</td>
<td>3,813,775</td>
</tr>
<tr>
<td><strong>TOTAL EQUITY</strong></td>
<td>42,859,056</td>
<td>38,502,161</td>
</tr>
</tbody>
</table>

### SUMMARY STATEMENT OF CASH FLOWS

**For the Year Ended 30 June 2019**

<table>
<thead>
<tr>
<th></th>
<th>2019</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Net cash flows from operating activities</td>
<td>5,536,592</td>
<td>9,494,488</td>
</tr>
<tr>
<td>Net cash flows from investing activities</td>
<td>(242,644)</td>
<td>(22,251)</td>
</tr>
<tr>
<td>Net cash flows in financing activities</td>
<td>1,005,662</td>
<td>(4,325,310)</td>
</tr>
<tr>
<td>Net increase in cash held</td>
<td>7,299,606</td>
<td>5,146,527</td>
</tr>
<tr>
<td>Cash at the beginning of the year</td>
<td>13,367,920</td>
<td>8,240,994</td>
</tr>
<tr>
<td>Cash at the end of the year</td>
<td>20,667,526</td>
<td>13,367,920</td>
</tr>
</tbody>
</table>
INDEPENDENT AUDITOR’S REPORT
NGĀ RĪPOATA PENA PŪTEA

Independent Auditor’s Report

To the trustees of Te Whānau O Waipareira trust

Report on the summary consolidated financial statements

Opinion

In our opinion, the accompanying summary financial statements of Te Whānau O Waipareira Trust (the trust) comprises:

i. Has been correctly derived from the audited group financial statements for the year ended on that date; and

ii. Is a fair summary of the trust financial statements, in accordance with PBE FRS 43 Summary Financial Statements.

Basis for opinion

We conducted our audit in accordance with International Standard on Auditing (New Zealand) ISAs (NZ) B10 (Revised). Engagements to Report on Summary Financial Statements.

Our firm has also provided other services to the group in relation to advisory and other assurance services. Subject to certain restrictions, partners and employees of our firm may also deal with the trust on normal terms within the ordinary course of trading activities of the business of the trust. These matters have not impaired our independence as auditor of the trust. The firm has no other relationship with, or interest in, the Group.

Use of this Independent Auditor’s Report

This report is made solely to the trustees as a body. Our audit work has been undertaken so that we might state to the trustees those matters we are required to state to them in the Independent Auditor’s Report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the trustees as a body for our audit work, this report, or any of the opinions we have formed.

Responsibilities of the Trustees for the summary Financial Statements

The Trustees, on behalf of the trust, are responsible for:

— the preparation and fair presentation of the summary financial statements in accordance with PBE FRS 43 Summary Financial Statements; and

— implementing necessary internal control to enable the preparation of a summary set of financial statements that is correctly derived from the audited financial statements.
Auditor’s Responsibilities for the summary Financial Statements

Our responsibility is to express an opinion on whether the summary financial statements are consistent, in all material respects, with or are a fair summary of the audited financial statements based on our procedures, which were conducted in accordance with International Standard on Auditing (New Zealand) ISA (NZ) 810 (Revised), Engagements to Report on Summary Financial Statements.

We expressed an unmodified audit opinion on the financial statements in our audit report dated 25 September 2019.

The summary financial statements do not contain all the disclosures required for a full set of financial statements under generally accepted accounting practice in New Zealand. Reading the summary financial statements, therefore, is not a substitute for reading the audited financial statements of the group.

KPMG

Auckland

25 September 2019
MOTEATEA

“E RONGO”
Every three years the board of trustees come together to define the ongoing strategy for the organisation. Part of this process sees the trustees pen a new verse for our mōteatea. It is a living historical document that tells the story of Te Whānau o Waipareira, and keeps our past alive in our memories while we look to the future. As this mōteatea grows, a story unfolds about the goals, aspirations and challenges of our whānau. This mōteatea is a tohu for Waipareira. A tohu that we hope will be shared with many generations to come.

E rongo, ki te tangi
O te ngakau e kapa ana
Mo te tira kua rere
Ki te pae o ngā rangi
Rangi runga, papa raro
Tipu ana e ngā uri
Pū te wai o Pareira
Inuhia kia ora e

E te kūra, e takoto
I tō waka tapu ana
Koe te huia, kua ngaro
Mai te hunga, o te ora
Rere runga, tiro raro
Mahuetia i ō uri
Ringihia ō roimata
Mākū ai kia noa e

Kōtuku rere tahi
Ki te toi o ngā rangi
Rite ki a Rarohenga
Kia rite kia mataora
Pū ko te whānau ora
Ara mai he tētē kura
Kura nui, kura roa
Whakamau kia ora e

E te hau kōrure ana
Ki runga o te Huia
Tini whetu ki te rangi
Whiti nuku whiti rangi
Ko taku koroiho
Ko te iwi mōmoho
Kōkiritia e
Mana motuhake e