



Te Pou Matakana  
**Kaiārahi Outcomes Report**  
2016/2017



Te Pou Matakana  
COMMISSIONING AGENCY

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## FOREWORD

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Our whānau are diverse, their needs are varied and their aspirations are plentiful. Te Pou Matakana seeks to provide support for whānau which acknowledges their diversity, delivers on their needs and ultimately, puts them on the pathway towards their aspirations. Kaiārahi are the key to achieving this and they are the backbone of Whānau Ora. Without Kaiārahi, commissioning for outcomes and implementing a shared outcomes framework for whānau across Te Ika a Māui could not be possible. Kaiārahi are responsible for translating the Whānau Ora policy and framework into practice. Practice, which goes beyond goal setting, assessments and service navigation, and towards real empowering practice. It is within this practice that the true value of Kaiārahi lies.

The purpose of this document is to highlight the work that Kaiārahi undertake and the outcomes they have supported whānau to achieve. That being said, the full scope of what Kaiārahi do on a day-to-day basis is difficult to quantify, and to more accurately describe their mahi requires us to look beyond what we traditionally perceive as work. Terms such as FTE, caseloads and contracts are often redundant in the world of Kaiārahi, who work outside of such structures to achieve the best outcomes for whānau. This is Whānau Ora best practice. Kaiārahi are the backbone of Whānau Ora.

**John Tamihere,**  
**Chief Executive Officer,**  
**Te Pou Matakana.**



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## EXECUTIVE SUMMARY

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Kaiārahi is a Whānau Ora navigator service that engages and supports whānau to develop a plan, set goals and achieve their intended outcomes. Across Te Ika a Māui (North Island), Te Pou Matakana (TPM) funded 209.2 Kaiārahi positions in the 2016/17 fiscal year. This report analyses data for each of the six TPM contracted regions across the North Island: Te Tai Tokerau, Tāmaki Makaurau, Hauraki-Waikato, Waiariki, Ikaroa-Rāwhiti, and Te Tai Hauāuru.

### WHĀNAU SUPPORTED

In 2016/17 fiscal year, 5,420 whānau were engaged with the TPM Kaiārahi programme across all TPM Partners. Among these whānau, 4,618 (85%) developed a plan and set goals for themselves. These 4,618 whānau, included 11,068 whānau members, of which, more than half (55%) were under 25 years of age. The majority (55%) of whānau members were female, and more than eight out of ten (85%) whānau members identified themselves as Māori with a further 6% as Pacific.

### OUTCOME DOMAINS

Across the contracted Partners almost one third (30%) of planned outcomes were linked to whānau standards of living; followed closely by whānau health (29%); 20% were linked with whānau knowledge; 10% were linked with whānau relationships; 9% were linked with whānau participation in the community; and only 2% of all planned outcomes linked with whānau engagement in Te Ao Māori.

Of the total of 10,878 planned whānau outcomes, 5,284 (49%) were achieved within this fiscal year. Overall the largest numbers of all outcomes achieved were in the whānau health domain (1,580 or 30%), the whānau standards of living domain (1,484 or 28%) and the whānau knowledge domain (1,058 or 20%).

### OUTCOME AREAS

The ten most common outcome areas accounted for almost two-thirds (62%) of planned outcomes. Of these the most common outcome areas were physical health, education and/or training, and whānau and/or social health.

### OUTCOMES

The 20 most common outcomes accounted for over half (57%) of all planned whānau outcomes. The top six whānau outcomes planned were increased knowledge or skills through education or training (6%); improved physical health (5%); improved income (5%); improved whānau or social health (4%); increased whānau employment (4%); and increased housing standards including completed household maintenance (4%).



## INTRODUCTION

Kaiārahi is a Whānau Ora navigator service that engages and supports whānau to develop a plan, set goals and achieve their intended outcomes. Across Te Ika a Māui (North Island), Te Pou Matakana (TPM) funded 209.2 Kaiārahi positions in the 2016/17 fiscal year. This report analyses data for each of the six TPM contracted regions across the North Island: Te Tai Tokerau, Tāmaki Makaurau, Hauraki-Waikato, Waiariki, Ikaroa-Rāwhiti, and Te Tai Hauāuru.

This report, first summarises the outcomes planned by whānau across Te Ika a Māui, and then summarises the outcomes planned by whānau within each of the six TPM contracted regions.

## WHĀNAU ACROSS TE IKA A MĀUI (NORTH ISLAND)

### NUMBER OF WHĀNAU ENGAGED

Table 1 shows that 5,420 whānau were engaged with TPM contracted Whānau Ora Partners across the six TPM regions from 1st July 2016 to 30th June 2017.

*Table 1: Te Pou Matakana Contracted Whānau Ora Partners and the number of whānau engaged in 2016/17*

| WHĀNAU ORA PARTNER REGIONS | WHĀNAU ENGAGED | % OF TOTAL  |
|----------------------------|----------------|-------------|
| Te Tai Tokerau             | 1,070          | 20%         |
| Tāmaki Makaurau            | 996            | 18%         |
| Hauraki-Waikato            | 668            | 12%         |
| Waiariki                   | 878            | 16%         |
| Ikaroa-Rāwhiti             | 1,112          | 21%         |
| Te Tai Hauāuru             | 696            | 13%         |
| <b>Total</b>               | <b>5,420</b>   | <b>100%</b> |



## NUMBER OF WHĀNAU WHO HAVE DEVELOPED A PLAN AND HAVE SET GOALS

Table 2 shows that of the 5,420 whānau engaged, 85% (or 4,618) were assessed, developed a plan with goals, and had identified their intended outcomes.

*Table 2: Number of whānau who have developed a plan and goals*

| WHĀNAU ORA PARTNER REGIONS | WHĀNAU WITH A PLAN AND GOALS | % OF TOTAL  |
|----------------------------|------------------------------|-------------|
| Te Tai Tokerau             | 1,041                        | 23%         |
| Tāmaki Makaurau            | 771                          | 17%         |
| Hauraki-Waikato            | 516                          | 11%         |
| Wairiki                    | 834                          | 18%         |
| Ikaroa-Rāwhiti             | 920                          | 20%         |
| Te Tai Hauāuru             | 536                          | 12%         |
| <b>Total</b>               | <b>4,618</b>                 | <b>100%</b> |

## NUMBER OF WHĀNAU MEMBERS

The number of individual whānau members who were engaged, assessed, and developed plans and goals with the Kaiārahi service in 2016/17 was 11,068 (Table 3). The average number of individuals per whānau was 2.4 across Te Ika a Māui.

*Table 3: Number of individual whānau members*

| WHĀNAU ORA PARTNER REGIONS | WHĀNAU MEMBERS | % OF TOTAL  |
|----------------------------|----------------|-------------|
| Te Tai Tokerau             | 2,542          | 23%         |
| Tāmaki Makaurau            | 1,566          | 14%         |
| Hauraki-Waikato            | 1,441          | 13%         |
| Wairiki                    | 2,108          | 19%         |
| Ikaroa-Rāwhiti             | 2,198          | 20%         |
| Te Tai Hauāuru             | 1,213          | 11%         |
| <b>Total</b>               | <b>11,068</b>  | <b>100%</b> |



## WHĀNAU MEMBER DEMOGRAPHICS FOR TE IKA A MĀUI

Table 4 below summarises the demographic information of individual whānau members. The majority of whānau members (55%) were Female. Over half (55%) of whānau members were under 25 years. Across Te Ika a Māui, 85% of whānau members identified themselves as Māori, and a further 6% as Pacific Islanders. Therefore, nine out of ten whānau members were of Māori or Pacific Island descent.

*Table 4: Age, gender, ethnicity of whānau members, for Te Ika a Māui*

| AGE                | NUMBER        | PERCENT (%) |
|--------------------|---------------|-------------|
| 0 – 17 years       | 4,841         | 44%         |
| 18 – 24 years      | 1,192         | 11%         |
| 25 – 44 years      | 2,806         | 25%         |
| 45 – 64 years      | 1,535         | 14%         |
| 65 years & over    | 448           | 4%          |
| Missing            | 246           | 2%          |
| <b>Total</b>       | <b>11,068</b> | <b>100%</b> |
| GENDER             | NUMBER        | PERCENT (%) |
| Female             | 6,051         | 55%         |
| Male               | 4,827         | 44%         |
| Missing            | 190           | 2%          |
| <b>Total</b>       | <b>11,068</b> | <b>100%</b> |
| ETHNICITY          | NUMBER        | PERCENT (%) |
| Māori              | 9,382         | 85%         |
| Pacific            | 631           | 6%          |
| NZ European/Pakeha | 537           | 5%          |
| Asian              | 24            | 0%          |
| Other              | 375           | 3%          |
| Missing            | 119           | 1%          |
| <b>Total</b>       | <b>11,068</b> | <b>100%</b> |





## WHĀNAU OUTCOMES

This section describes planned whānau outcomes by TPM region; by TPM Outcome Domain; and by TPM Outcome Area within each TPM Outcome Domain. It also specifies the number of outcomes achieved in each region within the fiscal year. We should note that it is common for whānau to set goals where an outcome will be achieved in two or three years into the future.

Table 5 below summarises the outcomes planned and achieved within each region. There were over 10,800 whānau outcomes planned across the six TPM Regions. Te Tai Tokerau had the largest number of planned outcomes (20% of total outcomes), followed by whānau in Ikaroa-Rāwhiti (with 18% of total outcomes). Whānau in Hauraki-Waikato and Waiariki both shared a similar number of outcomes planned (17% each). Next, were whānau in Te Tai Hauāuru and in Tāmaki Makaurau respectively 16% and 12% of total outcomes were planned.

In total 5,284 whānau outcomes were achieved in the 2016/17 fiscal year. The largest numbers of outcomes achieved were in the Waiariki (1,119 or 21%), Hauraki-Waikato (1,062 or 20%), Te Tai Hauāuru (954 or 18%), and Te Tai Tokerau (947 or 18%) regions.

*Table 5: Number of whānau outcomes by TPM Region*

| WHĀNAU ORA PARTNER REGIONS | PLANNED       | % PLANNED   | ACHIEVED     | % ACHIEVED  |
|----------------------------|---------------|-------------|--------------|-------------|
| Te Tai Tokerau             | 2,211         | 20%         | 947          | 18%         |
| Tāmaki Makaurau            | 1,296         | 12%         | 483          | 9%          |
| Hauraki-Waikato            | 1,818         | 17%         | 1,062        | 20%         |
| Waiariki                   | 1,825         | 17%         | 1,119        | 21%         |
| Ikaroa-Rāwhiti             | 1,945         | 18%         | 719          | 14%         |
| Te Tai Hauāuru             | 1,783         | 16%         | 954          | 18%         |
| <b>Total</b>               | <b>10,878</b> | <b>100%</b> | <b>5,284</b> | <b>100%</b> |



## NUMBER OF WHĀNAU OUTCOMES PLANNED AND ACHIEVED, BY OUTCOME DOMAIN

Table 6 below shows the number of whānau outcomes planned and achieved by TPM Outcome Domain. It indicates that 30% of the outcomes planned were linked to whānau standards of living and 29% were linked to whānau health. Whānau knowledge, and whānau relationships covered 20% and 10% of the outcomes planned, respectively. The least common outcome domain linked to whānau outcomes planned was engagement in Te Ao Māori (2%). More than three-quarters (78%) of whānau outcomes achieved were associated with whānau health, whānau standards of living and whānau knowledge.

*Table 6: Number of whānau outcomes planned and achieved by TPM Outcome Domain*

| OUTCOME DOMAIN                        | PLANNED       | % PLANNED   | ACHIEVED     | % ACHIEVED  |
|---------------------------------------|---------------|-------------|--------------|-------------|
| Whānau standards of living            | 3,270         | 30%         | 1,484        | 28%         |
| Whānau health                         | 3,101         | 29%         | 1,580        | 30%         |
| Whānau knowledge                      | 2,190         | 20%         | 1,058        | 20%         |
| Whānau relationships                  | 1,116         | 10%         | 471          | 9%          |
| Whānau participation in the community | 945           | 9%          | 568          | 11%         |
| Whānau engagement in Te Ao Māori      | 256           | 2%          | 123          | 2%          |
| <b>Total</b>                          | <b>10,878</b> | <b>100%</b> | <b>5,284</b> | <b>100%</b> |



## NUMBER OF WHĀNAU OUTCOMES PLANNED BY OUTCOME AREA WITHIN EACH OUTCOME DOMAIN

Table 7 below breaks down the TPM outcome domains into constituent outcome areas for Te Ika a Māui (North Island). It shows that housing standards was the most common outcome area within the standards of living domain (covering 29% of their planned outcome within this domain). Physical activity constituted 36% of whānau health outcomes. Education or training was the most common outcome area within the whānau knowledge domain (51%). Wider whānau relationships constituted 31% of outcomes within whānau relationships domain. Connection to community networks covered 47% of outcomes within the whānau participation in the community domain.

*Table 7: Number of whānau outcome areas within each TPM Outcome Domain*

| WHĀNAU STANDARDS OF LIVING                        | NUMBER       | PERCENT (%) | RANK |
|---|--------------|-------------|------|
| Housing standards including household maintenance | 949          | 29%         | 1    |
| Whānau employment                                 | 577          | 18%         | 2    |
| Basic furnishings or amenities or clothing        | 379          | 12%         | 3    |
| Whānau or household income                        | 361          | 11%         | 4    |
| Safe transport options                            | 284          | 9%          | 5    |
| <b>Total</b>                                      | <b>3,270</b> | <b>78%</b>  |      |
| WHĀNAU HEALTH                                     | NUMBER       | PERCENT (%) | RANK |
| Physical health                                   | 1,120        | 36%         | 1    |
| Whānau or social health                           | 1,023        | 33%         | 2    |
| Mental health                                     | 287          | 9%          | 3    |
| Oral health                                       | 134          | 4%          | 4    |
| Nutrition   | 123          | 4%          | 5    |
| Alcohol use                                       | 108          | 3%          | 6    |
| Violence or abuse (physical and or verbal)        | 91           | 3%          | 7    |
| Smoking or tobacco use                            | 64           | 2%          | 8    |
| <b>Total</b>                                      | <b>3,101</b> | <b>95%</b>  |      |
| WHĀNAU KNOWLEDGE                                  | NUMBER       | PERCENT (%) | RANK |
| Education or training                             | 1,108        | 51%         | 1    |
| Skills or knowledge for employment                | 345          | 16%         | 2    |
| Information communication and technology literacy | 271          | 12%         | 3    |
| Financial literacy or budgeting                   | 245          | 11%         | 4    |
| Health literacy                                   | 159          | 7%          | 5    |
| <b>Total</b>                                      | <b>2,190</b> | <b>100%</b> |      |

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| WHĀNAU RELATIONSHIPS  | NUMBER       | PERCENT (%) | RANK |
|---|--------------|-------------|------|
| Wider whānau relationships  | 342          | 31%         | 1    |
| Whānau or household relationships   | 311          | 28%         | 2    |
| Parenting knowledge or skills   | 260          | 23%         | 3    |
| Relationships with social, health, and education service providers              | 153          | 14%         | 4    |
| Relationships with Māori networks   | 44           | 4%          | 5    |
| Improved whānau or household relationships                                      | 6            | 1%          | 6    |
| <b>Total</b>  | <b>1,116</b> | <b>100%</b> |      |
| WHĀNAU PARTICIPATION IN THE COMMUNITY   | NUMBER       | PERCENT (%) | RANK |
| Connection to community networks  | 448          | 47%         | 1    |
| Access to community resources   | 326          | 34%         | 2    |
| Participation in sports and recreation  | 117          | 12%         | 3    |
| Legal documentation or birth certificates or passports or ID or drivers licence | 33           | 3%          | 4    |
| Engagement in civic affairs   | 17           | 2%          | 5    |
| <b>Total</b>  | <b>945</b>   | <b>100%</b> |      |
| WHĀNAU ENGAGEMENT IN TE AO MĀORI  | NUMBER       | PERCENT (%) | RANK |
| Whakapapa or whānau connections   | 82           | 32%         | 1    |
| Connections to Māori community organisations                                    | 52           | 20%         | 2    |
| Te Reo Māori  | 48           | 19%         | 3    |
| Māori lore or knowledge or customs  | 34           | 13%         | 4    |
| Knowledge about whenua tupuna   | 25           | 10%         | 5    |
| Marae activities  | 12           | 5%          | 6    |
| <b>Total</b>  | <b>256</b>   | <b>100%</b> |      |



## TOP TEN OUTCOME AREAS

The table below shows the ten most common outcome areas, across all TPM outcome domains, for whānau who were supported by Whānau Ora Partners.

These ten most common outcome areas accounted for over 62% of planned outcomes. The top three outcome areas were physical health, education or training, and whānau or social health, each covering approximately 10% of the total outcomes planned.

*Table 8: The overall Top 10 outcome areas*

| OUTCOME AREA                                      | NUMBER       | PERCENTAGE (%) | RANK |
|---|--------------|----------------|------|
| Physical health                                   | 1,120        | 10%            | 1    |
| Education or training                             | 1,108        | 10%            | 2    |
| Whānau or social health                           | 1,037        | 10%            | 3    |
| Housing standards including household maintenance | 953          | 9%             | 4    |
| Whānau employment                                 | 577          | 5%             | 5    |
| Connection to community networks                  | 451          | 4%             | 6    |
| Financial literacy or budgeting                   | 444          | 4%             | 7    |
| Basic furnishings or amenities or clothing        | 395          | 4%             | 8    |
| Whānau or household income                        | 361          | 3%             | 9    |
| Skills or knowledge for employment                | 345          | 3%             | 10   |
| <b>Total</b>                                      | <b>6,791</b> | <b>62%</b>     |      |



## THE OVERALL TOP 20 WHĀNAU OUTCOMES

The table below shows the ten most common whānau outcomes planned by whānau. These 20 outcomes accounted for over half (57%) of all planned outcomes by whānau. The top six outcomes were increased knowledge or skills acquired through education or training (6%); improved physical health (5%); improved income (5%); improved whānau or social health (4%); increased whānau employment (4%); and increased housing standards including completed household maintenance (4%).

*Table 9: The overall top 20 whānau outcomes*

| TPM WHĀNAU ORA OUTCOMES   | NUMBER        | PERCENTAGE (%) | RANK |
|---|---------------|----------------|------|
| Increased knowledge or skills acquired through education or training            | 658           | 6%             | 1    |
| Improved physical health  | 501           | 5%             | 2    |
| Improved income   | 501           | 5%             | 3    |
| Improved whānau or social health  | 484           | 4%             | 4    |
| Increased whānau employment   | 434           | 4%             | 5    |
| Increased housing standards including completed household maintenance           | 399           | 4%             | 6    |
| Improved access to physical health services                                     | 343           | 3%             | 7    |
| Better financial management or budgeting  | 330           | 3%             | 8    |
| Increased financial provisions for the future or savings or investments         | 321           | 3%             | 9    |
| Improved access to increasing housing standards including household maintenance | 312           | 3%             | 10   |
| Improved confidence or attitude regarding whānau or social health               | 250           | 2%             | 11   |
| Improved confidence in the management of physical health                        | 247           | 2%             | 12   |
| Improved access to whānau or social health services                             | 210           | 2%             | 13   |
| Increased knowledge or skills relevant for employment                           | 208           | 2%             | 14   |
| Increased use of safe transport options   | 192           | 2%             | 15   |
| Increased basic furnishings or amenities or clothing                            | 176           | 2%             | 16   |
| Improved whānau or household relationships                                      | 174           | 2%             | 17   |
| Increased whānau or household income  | 173           | 2%             | 18   |
| Improved access to basic furnishings or amenities or clothing                   | 171           | 2%             | 19   |
| Improved wider whānau relationships   | 170           | 2%             | 20   |
| <b>Total</b>  | <b>10,878</b> | <b>57%</b>     |      |



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## WHĀNAU BY REGION

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This section describes the demographics of whānau members by TPM region; in addition to a regional analysis of their planned outcomes, by outcome domain, outcome area, and whānau outcome.

### WHĀNAU MEMBER DEMOGRAPHICS BY TPM REGION

#### GENDER

Table 10 shows that just over half of all whānau members (55%) supported by the Kaiārahi programme were female across all regions. Hauraki-Waikato and Tāmaki Makaurau had the highest (58%) and lowest (52%) population of females respectively.

*Table 10: Whānau gender by Whānau Ora Partner Region*

| WHĀNAU ORA PARTNER REGIONS | FEMALE     | MALE       | MISSING   | TOTAL (NUMBER) |
|----------------------------|------------|------------|-----------|----------------|
| Te Tai Tokerau             | 57%        | 43%        | 0%        | 2,542          |
| Tāmaki Makaurau            | 52%        | 39%        | 9%        | 1,566          |
| Hauraki-Waikato            | 58%        | 42%        | 0%        | 1,441          |
| Waiariki                   | 54%        | 46%        | 0%        | 2,108          |
| Ikaroa-Rāwhiti             | 55%        | 43%        | 2%        | 2,198          |
| Te Tai Hauāuru             | 52%        | 48%        | 0%        | 1,213          |
| <b>Total</b>               | <b>55%</b> | <b>44%</b> | <b>2%</b> | <b>11,068</b>  |



## AGE

Across all the TPM regions, more than four out of ten (44%) of all whānau members supported were children under 18 years of age. Only 4% of all whānau members in all the regions were aged 65 years and above. Ikaroa-Rāwhiti has the largest cohort of whānau members aged between 25-44 years (28%).

*Table 11: Whānau age by Whānau Ora Partner Region*

| WHĀNAU ORA PARTNER REGIONS | 0-17 YEARS | 18-24 YEARS | 25-44 YEARS | 45-64 YEARS | 65 YEARS & ABOVE | MISSING   | TOTAL (NUMBER) |
|----------------------------|------------|-------------|-------------|-------------|------------------|-----------|----------------|
| Te Tai Tokerau             | 47%        | 9%          | 25%         | 15%         | 4%               | 0%        | 2,542          |
| Tāmaki Makaurau            | 35%        | 13%         | 27%         | 12%         | 2%               | 11%       | 1,566          |
| Hauraki-Waikato            | 49%        | 9%          | 22%         | 15%         | 5%               | 0%        | 1,441          |
| Waiariki                   | 42%        | 13%         | 24%         | 16%         | 5%               | 0%        | 2,108          |
| Ikaroa-Rāwhiti             | 43%        | 11%         | 28%         | 12%         | 4%               | 2%        | 2,198          |
| Te Tai Hauāuru             | 48%        | 10%         | 26%         | 11%         | 3%               | 2%        | 1,213          |
| <b>Total</b>               | <b>44%</b> | <b>11%</b>  | <b>25%</b>  | <b>14%</b>  | <b>4%</b>        | <b>2%</b> | <b>11,068</b>  |

## ETHNICITY

Across all the regions, whānau members were most likely to identify as Māori (85%), followed by Pacific (6%), European/Pākehā (5%), and Other (3%). Waiariki and Tāmaki Makaurau had the highest and lowest percentage of Māori whānau members at 90% and 69% respectively. Tāmaki Makaurau had the highest Pacific whānau members supported by the programme (14%), across the regions.

*Table 12: Whānau ethnicity by Whānau Ora Partner Region*

| WHĀNAU ORA PARTNER REGIONS | MĀORI      | PACIFIC   | NZ EUROPEAN | ASIAN     | OTHER     | MISSING   | TOTAL (NUMBER) |
|----------------------------|------------|-----------|-------------|-----------|-----------|-----------|----------------|
| Te Tai Tokerau             | 86%        | 3%        | 7%          | 0%        | 4%        | 0%        | 2,542          |
| Tāmaki Makaurau            | 69%        | 14%       | 3%          | 1%        | 6%        | 7%        | 1,566          |
| Hauraki-Waikato            | 85%        | 11%       | 2%          | 0%        | 2%        | 0%        | 1,441          |
| Waiariki                   | 90%        | 2%        | 5%          | 0%        | 3%        | 0%        | 2,108          |
| Ikaroa-Rāwhiti             | 88%        | 4%        | 6%          | 0%        | 3%        | 0%        | 2,198          |
| Te Tai Hauāuru             | 86%        | 2%        | 6%          | 0%        | 6%        | 0%        | 1,213          |
| <b>Total</b>               | <b>85%</b> | <b>6%</b> | <b>5%</b>   | <b>0%</b> | <b>3%</b> | <b>1%</b> | <b>11,068</b>  |





## REGIONAL ANALYSIS

### TE TAI TOKERAU

#### *Whānau outcomes by TPM outcome domain*

The table below shows the number of whānau outcomes planned and achieved by TPM outcome domain within the Te Tai Tokerau region. There were over 2,200 outcomes planned in Te Tai Tokerau. In this region, around two-thirds of planned outcomes were associated with whānau standards of living (32%) and whānau health (31%). Whānau knowledge and whānau relationships covered another third of the outcomes planned for all the members in Te Tai Tokerau.

In Te Tai Tokerau, 947 outcomes were achieved in the 2016/17 fiscal year. Approximately two-thirds (65%) of all outcomes achieved were associated with whānau health (309 or 33%) and whānau standards of living (307 or 32%).

*Table 13: Number of whānau outcomes planned and achieved by TPM outcome domain for Te Tai Tokerau*

| OUTCOME DOMAIN                        | PLANNED      | % PLANNED   | ACHIEVED   | % ACHIEVED  |
|---------------------------------------|--------------|-------------|------------|-------------|
| Whānau standards of living            | 713          | 32%         | 307        | 32%         |
| Whānau health                         | 698          | 31%         | 309        | 33%         |
| Whānau knowledge                      | 329          | 15%         | 152        | 16%         |
| Whānau relationships                  | 301          | 14%         | 110        | 12%         |
| Whānau participation in the community | 134          | 6%          | 64         | 7%          |
| Whānau engagement in Te Ao Māori      | 36           | 2%          | 5          | 1%          |
| <b>Total</b>                          | <b>2,211</b> | <b>100%</b> | <b>947</b> | <b>100%</b> |



### *Whānau outcomes by outcome area within each outcome domain*

The table below breaks down the TPM outcome domains into constituent outcome areas for the Te Tai Tokerau region. The most common outcome areas planned by whānau in Te Tai Tokerau were housing standards including household maintenance; physical health; education or training; whānau or social health; and whānau income.

**Table 14: Number of whānau outcome areas planned within each TPM outcome domain for Te Tai Tokerau**

| <b>WHĀNAU STANDARDS OF LIVING</b>   | <b>NUMBER</b> | <b>PERCENT (%)</b> | <b>RANK</b> |
|---|---------------|--------------------|-------------|
| Housing standards including household maintenance   | 221           | 31%                | 1           |
| Whānau or household income  | 123           | 17%                | 2           |
| Whānau employment   | 78            | 11%                | 3           |
| Safe transport options  | 57            | 8%                 | 4           |
| Basic furnishings or amenities or clothing  | 56            | 8%                 | 5           |
| <b>Total</b>  | <b>713</b>    | <b>75%</b>         |             |
| <b>WHĀNAU HEALTH</b>  | <b>NUMBER</b> | <b>PERCENT (%)</b> | <b>RANK</b> |
| Physical health   | 330           | 47%                | 1           |
| Whānau or social health   | 175           | 25%                | 2           |
| Mental health   | 62            | 9%                 | 3           |
| Alcohol use   | 35            | 5%                 | 4           |
| Nutrition   | 26            | 4%                 | 5           |
| <b>Total</b>  | <b>698</b>    | <b>90%</b>         |             |
| <b>WHĀNAU KNOWLEDGE</b>   | <b>NUMBER</b> | <b>PERCENT (%)</b> | <b>RANK</b> |
| Education or training   | 209           | 64%                | 1           |
| Information communication and technology literacy   | 44            | 13%                | 2           |
| Skills or knowledge for employment  | 38            | 12%                | 3           |
| Financial literacy or budgeting   | 21            | 6%                 | 4           |
| Health literacy   | 12            | 4%                 | 5           |
| <b>Total</b>  | <b>329</b>    | <b>98%</b>         |             |
| <b>WHĀNAU RELATIONSHIPS</b>   | <b>NUMBER</b> | <b>PERCENT (%)</b> | <b>RANK</b> |
| Wider whānau relationships  | 119           | 40%                | 1           |
| Whānau or Household relationships   | 90            | 30%                | 2           |
| Parenting knowledge or skills   | 46            | 15%                | 3           |
| Relationships with social, health, and education service providers (including Government Departments) | 38            | 13%                | 4           |
| Improved whānau or household relationships  | 4             | 1%                 | 5           |
| <b>Total</b>  | <b>301</b>    | <b>99%</b>         |             |

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| WHĀNAU PARTICIPATION IN THE COMMUNITY   | NUMBER     | PERCENT (%) | RANK |
|---|------------|-------------|------|
| Connection to community networks  | 78         | 58%         | 1    |
| Access to community resources   | 37         | 28%         | 2    |
| Participation in sports and recreation  | 18         | 13%         | 3    |
| Engagement in civic affairs   | 1          | 1%          | 4    |
| <b>Total</b>  | <b>134</b> | <b>100%</b> |      |
| WHĀNAU ENGAGEMENT IN TE AO MĀORI  | NUMBER     | PERCENT (%) | RANK |
| Whakapapa or whānau connections   | 16         | 44%         | 1    |
| Connections to Māori community organisations including education or Kōhanga or Kura | 9          | 25%         | 2    |
| Māori lore or knowledge or customs  | 5          | 14%         | 3    |
| Te Reo Māori  | 4          | 11%         | 4    |
| Knowledge about whenua tupuna   | 1          | 3%          | 5    |
| <b>Total</b>  | <b>36</b>  | <b>97%</b>  |      |



### Whānau outcomes

The table below shows the top 20 whānau outcomes planned for the Te Tai Tokerau region. These top 20 outcomes accounted for 62% of whānau outcomes planned for Te Tai Tokerau. Of all these outcomes, the top six that covered almost a third (32%) of outcomes planned for whānau in this region were: improved physical health; increased knowledge or skills acquired through education or training; increased financial provisions for the future or savings or investments; improved access to increasing housing standards including household maintenance; increased housing standards including completed household maintenance; and improved access to physical health services.

Table 15: The overall top 20 whānau outcomes for Te Tai Tokerau

| TPM WHĀNAU ORA OUTCOMES FOR TE TAI TOKERAU                                      | NUMBER       | PERCENTAGE (%) | RANK |
|---|--------------|----------------|------|
| Improved physical health  | 212          | 10%            | 1    |
| Increased knowledge or skills acquired through education or training            | 138          | 6%             | 2    |
| Increased financial provisions for the future or savings or investments         | 108          | 5%             | 3    |
| Improved access to increasing housing standards including household maintenance | 83           | 4%             | 4    |
| Increased housing standards including completed household maintenance           | 81           | 4%             | 5    |
| Improved access to physical health services                                     | 75           | 3%             | 6    |
| Improved income   | 67           | 3%             | 7    |
| Increased whānau or household income  | 63           | 3%             | 8    |
| Improved whānau or social health  | 63           | 3%             | 9    |
| Improved confidence or attitude regarding whānau or social health               | 62           | 3%             | 10   |
| Improved whānau or household relationships                                      | 58           | 3%             | 11   |
| Improved wider whānau relationships   | 56           | 3%             | 12   |
| Increased whānau employment   | 51           | 2%             | 13   |
| Better financial management or budgeting  | 40           | 2%             | 14   |
| Improved confidence or attitude towards wider whānau relationships              | 40           | 2%             | 15   |
| Increased basic furnishings or amenities or clothing                            | 40           | 2%             | 16   |
| Improved access to entitlements from Government agencies or other agencies      | 39           | 2%             | 17   |
| Improved confidence in the management of physical health                        | 34           | 2%             | 18   |
| Increased use of safe transport options   | 33           | 1%             | 19   |
| Improved confidence or attitude regarding connecting to community networks      | 31           | 1%             | 20   |
| <b>Total</b>  | <b>2,211</b> | <b>62%</b>     |      |



## TĀMAKI MAKĀURAU

### *Whānau outcomes by TPM outcome domain*

The table below shows the number of whānau outcomes planned and achieved by TPM outcome domain within the Tāmaki Makaurau region. There were over 1,200 outcomes planned in this region. More than half (53%) of the outcomes planned for whānau in this region were around whānau knowledge and whānau standards of living outcome domains.

In Tāmaki Makaurau, 483 outcomes were achieved in the 2016/17 fiscal year. Approximately two-thirds (63%) of all outcomes achieved were associated with whānau health (159 or 33%) and whānau standards of living (146 or 30%) domains. Around a further one-quarter (24%) of outcomes achieved were associated with whānau knowledge.

*Table 16: Number of whānau outcomes planned and achieved by TPM outcome domain for Tāmaki Makaurau*

| OUTCOME DOMAIN                        | PLANNED      | % PLANNED   | ACHIEVED   | % ACHIEVED  |
|---------------------------------------|--------------|-------------|------------|-------------|
| Whānau knowledge                      | 361          | 28%         | 115        | 24%         |
| Whānau standards of living            | 319          | 25%         | 146        | 30%         |
| Whānau health                         | 312          | 24%         | 159        | 33%         |
| Whānau relationships                  | 175          | 13%         | 28         | 6%          |
| Whānau participation in the community | 106          | 8%          | 31         | 6%          |
| Whānau engagement in Te Ao Māori      | 23           | 2%          | 4          | 1%          |
| <b>Total</b>                          | <b>1,296</b> | <b>100%</b> | <b>483</b> | <b>100%</b> |



### *Whānau outcomes by outcome area within each outcome domain*

The table below breaks down the TPM outcome domains into constituent outcome areas for the Tāmaki Makaurau region. The table is ordered based on the total number of outcomes planned in each domain. The most common outcome areas planned by whānau in Tāmaki Makaurau were: education or training; housing standards including household maintenance; whānau or social health; and parenting knowledge or skills.

*Table 17: Number of whānau outcome areas within each TPM outcome domain for Tāmaki Makaurau*

| <b>WHĀNAU KNOWLEDGE</b>   | <b>NUMBER</b> | <b>PERCENTAGE (%)</b> | <b>RANK</b> |
|---|---------------|-----------------------|-------------|
| Education or training   | 153           | 42%                   | 1           |
| Financial literacy or budgeting   | 58            | 16%                   | 2           |
| Information communication and technology literacy   | 55            | 15%                   | 3           |
| Skills or knowledge for employment  | 48            | 13%                   | 4           |
| Health literacy   | 42            | 12%                   | 5           |
| <b>Total</b>  | <b>361</b>    | <b>99%</b>            |             |
| <b>WHĀNAU STANDARDS OF LIVING</b>   | <b>NUMBER</b> | <b>PERCENT (%)</b>    | <b>RANK</b> |
| Housing standards including household maintenance   | 91            | 29%                   | 1           |
| Safe transport options  | 45            | 14%                   | 2           |
| Basic furnishings or amenities or clothing  | 42            | 13%                   | 3           |
| Whānau or household income  | 38            | 12%                   | 4           |
| Whānau employment   | 36            | 11%                   | 5           |
| <b>Total</b>  | <b>319</b>    | <b>79%</b>            |             |
| <b>WHĀNAU HEALTH</b>  | <b>NUMBER</b> | <b>PERCENT (%)</b>    | <b>RANK</b> |
| Whānau or social health   | 102           | 33%                   | 1           |
| Mental health   | 78            | 25%                   | 2           |
| Physical health   | 70            | 22%                   | 3           |
| Alcohol use   | 23            | 7%                    | 4           |
| Smoking or tobacco use  | 9             | 3%                    | 5           |
| <b>Total</b>  | <b>312</b>    | <b>90%</b>            |             |
| <b>WHĀNAU RELATIONSHIPS</b>   | <b>NUMBER</b> | <b>PERCENT (%)</b>    | <b>RANK</b> |
| Parenting knowledge or skills   | 106           | 61%                   | 1           |
| Wider whānau relationships  | 26            | 15%                   | 2           |
| Relationships with social, health, and education service providers (including Government departments) | 21            | 12%                   | 3           |
| Whānau or household relationships   | 20            | 11%                   | 4           |
| Relationships with Māori networks   | 2             | 1%                    | 5           |
| <b>Total</b>  | <b>175</b>    | <b>100%</b>           |             |

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| WHĀNAU PARTICIPATION IN THE COMMUNITY   | NUMBER     | PERCENT (%) | RANK |
|---|------------|-------------|------|
| Access to community resources   | 37         | 35%         | 1    |
| Connection to community networks  | 35         | 33%         | 2    |
| Participation in sports and recreation  | 18         | 17%         | 3    |
| Engagement in civic affairs   | 13         | 12%         | 4    |
| Legal documentation or birth certificates or passports or ID or drivers licence     | 3          | 3%          | 5    |
| <b>Total</b>  | <b>106</b> | <b>100%</b> |      |
| WHĀNAU ENGAGEMENT IN TE AO MĀORI  | NUMBER     | PERCENT (%) | RANK |
| Whakapapa or whānau connections   | 6          | 26%         | 1    |
| Māori lore or knowledge or customs  | 6          | 26%         | 2    |
| Te Reo Māori  | 5          | 22%         | 3    |
| Connections to Māori community organisations including education or Kōhanga or Kura | 4          | 17%         | 4    |
| Marae activities  | 2          | 9%          | 5    |
| <b>Total</b>  | <b>23</b>  | <b>100%</b> |      |



### Whānau outcomes

The table below shows the top 20 whānau outcomes planned for the Tāmaki Makaurau region. These top 20 outcomes accounted for 60% of whānau outcomes planned for this region. Of all these outcomes, the top six that covered 30% of all the outcomes planned for whānau in this region were: improved income; increased knowledge or skills acquired through education or training; increased parenting knowledge and skills; increased use of safe transport options; improved access to increasing housing standards including household maintenance; and improved whānau or social health.

*Table 18: The overall top 20 whānau outcomes for Tāmaki Makaurau*

| TPM WHĀNAU ORA OUTCOMES FOR TĀMAKI MAKAURAU                                     | NUMBER       | PERCENTAGE (%) | RANK |
|---|--------------|----------------|------|
| Improved income   | 148          | 11%            | 1    |
| Increased knowledge or skills acquired through education or training            | 93           | 7%             | 2    |
| Increased parenting knowledge and skills  | 45           | 3%             | 3    |
| Increased use of safe transport options   | 44           | 3%             | 4    |
| Improved access to increasing housing standards including household maintenance | 43           | 3%             | 5    |
| Improved whānau or social health  | 38           | 3%             | 6    |
| Increased basic furnishings or amenities or clothing                            | 38           | 3%             | 7    |
| Improved physical health  | 36           | 3%             | 8    |
| Improved access to mental health services                                       | 36           | 3%             | 9    |
| Better financial management or budgeting  | 33           | 3%             | 10   |
| Improved confidence or attitude regarding whānau or social health               | 29           | 2%             | 11   |
| Increased whānau employment   | 26           | 2%             | 12   |
| Improved parenting  | 26           | 2%             | 13   |
| Increased housing standards including completed household maintenance           | 25           | 2%             | 14   |
| Improved access to entitlements from Government agencies or other agencies      | 24           | 2%             | 15   |
| Improved access to whānau or social health services                             | 23           | 2%             | 16   |
| Improved confidence managing mental health issues or conditions                 | 20           | 2%             | 17   |
| Increased knowledge or skills relevant for employment                           | 20           | 2%             | 18   |
| Improved mental health  | 19           | 1%             | 19   |
| Improved access to parenting courses  | 18           | 1%             | 20   |
| <b>Total</b>  | <b>1,296</b> | <b>60%</b>     |      |





## HAURAKI-WAIKATO

### *Whānau outcomes by TPM outcome domain*

The table below shows the number of whānau outcomes planned and achieved by TPM outcome domain within the Hauraki-Waikato region. Of all the outcomes planned (over 1,800), almost four out of ten (39%) were associated with whānau standards of living. Whānau standards of living and whānau health included 72% of whānau outcome domains planned in Hauraki-Waikato.

In Hauraki-Waikato, 1,062 outcomes were achieved during this time. Two-thirds (66%) of all outcomes achieved were associated with whānau health (417 or 39%) and whānau standards of living (283 or 27%).

*Table 19: Number of whānau outcomes planned by TPM outcome domain for Hauraki-Waikato*

| <b>OUTCOME DOMAIN</b>                 | <b>PLANNED</b> | <b>% PLANNED</b> | <b>ACHIEVED</b> | <b>% ACHIEVED</b> |
|---------------------------------------|----------------|------------------|-----------------|-------------------|
| Whānau standards of living            | 716            | 39%              | 283             | 27%               |
| Whānau health                         | 606            | 33%              | 417             | 39%               |
| Whānau knowledge                      | 261            | 14%              | 184             | 17%               |
| Whānau participation in the community | 104            | 6%               | 96              | 9%                |
| Whānau relationships                  | 90             | 5%               | 48              | 4%                |
| Whānau engagement in Te Ao Māori      | 41             | 2%               | 34              | 3%                |
| <b>Total</b>                          | <b>1,818</b>   | <b>100%</b>      | <b>1,062</b>    | <b>100%</b>       |



### *Whānau outcomes by outcome area within each outcome domain*

The table below breaks down the TPM outcome domains into constituent outcome areas for the Hauraki-Waikato region. The table is ordered based on the total number of outcomes in each domain. The most common outcome areas planned by whānau in Hauraki-Waikato were: whānau employment; physical health; whānau or social health; and housing standards including household maintenance.

*Table 20: Number of whānau outcome areas within each TPM outcome domain for Hauraki-Waikato*

| <b>WHĀNAU STANDARDS OF LIVING</b>   | <b>NUMBER</b> | <b>PERCENTAGE (%)</b> | <b>RANK</b> |
|---|---------------|-----------------------|-------------|
| Whānau employment   | 224           | 31%                   | 1           |
| Housing standards including household maintenance                               | 189           | 26%                   | 2           |
| Basic furnishings or amenities or clothing                                      | 105           | 15%                   | 3           |
| Financial literacy or budgeting   | 71            | 10%                   | 4           |
| Food or food security   | 39            | 5%                    | 5           |
| <b>Total</b>  | <b>716</b>    | <b>88%</b>            |             |
| <b>WHĀNAU HEALTH</b>  | <b>NUMBER</b> | <b>PERCENT (%)</b>    | <b>RANK</b> |
| Physical health   | 259           | 43%                   | 1           |
| Whānau or social health   | 190           | 31%                   | 2           |
| Nutrition   | 38            | 6%                    | 3           |
| Mental health   | 32            | 5%                    | 4           |
| Oral health   | 31            | 5%                    | 5           |
| <b>Total</b>  | <b>606</b>    | <b>91%</b>            |             |
| <b>WHĀNAU KNOWLEDGE</b>   | <b>NUMBER</b> | <b>PERCENT (%)</b>    | <b>RANK</b> |
| Education or training   | 94            | 36%                   | 1           |
| Financial literacy or budgeting   | 85            | 33%                   | 2           |
| Health literacy   | 50            | 19%                   | 3           |
| Information communication and technology literacy                               | 30            | 11%                   | 4           |
| Skills or knowledge for employment  | 2             | 1%                    | 5           |
| <b>Total</b>  | <b>261</b>    | <b>100%</b>           |             |
| <b>WHĀNAU PARTICIPATION IN THE COMMUNITY</b>                                    | <b>NUMBER</b> | <b>PERCENT (%)</b>    | <b>RANK</b> |
| Connection to community networks  | 70            | 67%                   | 1           |
| Access to community resources   | 18            | 17%                   | 2           |
| Legal documentation or birth certificates or passports or ID or drivers licence | 11            | 11%                   | 3           |
| Participation in sports and recreation  | 4             | 4%                    | 4           |
| Engagement in civic affairs   | 1             | 1%                    | 5           |
| <b>Total</b>  | <b>104</b>    | <b>100%</b>           |             |

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| WHĀNAU RELATIONSHIPS  | NUMBER    | PERCENT (%) | RANK |
|---|-----------|-------------|------|
| Whānau or household relationships   | 36        | 40%         | 1    |
| Relationships with Māori networks   | 30        | 33%         | 2    |
| Relationships with social, health, and education service providers (including Government departments) | 18        | 20%         | 3    |
| Parenting knowledge or skills   | 6         | 7%          | 4    |
| <b>Total</b>  | <b>90</b> | <b>100%</b> |      |
| WHĀNAU ENGAGEMENT IN TE AO MĀORI  | NUMBER    | PERCENT (%) | RANK |
| Te Reo Māori  | 12        | 29%         | 1    |
| Māori lore or knowledge or customs  | 9         | 22%         | 2    |
| Marae activities  | 6         | 15%         | 3    |
| Connections to Māori community organisations including education or Kōhanga or Kura                   | 5         | 12%         | 4    |
| Whakapapa or whānau connections   | 5         | 12%         | 5    |
| <b>Total</b>  | <b>41</b> | <b>90%</b>  |      |



### Whānau outcomes

The table below shows the top 20 whānau outcomes planned for the Hauraki-Waikato region. These top 20 outcomes accounted for 78% of whānau outcomes planned for this region. Of all these outcomes, the top six that covered 44% of all the outcomes planned for whānau in this region were: increased whānau employment; improved access to physical health services; better financial management or budgeting; improved whānau or social health; improved income; and improved access to whānau or social health services.

*Table 21: The overall top 20 whānau outcomes for Hauraki-Waikato*

| TPM WHĀNAU ORA OUTCOMES FOR HAURAKI-WAIKATO  | NUMBER       | PERCENT (%) | RANK |
|--|--------------|-------------|------|
| Increased whānau employment  | 191          | 11%         | 1    |
| Improved access to physical health services  | 171          | 9%          | 2    |
| Better financial management or budgeting   | 146          | 8%          | 3    |
| Improved whānau or social health   | 103          | 6%          | 4    |
| Improved income  | 85           | 5%          | 5    |
| Improved access to whānau or social health services  | 84           | 5%          | 6    |
| Increased housing standards including completed household maintenance                                | 79           | 4%          | 7    |
| Improved access to increasing housing standards including household maintenance                      | 71           | 4%          | 8    |
| Improved access to basic furnishings or amenities or clothing  | 67           | 4%          | 9    |
| Increased knowledge or skills acquired through education or training                                 | 59           | 3%          | 10   |
| Improved access to community networks  | 47           | 3%          | 11   |
| Improved confidence in the management of physical health   | 45           | 2%          | 12   |
| Improved physical health   | 39           | 2%          | 13   |
| Increased access to food or food security  | 39           | 2%          | 14   |
| Increased basic furnishings or amenities or clothing   | 38           | 2%          | 15   |
| Increased confidence or attitude towards improving housing standards including household maintenance | 37           | 2%          | 16   |
| Improved nutrition   | 37           | 2%          | 17   |
| Improved access to oral health services  | 30           | 2%          | 18   |
| Increased whānau or household income   | 25           | 1%          | 19   |
| Improved access to employment for whānau   | 24           | 1%          | 20   |
| <b>Total</b>   | <b>1,818</b> | <b>78%</b>  |      |



## WAIARIKI

### *Whānau outcomes by TPM outcome domain*

The table below shows the number of whānau outcomes planned and achieved by TPM outcome domain within the Waiariki region. Of all the outcomes planned (over 1,800), more than a third (35%) were associated with whānau standards of living. Another one-quarter (24%) of the outcomes planned by whānau within Waiariki were related to whānau knowledge. Another one-in-five outcomes were related to whānau health in this region.

In Waiariki, 1,119 outcomes were achieved during this time. Approximately three-quarters (76%) of all outcomes achieved were associated with whānau standards of living (373 or 33%), whānau knowledge (284 or 25%) and whānau health (207 or 18%).

*Table 22: Number of whānau outcomes planned by TPM outcome domain for Waiariki*

| OUTCOME DOMAIN                        | PLANNED      | % PLANNED   | ACHIEVED     | % ACHIEVED  |
|---------------------------------------|--------------|-------------|--------------|-------------|
| Whānau standards of living            | 631          | 35%         | 373          | 33%         |
| Whānau knowledge                      | 440          | 24%         | 284          | 25%         |
| Whānau health                         | 372          | 20%         | 207          | 18%         |
| Whānau participation in the community | 233          | 13%         | 167          | 15%         |
| Whānau relationships                  | 90           | 5%          | 52           | 5%          |
| Whānau engagement in Te Ao Māori      | 59           | 3%          | 36           | 3%          |
| <b>Total</b>                          | <b>1,825</b> | <b>100%</b> | <b>1,119</b> | <b>100%</b> |



### *Whānau outcomes by outcome area within each outcome domain*

The table below breaks down the TPM outcome domains into constituent outcome areas for the Waiariki region. The table is ordered based on the total number of outcomes planned in each domain. The most common outcome areas planned by whānau in Waiariki were: housing standards including household maintenance; education or training; whānau or social health; and physical health.

*Table 23: Number of whānau outcome areas within each TPM outcome domain for Waiariki*

| <b>WHĀNAU STANDARDS OF LIVING</b>   | <b>NUMBER</b> | <b>PERCENT (%)</b> | <b>RANK</b> |
|---|---------------|--------------------|-------------|
| Housing standards including household maintenance                               | 193           | 31%                | 1           |
| Whānau employment   | 100           | 16%                | 2           |
| Whānau or household income  | 86            | 14%                | 3           |
| Safe transport options  | 67            | 11%                | 4           |
| Basic furnishings or amenities or clothing                                      | 62            | 10%                | 5           |
| <b>Total</b>  | <b>631</b>    | <b>81%</b>         |             |
| <b>WHĀNAU KNOWLEDGE</b>   | <b>NUMBER</b> | <b>PERCENT (%)</b> | <b>RANK</b> |
| Education or training   | 270           | 61%                | 1           |
| Skills or knowledge for employment  | 87            | 20%                | 2           |
| Information communication and technology literacy                               | 37            | 8%                 | 3           |
| Financial literacy or budgeting   | 23            | 5%                 | 4           |
| Health literacy   | 12            | 3%                 | 5           |
| <b>Total</b>  | <b>440</b>    | <b>98%</b>         |             |
| <b>WHĀNAU HEALTH</b>  | <b>NUMBER</b> | <b>PERCENT (%)</b> | <b>RANK</b> |
| Whānau or social health   | 135           | 36%                | 1           |
| Physical health   | 126           | 34%                | 2           |
| Mental health   | 42            | 11%                | 3           |
| Personal health   | 14            | 4%                 | 4           |
| Wairua  | 10            | 3%                 | 5           |
| <b>Total</b>  | <b>372</b>    | <b>88%</b>         |             |
| <b>WHĀNAU PARTICIPATION IN THE COMMUNITY</b>                                    | <b>NUMBER</b> | <b>PERCENT (%)</b> | <b>RANK</b> |
| Connection to community networks  | 93            | 40%                | 1           |
| Access to community resources   | 67            | 29%                | 2           |
| Participation in sports and recreation  | 63            | 27%                | 3           |
| Legal documentation or birth certificates or passports or ID or drivers licence | 8             | 3%                 | 4           |
| Engagement in civic affairs   | 2             | 1%                 | 5           |
| <b>Total</b>  | <b>233</b>    | <b>100%</b>        |             |

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| WHĀNAU RELATIONSHIPS  | NUMBER    | PERCENT (%) | RANK |
|---|-----------|-------------|------|
| Wider whānau relationships  | 26        | 29%         | 1    |
| Relationships with social, health, and education service providers (including Government departments) | 23        | 26%         | 2    |
| Parenting knowledge or skills   | 21        | 23%         | 3    |
| Whānau or household relationships   | 20        | 22%         | 4    |
| <b>Total</b>  | <b>90</b> | <b>100%</b> |      |
| WHĀNAU ENGAGEMENT IN TE AO MĀORI  | NUMBER    | PERCENT (%) | RANK |
| Connections to Māori community organisations including education or Kōhanga or Kura                   | 20        | 34%         | 1    |
| Whakapapa or whānau connections   | 20        | 34%         | 2    |
| Te Reo Māori  | 7         | 12%         | 3    |
| Knowledge about whenua tupuna   | 7         | 12%         | 4    |
| Māori lore or knowledge or customs  | 4         | 7%          | 5    |
| <b>Total</b>  | <b>59</b> | <b>98%</b>  |      |



### Whānau outcomes

The table below shows the top 20 whānau outcomes planned within the Waiariki region. The top 20 outcomes accounted for almost two-thirds (62%) of whānau outcomes planned for this region. Of all outcomes, the top six outcomes that accounted for almost one-third (31%) of all the outcomes planned for whānau within this region were: increased knowledge or skills acquired through education or training; increased housing standards including completed household maintenance; increased whānau employment; improved physical health; increased knowledge or skills relevant for employment; and improved income.

*Table 24: The overall top 20 whānau outcomes for Waiariki*

| TPM WHĀNAU ORA OUTCOMES FOR WAIARIKI  | NUMBER       | PERCENT (%) | RANK |
|---|--------------|-------------|------|
| Increased knowledge or skills acquired through education or training            | 155          | 8%          | 1    |
| Increased housing standards including completed household maintenance           | 102          | 6%          | 2    |
| Increased whānau employment   | 91           | 5%          | 3    |
| Improved physical health  | 67           | 4%          | 4    |
| Increased knowledge or skills relevant for employment                           | 65           | 4%          | 5    |
| Improved income   | 64           | 4%          | 6    |
| Improved whānau or social health  | 63           | 3%          | 7    |
| Improved access to increasing housing standards including household maintenance | 58           | 3%          | 8    |
| Increased knowledge or skills regarding connections to community networks       | 44           | 2%          | 9    |
| Increased use of safe transport options   | 44           | 2%          | 10   |
| Improved confidence or attitude regarding whānau or social health               | 44           | 2%          | 11   |
| Better financial management or budgeting  | 42           | 2%          | 12   |
| Improved confidence in the management of physical health                        | 40           | 2%          | 13   |
| Increased whānau or household income  | 39           | 2%          | 14   |
| Increased financial provisions for the future or savings or investments         | 38           | 2%          | 15   |
| Improved qualifications   | 38           | 2%          | 16   |
| Increased participation in sports and recreation                                | 34           | 2%          | 17   |
| Increased basic furnishings or amenities or clothing                            | 34           | 2%          | 18   |
| Improved access to basic furnishings or amenities or clothing                   | 31           | 2%          | 19   |
| Improved confidence or attitude regarding accessing community resources         | 30           | 2%          | 20   |
| <b>Total</b>  | <b>1,825</b> | <b>62%</b>  |      |





## IKAROA-RĀWHITI

### *Whānau outcomes by TPM outcome domain*

The table below shows the number of whānau outcomes planned and achieved by TPM outcome domain within the Ikaroa-Rāwhiti region. Of all the outcomes planned (over 1,900), around one-third (31%) were associated with whānau health. More than half (57%) of all the outcomes planned within this region were about whānau health and whānau standards of living. A further one-in-five (22%) outcomes were associated with whānau knowledge.

In Ikaroa-Rāwhiti, 719 outcomes were achieved during this time. Approximately three-quarters (73%) of all outcomes achieved were associated with whānau health (228 or 32%), whānau standards of living (157 or 22%), and whānau knowledge (19%) domains.

*Table 25: Number of whānau outcomes planned and achieved by TPM outcome domain for Ikaroa-Rāwhiti*

| OUTCOME DOMAIN                        | PLANNED      | % PLANNED   | ACHIEVED   | % ACHIEVED  |
|---------------------------------------|--------------|-------------|------------|-------------|
| Whānau health                         | 604          | 31%         | 228        | 32%         |
| Whānau standards of living            | 505          | 26%         | 157        | 22%         |
| Whānau knowledge                      | 431          | 22%         | 137        | 19%         |
| Whānau relationships                  | 228          | 12%         | 93         | 13%         |
| Whānau participation in the community | 150          | 8%          | 93         | 13%         |
| Whānau engagement in Te Ao Māori      | 27           | 1%          | 11         | 1%          |
| <b>Total</b>                          | <b>1,945</b> | <b>100%</b> | <b>719</b> | <b>100%</b> |



### *Whānau outcomes by outcome area within each outcome domain*

The table below breaks down the TPM outcome domains into constituent outcome areas within the Ikaroa-Rāwhiti region. The table is ordered based on the total number of planned outcomes within each outcome domain. The most common outcome areas in which whānau had planned outcomes were: whānau or social health; education or training; housing standards including household maintenance; physical health; and wider whānau relationships.

**Table 26: Number of whānau outcome areas within each TPM outcome domain for Ikaroa-Rāwhiti**

| <b>WHĀNAU HEALTH</b>  | <b>NUMBER</b> | <b>PERCENT (%)</b> | <b>RANK</b> |
|---|---------------|--------------------|-------------|
| Whānau or social health   | 230           | 38%                | 1           |
| Physical health   | 146           | 24%                | 2           |
| Oral health   | 66            | 11%                | 3           |
| Nutrition   | 42            | 7%                 | 4           |
| Violence or abuse (physical and or verbal)  | 39            | 6%                 | 5           |
| <b>Total</b>  | <b>604</b>    | <b>87%</b>         |             |
| <b>WHĀNAU STANDARDS OF LIVING</b>   | <b>NUMBER</b> | <b>PERCENT (%)</b> | <b>RANK</b> |
| Housing standards including household maintenance   | 159           | 31%                | 1           |
| Basic furnishings or amenities or clothing  | 86            | 17%                | 2           |
| Whānau employment   | 73            | 14%                | 3           |
| Whānau or household income  | 49            | 10%                | 4           |
| Safe transport options  | 42            | 8%                 | 5           |
| <b>Total</b>  | <b>505</b>    | <b>81%</b>         |             |
| <b>WHĀNAU KNOWLEDGE</b>   | <b>NUMBER</b> | <b>PERCENT (%)</b> | <b>RANK</b> |
| Education or training   | 213           | 49%                | 1           |
| Skills or knowledge for employment  | 80            | 19%                | 2           |
| Information communication and technology literacy   | 75            | 17%                | 3           |
| Financial literacy or budgeting   | 27            | 6%                 | 4           |
| Health literacy   | 25            | 6%                 | 5           |
| <b>Total</b>  | <b>431</b>    | <b>97%</b>         |             |
| <b>WHĀNAU RELATIONSHIPS</b>   | <b>NUMBER</b> | <b>PERCENT (%)</b> | <b>RANK</b> |
| Wider whānau relationships  | 120           | 53%                | 1           |
| Parenting knowledge or skills   | 41            | 18%                | 2           |
| Whānau or household relationships   | 38            | 17%                | 3           |
| Relationships with social, health, and education service providers (including Government departments) | 23            | 10%                | 4           |
| Relationships with Māori networks   | 6             | 3%                 | 5           |
| <b>Total</b>  | <b>228</b>    | <b>100%</b>        |             |

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| WHĀNAU PARTICIPATION IN THE COMMUNITY   | NUMBER     | PERCENT (%) | RANK |
|---|------------|-------------|------|
| Access to community resources   | 77         | 51%         | 1    |
| Connection to community networks  | 63         | 42%         | 2    |
| Participation in sports and recreation  | 7          | 5%          | 3    |
| Legal documentation or birth certificates or passports or ID or drivers licence     | 3          | 2%          | 4    |
| <b>Total</b>  | <b>150</b> | <b>100%</b> |      |
| WHĀNAU ENGAGEMENT IN TE AO MĀORI  | NUMBER     | PERCENT (%) | RANK |
| Whakapapa or whānau connections   | 8          | 30%         | 1    |
| Knowledge about whenua tupuna   | 6          | 22%         | 2    |
| Connections to Māori community organisations including education or Kōhanga or Kura | 6          | 22%         | 3    |
| Te Reo Māori  | 5          | 19%         | 4    |
| Marae activities  | 1          | 4%          | 5    |
| <b>Total</b>  | <b>27</b>  | <b>96%</b>  |      |



### Whānau outcomes

The table below shows the top 20 whānau outcomes planned within the Ikaroa-Rāwhiti region. These top 20 outcomes accounted for 61% of whānau outcomes planned for this region. Of all these outcomes, the top six outcomes that accounted for almost one-third (30%) of all the outcomes planned for whānau in this region were: improved whānau or social health; increased knowledge or skills acquired through education or training; increased financial provisions for the future or savings or investments; increased housing standards including completed household maintenance; increased knowledge or skills relevant for employment; and improved confidence in the management of physical health.

*Table 27: The overall top 20 whānau outcomes for Ikaroa-Rāwhiti*

| TPM WHĀNAU ORA OUTCOMES FOR IKAROA-RĀWHITI                              | NUMBER       | PERCENT (%) | RANK |
|---|--------------|-------------|------|
| Improved whānau or social health  | 127          | 7%          | 1    |
| Increased knowledge or skills acquired through education or training    | 125          | 6%          | 2    |
| Increased financial provisions for the future or savings or investments | 94           | 5%          | 3    |
| Increased housing standards including completed household maintenance   | 75           | 4%          | 4    |
| Increased knowledge or skills relevant for employment                   | 75           | 4%          | 5    |
| Improved confidence in the management of physical health                | 69           | 4%          | 6    |
| Improved wider whānau relationships                                     | 67           | 3%          | 7    |
| Improved confidence or attitude regarding whānau or social health       | 66           | 3%          | 8    |
| Improved oral health  | 59           | 3%          | 9    |
| Improved income   | 58           | 3%          | 10   |
| Increased access to community resources                                 | 47           | 2%          | 11   |
| Improved physical health  | 44           | 2%          | 12   |
| Increased whānau employment   | 42           | 2%          | 13   |
| Improved access to basic furnishings or amenities or clothing           | 39           | 2%          | 14   |
| Improved access to education or training courses or programmes          | 38           | 2%          | 15   |
| Improved nutrition  | 38           | 2%          | 16   |
| Better financial management or budgeting                                | 33           | 2%          | 17   |
| Improved whānau or household relationships                              | 32           | 2%          | 18   |
| Improved attendance at school or education or training institutes       | 29           | 1%          | 19   |
| Increased use of safe transport options                                 | 28           | 1%          | 20   |
| <b>Total</b>  | <b>1,945</b> | <b>61%</b>  |      |



## TE TAI HAUĀURU

### *Whānau outcomes by TPM outcome domain*

The table below shows the number of whānau outcomes planned and achieved by TPM outcome domain within the Te Tai Hauāuru region. Of all the outcomes planned (over 1,700), more than half (51%) were associated with whānau health and whānau standards of living. And a further one-fifth (21%) of the total outcomes were about whānau knowledge.

In Te Tai Hauāuru, 954 outcomes were achieved during this time. Half (50%) of all outcomes achieved were associated with whānau health (260 or 27%) and whānau standards of living (218 or 23%).

*Table 28: Number of whānau outcomes planned by TPM outcome domain for Te Tai Hauāuru*

| OUTCOME DOMAIN                        | PLANNED      | % PLANNED   | ACHIEVED   | % ACHIEVED  |
|---------------------------------------|--------------|-------------|------------|-------------|
| Whānau health                         | 509          | 29%         | 260        | 27%         |
| Whānau standards of living            | 386          | 22%         | 218        | 23%         |
| Whānau knowledge                      | 368          | 21%         | 186        | 19%         |
| Whānau relationships                  | 232          | 13%         | 140        | 15%         |
| Whānau participation in the community | 218          | 12%         | 117        | 12%         |
| Whānau engagement in Te Ao Māori      | 70           | 4%          | 33         | 3%          |
| <b>Total</b>                          | <b>1,783</b> | <b>100%</b> | <b>954</b> | <b>100%</b> |



### *Whānau outcomes by outcome area within each outcome domain*

The table below breaks down the TPM outcome domains into constituent outcome areas for the Te Tai Hauāuru region. The most common outcome areas planned by whānau in the Te Tai Hauāuru were: whānau or social health; physical health; education or training; connection to community networks; and whānau or household relationships.

**Table 29: Number of whānau outcome areas within each TPM outcome domain for Te Tai Hauāuru**

| <b>WHĀNAU HEALTH</b>  | <b>NUMBER</b> | <b>PERCENT (%)</b> | <b>RANK</b> |
|---|---------------|--------------------|-------------|
| Whānau or social health   | 191           | 38%                | 1           |
| Physical health   | 189           | 37%                | 2           |
| Mental health   | 40            | 8%                 | 3           |
| Violence or abuse (physical and or verbal)  | 21            | 4%                 | 4           |
| Oral health   | 17            | 3%                 | 5           |
| <b>Total</b>  | <b>509</b>    | <b>90%</b>         |             |
| <b>WHĀNAU STANDARDS OF LIVING</b>   | <b>NUMBER</b> | <b>PERCENT (%)</b> | <b>RANK</b> |
| Housing standards including household maintenance   | 96            | 25%                | 1           |
| Whānau employment   | 66            | 17%                | 2           |
| Financial provisions for the future or savings or investments   | 43            | 11%                | 3           |
| Whānau or household income  | 38            | 10%                | 4           |
| Safe transport options  | 37            | 10%                | 5           |
| <b>Total</b>  | <b>386</b>    | <b>73%</b>         |             |
| <b>WHĀNAU KNOWLEDGE</b>   | <b>NUMBER</b> | <b>PERCENT (%)</b> | <b>RANK</b> |
| Education or training   | 169           | 46%                | 1           |
| Skills or knowledge for employment  | 90            | 24%                | 2           |
| Financial literacy or budgeting   | 31            | 8%                 | 3           |
| Information communication and technology literacy   | 30            | 8%                 | 4           |
| Health literacy   | 18            | 5%                 | 5           |
| <b>Total</b>  | <b>368</b>    | <b>92%</b>         |             |
| <b>WHĀNAU RELATIONSHIPS</b>   | <b>NUMBER</b> | <b>PERCENT (%)</b> | <b>RANK</b> |
| Whānau or household relationships   | 107           | 46%                | 1           |
| Wider whānau relationships  | 51            | 22%                | 2           |
| Parenting knowledge or skills   | 40            | 17%                | 3           |
| Relationships with social, health, and education service providers (including Government departments) | 30            | 13%                | 4           |
| Improved whānau or household relationships  | 2             | 1%                 | 5           |
| <b>Total</b>  | <b>232</b>    | <b>99%</b>         |             |

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| WHĀNAU PARTICIPATION IN THE COMMUNITY   | NUMBER     | PERCENT (%) | RANK |
|---|------------|-------------|------|
| Connection to community networks  | 109        | 50%         | 1    |
| Access to community resources   | 90         | 41%         | 2    |
| Legal documentation or birth certificates or passports or ID or drivers licence     | 8          | 4%          | 3    |
| Participation in sports and recreation  | 7          | 3%          | 4    |
| <b>Total</b>  | <b>218</b> | <b>98%</b>  |      |
| WHĀNAU ENGAGEMENT IN TE AO MĀORI  | NUMBER     | PERCENT (%) | RANK |
| Whakapapa or whānau connections   | 27         | 39%         | 1    |
| Te Reo Māori  | 15         | 21%         | 2    |
| Māori lore or knowledge or customs  | 9          | 13%         | 3    |
| Connections to Māori community organisations including education or Kōhanga or Kura | 8          | 11%         | 4    |
| Knowledge about whenua tupuna   | 7          | 10%         | 5    |
| <b>Total</b>  | <b>70</b>  | <b>94%</b>  |      |



### Whānau outcomes

The table below shows the top 20 whānau outcomes planned within the Te Tai Hauāuru region. These top 20 outcomes accounted for 55% of whānau outcomes planned for this region. Of all these outcomes, the top seven outcomes that covered almost one-third (30%) of all the outcomes planned for whānau within this region were: improved physical health; improved whānau or social health; increased knowledge or skills acquired through education or training; improved income; increased financial provisions for the future or savings or investments; improved confidence or attitude regarding connecting to community networks; and improved whānau or household relationships.

*Table 30: The overall top 20 whānau outcomes for Te Tai Hauāuru*

| TPM WHĀNAU ORA OUTCOMES FOR TE TAI HAUĀURU                                      | NUMBER       | PERCENT (%) | RANK |
|---|--------------|-------------|------|
| Improved physical health  | 103          | 6%          | 1    |
| Improved whānau or social health  | 90           | 5%          | 2    |
| Increased knowledge or skills acquired through education or training            | 88           | 5%          | 3    |
| Improved income   | 79           | 4%          | 4    |
| Increased financial provisions for the future or savings or investments         | 69           | 4%          | 5    |
| Improved confidence or attitude regarding connecting to community networks      | 56           | 3%          | 6    |
| Improved whānau or household relationships                                      | 45           | 3%          | 7    |
| Improved confidence or attitude regarding whānau or social health               | 45           | 3%          | 8    |
| Improved confidence in the management of physical health                        | 43           | 2%          | 9    |
| Improved access to physical health services                                     | 37           | 2%          | 10   |
| Improved use of physical health services  | 37           | 2%          | 11   |
| Better financial management or budgeting  | 36           | 2%          | 12   |
| Increased knowledge or skills regarding whānau or social health                 | 34           | 2%          | 13   |
| Increased whānau employment   | 33           | 2%          | 14   |
| Improved confidence or attitude regarding accessing community resources         | 31           | 2%          | 15   |
| Improved access to increasing housing standards including household maintenance | 31           | 2%          | 16   |
| Increased connection to community networks                                      | 30           | 2%          | 17   |
| Improved access to more empowering and rewarding wider whānau relationships     | 30           | 2%          | 18   |
| Improved confidence or attitude towards whānau or household relationships       | 29           | 2%          | 19   |
| Improved wider whānau relationships   | 29           | 2%          | 20   |
| <b>Total</b>  | <b>1,783</b> | <b>55%</b>  |      |





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## SUMMARY

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The Te Pou Matakana Kaiārahi Programme engaged 5,420 whānau in 2016/17 fiscal year across Te Ika a Māui (North Island). There are six TPM contracted regions across the North Island: Te Tai Tokerau, Tāmaki Makaurau, Hauraki-Waikato, Waiariki, Ikaroa-Rāwhiti, and Te Tai Hauāuru.

Across all these regions, whānau members were most likely to identify as Māori (85%), followed by Pacific (6%), European/Pākehā (5%), and Other (3%). Among all whānau members, 85% had developed a plan and set goals for themselves. The most commonly planned whānau outcomes across all regions were associated with improving whānau standards of living, whānau health and whānau knowledge. For example, whānau in five out of six regions highly prioritised increased physical health and knowledge through further education and/or training, whānau in four out of six regions highly prioritised housing standards, improved incomes and financial management, and increasing their saving or investments.

Overall a total of 5,284 whānau outcomes were achieved across the six regions in the 2016/17 fiscal year. The largest number of whānau outcomes achieved were associated with whānau health (30%), whānau standards of living (28%), and whānau knowledge (20%).



# Te Pou Matakana

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