



WAI HEALTH

From the 9th of September Wai Health will be moving to a new GP triage system, this will allow more enrolled whānau requiring urgent appointments to be seen on the same day.

Whānau requiring same day appointments are encouraged to phone in the morning requesting an appointment on the day, you will be offered GP Telephone Triage. If this interests you, your details will be taken and a doctor will call you back at an arranged time to discuss your concern.

Often your concern can be attended to over the phone by advice, a prescription, a medical certificate or arrangement for a test prior to a future appointment. If your concern is urgent however, the doctor will arrange a suitable time for you to come in that day to be seen.

The GP will manage these calls between 08:30-09:30 after this you will receive a phone call from one of our skilled nurses instead.

Please call our reception team on (09) 222-2784 or our Waipareira team on 0800 924 942.

16 Catherine Street, Henderson

Tel: 09 222 2784 Email: info@waihealth.org.nz Website: www.waipareira.com/wai-health