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# Te Mana Motuhake o Te Whānau o Waipareira

# He Mihi

**K**a rere taku manu kaewa ki te keokeonga o Titirangi  
 Ka tiu, ka hoka taku manu ki runga o Waikūmete  
 ka maringi atu ngā wai ki ngā tai marino o Waitematā  
 Kopaina whakateuru taku manu ki ngā whenua haumako  
 O Hoani Waititi Marae

Kaewaewa kau ana taku manu ki Te Waonui a Tiriwa  
 Te Uru o Tāmaki e toro atu ki raro rā  
 Ka tau atu taku manu ki runga o te whare whānau o Waipareira  
 Ka roha ana parirau kia rāhiri I ngā iwi rawakore  
 E tū! E tū Te Whānau o Waipareira  
 E tū kia kōrure whānau, e tū kia momoho ai te hapori  
 E tū! Hei Māori whakahī mō te Mana Motuhake!

Tirohia ake ki te rangi, ko te kupenga o Taraimainuku e pupuri nei I ngā mate  
 huhua. Ka mahuta ake a Pohutukawa kia tōia ake te kupenga ki te waka o  
 Tamarereti. Ka mutu ka maheu ake ngā rironga tītapu kia whetūrangitia koutou.  
 Haere, haere, okioki atu rā. Āpiti hono, tātai hono rātou ki a rātou. Āpiti hono, tātai  
 hono tatou ki a tatou. Tēna tatou katoa.

Whakanuia te whā tekau tau I tū ai Te Whānau o Waipareira. Ka hoki mahara  
 ki ngā tini ringa raupā o te Kaupapa, ā, te kāhui Kahurangi I pakanga mō te  
 Kaupapa nei. Ka tūngou te rae ki ngā ringawhero I whakatū ai tō tatou Kaupapa o  
 Whānau Waipareira. Ka mihi kauanuanu ki ngā ringaringa me ngā waewae e kōkiri  
 whakamua ana tēnei Kaupapa mō te hapori te take. Kei ngā rahinga o Waipareira,  
 haramai, pānuī mai ngā Kaupapa o te wā.

Tihe! Mauri Ora!



# Tā Te Heamana

CHAIRPERSON RAY HALL

As we celebrate Te Whānau o Waipareira Trust's 40th anniversary, we dedicate this report to the many whānau who have generously given their time, talents, and wisdom to build a legacy that will continue to uplift and serve our people for generations.

It is with deep reverence and respect that we acknowledge the passing of Dame June Hinekahukura Mariu, our founding Chair and an unwavering pillar of Te Whānau o Waipareira. Dame June's visionary leadership, tireless advocacy, and boundless commitment to uplifting our people laid the foundations for everything we stand for today. Her legacy inspired us, and as we reflect on the previous 40 years, we do so in her honour, carrying forward the kaupapa she generously championed.

In the early eighties, Whānau Waipareira emerged as a beacon of hope for whānau seeking a better future in an urban landscape that often excluded them. Over the years, we have made significant strides, but many of the issues that we looked to overcome remain stubbornly entrenched. As we reflect on our 40 years of service, we recognise both the successes we have achieved and the ongoing challenges that demand our continued focus.

Waipareira's exponential growth has been driven by our ability to respond to the needs of whānau with culturally grounded, Māori-led services. This has allowed us to directly change the social and economic determinants that affect the well-being of our people. As the population of Māori in urban centres like West Auckland continues to grow, so too does the need for Waipareira's services. It is crucial that Waipareira continues to expand its in-reach services to whānau, to lift the overall health and economic standing of our underserved communities.

As Waipareira's success and impact grew locally, our model for delivering whānau-centered services gained recognition nationwide. Waipareira has become a trusted voice in advocating for Māori at the national level, taking part in policy discussions and contributing to reforms in healthcare, education, justice, social and housing. Over the past four decades, we have formed alliances with iwi, government agencies, and other Māori organizations across the country, sharing our ability and providing leadership in the development of Māori-led services.

Te Whānau o Waipareira continues to expand its reach beyond Aotearoa's borders, setting up international partnerships and relationships with indigenous groups around the world. By engaging internationally, Waipareira is positioning itself as a global leader in indigenous development, learning from other indigenous communities while sharing our own experiences and successes. These partnerships provide avenues for cultural, economic, and educational exchanges that will support our whānau for generations to come.

Waipareira's journey is far from over, and the challenges facing our people remain vast across all critical determinants of well-being and our role in addressing them has never been more important.

Looking ahead, Waipareira's growth is not just about scaling up services but about deepening our impact across all sectors that affect the well-being of our people.

The legacy of Waipareira's growth over the last 40 years is a testament to the power of Māori-led solutions in addressing long-standing challenges.

Our continued presence will ensure that this legacy endures, fostering resilience and empowering the needs of our underserved communities for the next generations and beyond.



**Raymond Hall,**  
Chairman  
**Te Whānau o Waipareira Trust**  
*Ngāti Whatua, Te Rarawa*

# He Kōrero Nā Te Kaumātua Whakahaere

KAUMĀTUA CHAIR REPORT

*He rangi tā matawhāiti  
He rangi tā matawhānui*

*Ka tika, me hoki anō ki te pūtake o ngā mea katoa  
He hōnore, he korōria ki Te Atua*

**W**elcoming a new year also allows us to remember what has passed and what we have lost.

*E moe koutou katoa!  
Ahakoa I roto I te tangi, I te pōuri,  
ka hokia e te mahara*

In this dynamic and ever changing, societal, environmental, and political climate, Te Rōpū Kaumātua o Waipareira (Rōpū Kaumātua) finds solace in the essence of whanaungatanga that is inherent in all we do, as stalwarts of Te Whānau o Waipareira Trust.

This year, steeped in the values of our tūpuna, Te Whānau o Waipareira celebrates the milestone of 40 years of community empowerment and innovation. Those who have gone before us have left behind a legacy that is now the backbone of who we are. The positive impact and outcomes for whānau in West Auckland is a product of our pioneers for change. A movement that the Rōpū Kaumātua are delighted to be a part of.

As I reflect on my own contribution to Te Whānau o Waipareira and the Rōpū Kaumātua, I recognise the vital role played by our pakeke. I would like to acknowledge my predecessors who helped to steer the course, which has led us all to where we are today.

The rōpū has enjoyed a busy and productive year and our activities have been engaging and well attended.

Some highlights have been the opening of the Reitu Ramari wharekai at Henderson High School, WaiTech Graduation, 40 years of Whānau Ora, Kaumātua Olympics at Kirikiriroa, Waipareira Rugby League Tournament and Waitangi and Matariki celebrations.

A special mention to Te Pou Theatre who has been outstanding in maintaining a consistent relationship with the rōpū, this has allowed us to enjoy many of the shows and presentations they have on offer.

*Ngā mihi aroha kia koutou Amber Cureen mā!*

As a rōpū we have increased our visibility in the community, and this has resulted in significant growth in registrations. Currently we have 120 registered members and counting.

The growth of our rōpū and the lasting community relationships that we have forged through our awahi and tautoko across the rohe, is one of our core purposes as a rōpū.

I must extend our thanks and gratitude to the Board Chair Ray Hall, Chief Executive John Tamihere, and their respective leadership teams and Directors for their support and inclusiveness.



*E kore e mitimiti te aroha mō koutou.*

*Ngā mihi kia koutou o te Whaiora,  
mō tā koutou tautoko.*

We also acknowledge our executive komiti and all the helpers throughout the year, a special thanks to Sharon Walker, Waki Moses and the team for organising the raffles for our successful fundraising event.

To all Waipareira kaimahi, I would like to acknowledge each one of you for the immense effort and passion that you bring to the frontline and behind the scenes. We acknowledge your collective contributions to Te Whānau o Waipareira and your unconditional support for our Rōpū Kaumātua. As a rōpū we are always in admiration of your embodiment of Waipareiratanga and whanaungatanga. This has not gone unnoticed.

*Ka mau te wehi!*

As I bring this year's Rōpū Kaumātua Annual Report to a close, I would like to impart some learnings and knowledge that I have gleaned over the past few years as Chairperson.

Differing voices and views can be both enriching and also challenging at times. Working to show inclusiveness and appreciation of all voices, and celebrating this diversity of thought is what helps us to contribute more meaningfully to the greater vision for our whānau Māori.

**KŌKIRITIA I ROTO I TE KOTAHITANGA**

**Nā Albie Tepania**  
Chairperson  
Rōpū Kaumātua  
**Te Whānau o Waipareira Trust**  
*Ngāti Kahu ki Whangaroa, Ngāpuhi*



# Tā Te Tumu Whakarae

CHIEF EXECUTIVE REPORT

It has been another busy year and one that is even more significant as it marks our 40th Anniversary, a remarkable milestone for what began as an idea between a group of forward-thinking West Auckland kaumātua.

These kaumātua were community leaders who, alongside our Māori Committees, Māori Wardens, Māori Women's Welfare League and other local entities, combined their mutual aspirations for whānau and created something special, and we are all fortunate to have been a part of it.

It was a powerful collaboration that gained momentum in 1982 when Mei Collins designed our tohu; Dame June Mariu, Don Rameka and Tuini Hakaraia created our whakatauki, *Kōkiritia I Roto I Te Kotahitanga* and we were named *Te Whānau o Waipareira* (Waipareira) in 1984.

These past 40 years have been captured in a special anniversary timeline rich in history, memories and images at the rear of this annual report.

While the many faces, buildings and services have evolved over the decades, our determination remains resolute alongside our commitment to support whānau. Our make-up of kaimahi is and always has been reflective of who we serve as there is no discrimination when it comes to age, colour and creed.

We have kaimahi who have been part of the Waipareira whānau up to 30 years.

Wai-Tech is our longest running subsidiary that has developed over the years to include training for security, catering, sewing and all-encompassing pre-employment skills, to now working towards the Whānau Ora Degree. Congratulations to this year's Whānau Ora Diploma graduates who added studies to their substantial workload while continuing to deliver exceptional services to whānau.

Another longstanding service here is Wai Health who opened their new clinic in April under the leadership of Ngaire Harris who has been at Waipareira on and off for over 40 years. Ngaire is the third of five 'Gen Wai' behind Aunty Minnie and Ngaire Te Hira and ahead of Alana Harris and one of our rangatahi vaccinators, Xavier Tito-Harris.

Despite the new Government presenting us with more challenges, we remain astute, calibrating ourselves for imminent changes, future-proofing our workforce so they conduct themselves with mana to whānau we serve. Everyone has mana and that should never be questioned nor surrendered.

Ten years ago on April 2014 we witnessed the historic signing of Te Pou Matakana (now the Whānau Ora Commissioning Agency) the largest contract in Māori history by a Government department to Māori, by Māori for Māori. Our excellent back office support has been a major factor in the success of Whānau Ora, alongside that of Te Pae Herenga o Tāmaki and Social Value Aotearoa.

We continued to forge and grow crucial indigenous and global relationships around the world including visits to Europe, China, Australia and the USA. We have also welcomed our international friends to Whānau House from China, Taiwan, America and Cuba.

Our data team is one of the best in the country to ensure we have the right information at the right time to be specific in our service delivery and accurate when measuring our outcomes.

We continue to be technologically advanced across multiple areas whilst also maintaining scrupulous security standards to keep ourselves and our data safe. Our property portfolio is advancing as we prepare to house dozens of kaumātua and provide an accessible, affordable and extensive health system for everyone at our Whānau Ora Wellness Centre.

Everyone who has had a relationship with Waipareira, no matter their ethnicity, creed or community standing, saw merit in the 'Waipareira Way' of doing things. People are proud to be associated with our whānau. We show all whānau what they are capable of and what can be achieved through motivated participation and positive contribution.

Thank you for another outstanding year that marks our 40th Anniversary. From our frontline warriors to our back office teams, especially Wai Tiaki who are often the first to arrive and the last to leave.

Our Rōpū Kaumātua are pivotal to our existence and our success with their relentless support at every available opportunity. You are dependable, appreciated and your presence is extraordinarily important, thank you.

Our whakapapa motivates us; kotahitanga drives us, whānau humble us and mokopuna focus us.

Finally, this year we lost our founding Chairperson, Dame June Mariu who created and steered our ship for years with grace and integrity. She was an incredible achiever and advocate who dedicated her life as a servant of the people in our communities and actively made significant differences.

It is fitting to end on the words of Aunty June, a Pou in our Waipareira foundations, "Let us rejoice in our progress, let us learn from our mistakes and be guided in our periods of disharmony by our whakatauki:

**'Kōkiritia I Roto I Te Kotahitanga, Progressively Act In Unity'.**

**John Tamihere,**  
Chief Executive  
**Te Whānau o Waipareira Trust**  
*Ngāti Porou ki Hauraki, Whakatōhea*

**Raymond Hall**  
Ngāti Whātua, Te Rarawa  
Chairman



**Moyna Grace**  
Ngāti Porou, Te Arawa,  
Ngāti Porou ki Harataunga  
Deputy Chair



**Jared 'Bumpa' Taumaunu**  
Ngāti Konohi, Ngāti Porou, Tainui



**Rocky Tahuri**  
Pororangi, Ngāti Porou  
Board Member



**Te Kurataiaho Kapea**  
Ngāti Whātua  
Board Member



**Jacqui Matthews**  
Ngāti Kahungunu, Rakaipaaka,  
Te Rarawa: Ngāti Te Maara  
Board Member



OUR BOARD

# Tō Tātou Poari

**Apirana Pewhairangi**  
Te Whānau a Ruataupare ki Tokomaru  
Board Member



**Merepaea Dunn**  
Te Rarawa, Ngāpuhi, Te Whakatohea,  
Ngai Tuhoe, Ngati Porou  
Board Member



**Phil Paki**  
Ngāpuhi, Ngāti Hine,  
Ngāti Ueoneone  
Honorary Board Member



**Evelyn Taumaunu**  
Ngāti Mahanga, Ngāti Raukawa  
Treasurer



# Whai Whakaaro: Reflections

RAY HALL

**R**ay Hall has been Chair of Te Whānau o Waipareira for over a decade, a role he was prepared for after growing up in Te Atatū North and attending Matipo Primary School, Te Atatū Intermediate and Rutherford High School, where he was influenced by his Māori teachers, kaumātua and kuia in the community.

It was during these formative years that manaakitanga and whanaungatanga became deeply embedded in his upbringing which he enjoyed in Te Atatū.

*“I’ve got eight brothers and sisters, and growing up in that environment was really special. Our neighbourhood was diverse and culturally rich and we used to swim in the Waipareira Creek near our house all the time.”*

Attending Matipo Primary School, Ray was deeply involved in cultural activities.

*“Te Atatū Community Centre and Hoani Waititi Marae laid the foundations for my understanding of collective strength and community spirit. The supportive community networks that existed were integral to Waipareira Trust with complete connectedness throughout this part of West Auckland.”*

Ray’s grandparents migrated from rural origins to urban settings, marking a pivotal shift as they sought new opportunities and adapted to city life. Their journey mirrors the broader phenomenon of Māori migration to urban areas.

This transition not only shaped Ray’s family history but also influenced cultural and social dynamics within urban Māori communities, laying the groundwork for future generations.

Driven by a vision to contribute to Māori development and organisations, Ray’s involvement with Te Whānau o Waipareira deepened when he joined the board, eventually ascending to Deputy Chair and later assuming the role of Chairperson. Under his leadership, the organisation has evolved, embodying principles of community wellbeing.

Ray dedicates his role and responsibility to those who have gone before him.

*“Their resilience, compassion and commitment to community service have shaped five generations. I’ve witnessed significant changes and growth in our people, especially the pivotal roles of whanaungatanga and kotahitanga in advancing our community. This journey has been mirrored by the significant growth at the Trust, marking our collective progress and impact.”*



**John Tamihere**

Ngāti Porou ki Hauraki, Whakatōhea  
Chief Executive



**Awerangi Tamihere**

Ngāti Kauwhata, Rangitāne, Ngāti Porou, Rongowhakaata, Ngāi Tahu  
Chief Operating Officer



**Christine Wu**

Tiaina  
Chief Financial Officer



**Tamati Taurere**

Te Aupouri, Ngāpuhi, Tainui  
Director of Whānau Ora Commissioning



**Irirangi Mako**

Ngāti Rangitihī, Ngāruahinerangi  
Director Kōrure Whānau



**Hector Kawai**

Ngāti Porou, Ngāti Maniapoto, Tūhoe  
Director Wai Rangahau



**Michael Zheng**

Tiaina  
Chief Information Technology Officer



**Brad Norman**

Ngāti Kuri, Te Aupōuri, Ngāi Takoto, Ngāpuhi, Ngāti Whātua  
Chief Data & Digital Officer



**Jason Wong**

Tiaina  
Director Wai Property



**Simon Reedy**

Chief Executive  
Whānau Tahi



**Ngaire Harris**

Ngāpuhi  
Clinical Governance Director



OUR EXECUTIVE TEAM

**Te Rōpū Whakahaere**

**Lance Norman**

Ngāti Kuri, Te Aupōuri, Ngāi Takoto, Ngāpuhi, Ngāti Whātua  
Director Health Reforms



**Maria Halligan**

Ngāti Maniapoto, Ngāti Rangitihī  
Director of Funding & Contracting



**Alana Harris**

Ngāpuhi  
Director Data & Transformation



**Pania Te Aonui**

Executive Manager  
Director Wai Tech



**Maria-Pare Te Whiu**

Ngāpuhi, Te Rarawa  
Te Reo Me Ōna Tikanga



**Danielle Vaoga**

Ngāpuhi, Ngati Kaharau, Ngati Hamoa  
Director Wai Tiaki



# Ngā Kaupapa Hirahira



# Matariki 2023

The Whānau o Waipareira celebrated Matariki for the second consecutive year on the streets of West Auckland with a crowd of thousands enjoying live music amongst the kai and craft stalls, in spite of the cold conditions.

From Rutherford College to the familiar tunes of REI, House Of Shem, Tiki Taane and Katchafire and a stellar performance from Annie Crummer who kept the crowd engaged.

*“This is what Matariki means to us all. It is a real pleasure to be here with you. And here’s another track that I’ve heard at Pak’nSave where I’ve seen most of you guys as well. Thank you for being here and thank you for having me.”*

Headliners Katchafire moved the crowd of thousands with lead singer Logan Bell letting them know what it meant to him and the rest of the band:

*“We just got back from our tour and it’s great to be here for Matariki to celebrate with our beautiful people.”*





## MNZM Awards

In September 2023, our Chief Operating Officer, Awerangi Tamihere (Ngāti Kauwhata, Rangitāne, Ngāti Porou, Rongowhakaata, Kāi Tahu) was awarded the MNZM for her services to Māori Health in Wellington by Dame Cindy Kiro the Governor-General of Aotearoa.

## Whanaungatanga Day 2024





# Waitangi@ Waititi 2024

The tenth anniversary of Waitangi @ Waititi drew the largest crowd of its history with over 50,000 people coming through Parris Park to enjoy the music festival.

Karakia started proceedings at 9:00 a.m., followed by a full day of live performances including Peter Garrett, Tomorrow People, Savage, Aaradhna, Tiki Taane, The Black Seeds, Sons of Zion and Katchafire.

*“It’s an honour to be here celebrating your Waitangi Day with you. This feels familiar. We don’t want old, white, right-wing racists telling us to rip the Treaty apart. There was a story to be told from our perspective, not speaking on behalf of the First Nations people, but a story that was strong for us.”*

– Peter Garrett.

*“It’s time for us to stay together, it’s going to be a challenging three years. Kotahitanga whānau, being united is so important right now.”*

– Francis Laughton from Kora.



# Hui Whakaoranga

In 1984, the Hui Whakaoranga was held to discuss issues in Māori health and 40 years later to the day, in the same location, Emeritus Professor Sir Mason Durie presented highlights of the last 40 years and what the future holds.

At that national hui, ten recommendations were given to see gains for Māori health, which included Te Whare Tapa Whā, the Māori Wellbeing Model: a for Māori, by Māori delivery and a strong Māori Workforce. Sir Mason Durie reflected on the advancements in Māori health over the past four decades:

*“Back in 1984, the Whakaoranga Māori health planning hui was discussing similar challenges that we are still addressing today. Te Aka Whai Ora had the potential to lift Māori health and wellbeing to new heights. It was a contemporary initiative that was built on a century old Māori commitment to healthy whānau – oranga tāngata. Now, we must adjust to this new landscape and prepare for the next 40 years.”*

The Whānau Ora Whakaoranga 2024–2064 Whānau Ora Rangahau project is underway looking at the next 40 years of Māori health with Sir Mason Durie as the Pou.



# Wai Health Clinic Opening

**T**he Whānau o Waipareira added another pivotal part to its waka in April this year with the opening of the new Wai Health Clinic in Henderson.

Chief Executive John Tamihere had a déjà vu feeling while addressing board members, Rōpū Kaumātua and kaimahi on site for the opening:

*“In 1992, when we kicked off our first clinic at the former Henderson Police Station, a young nurse had just graduated, and that young nurse was Ngaire Harris – of course now our Clinical Governance Director. This clinic is a slow burn to sustain the expected influx of whānau with a new model that includes digital health to ensure we lift access to primary health care and lower the cost to it.”*





# Waipareira Māori Rugby League Tournament

In June, Te Whānau o Waipareira held the Waipareira Māori Rugby League (WMRL) Tournament for rangatahi, its first in over ten years, with over 1,100 rangatahi attending during the King's Birthday weekend at Avondale Racecourse. With nine different categories, it was a hard-fought competition to find the overall winners and throughout all of the games they were supported by the hundreds of spectators and volunteers. All information and updated scores were available through the WMRL app. The huge turnout on the day was unexpected due to it being a long weekend and the colder weather, however whānau of all ages were not deterred. The two-day tournament was live-streamed on Facebook and viewed by thousands of people across Tāmaki Makaurau and throughout Aotearoa and Australia.

**1,074**  
registered participants

**507**  
registered participants of

**0**  
Māori descent injuries reported

Facebook received over  
**119,000**  
views

### July 2023



Te Whānau o Waipareira Chair, Ray Hall; Deputy Chair, Moyna Grace; Chief of ICT, Michael Zheng; and Director of Health Reforms, Lance Norman; travelled to China as part of our broader vision to explore global partnerships and opportunities in various sectors.

The group gained a deeper understanding of innovative medical devices and health monitoring solutions that have the potential to greatly improve the quality of healthcare services we offer. We negotiated partnerships and explored opportunities for collaboration; laying the groundwork for future partnerships and strengthening ties to enhance our capacity.

### August



Members of the Pingtan Research Institute of Xiamen University, Taiwan visited Whānau House wanting to learn and immerse themselves in Māori culture that was prevalent within a corporate Māori organisation. This addition to their busy itinerary was a recommendation from the Chinese Embassy in Wellington.

### September



Sharing our mutual COVID responses through a Māori and Cuban lens with some health practitioners and researchers from Cuba including Marianniz Díaz Hernández, a Cuban Chemical Research Scientist, and Iván Barreto López, a Cuban International Relations Expert.

### October



Iri Mako (Director of Frontline Services, Kōruru Whānau), Tamati Taurere (WOCA), Danielle Cuthers (Director, Wai Atamai) and Awerangi Tamihere (COO) attended the 2023 Social Enterprise World Forum to benchmark Whānau Ora as an indigenous model at a global level in relation to social enterprise.

Awerangi was a keynote speaker at the forum specifically for the session: 'Building A Global Movement for Sustainable Change: A Collaborative Approach'.

Tamati, Danielle and Iri also attended the Research and Education Conference co-hosted by the Centre for Economic Transformation and Amsterdam University of Applied Sciences and Vrije Universiteit.

### March 2024



Te Whānau o Waipareira welcomed a delegation from Pingtung County Local Government, Taiwan. The group travelled to Aotearoa to learn more about indigenous practices and how they could implement them into their own systems:

*"We are happy to be here learning from you. Even though we just arrived two days ago we've learned a lot of Māori knowledge, you look after the land and environment and it's a similar concept to how we look after our land in Taiwan. We look forward to more opportunities to learn on this trip."*

- Secretary-General, Giljegiljaw Pakedavai

### June



Our CEO, John Tamihere; Chair, Ray Hall; and Chief of ICT, Michael Zheng; consolidated our growing relationship with a return visit to China with meaningful engagements, cultural immersions and strategic high level discussions. The exposure to technological advances, particularly medical, aligned with our aspirations to continuously deliver improved solutions to our communities.

Partnerships deepened and relationships strengthened with future joint initiatives opening new opportunities for Māori alongside continuing our community empowerment on a global scale.

# Waiāpapa Global

# Kōriure Whānau



**For 40 years,  
Te Whānau o  
Waipareira has  
held the vision of  
supporting whānau  
to reach their full  
potential – to be  
thriving and live  
their best lives.**

# Kōrure Whānau *Frontline Services*

Kōrure Whānau is one of TWOW’s overarching strategic objectives. Kōrure Whānau with Hapori Momoho (Thriving Communities) and Mana Māori (Urban Māori Advancement) guides the intention and direction of our frontline mahi. Tā Mason Durie gifted the name Kōrure Whānau to our frontline services in 2014, acknowledging the work required to support whānau transformation.

Kōrure Whānau support whānau to identify and fulfill their aspirations. Approximately 120 FTE, in four regional multi-disciplinary teams, delivering a range of social services from rangatahi employment programmes, to housing, parenting programmes and budgeting. To acknowledge the deep connection TWOW has to the rohe we served, our four regional teams were renamed to recognise this connection.

**Waikumete (West 1) Opanuku (West 2), Whau (Central West) are named for the awa that run through them. The fourth, for the harbour, Waitematā, that our awa flow to, covering differing Mana Whenua of Tāmaki and the North West region.**





NEW BEGINNINGS

# Kōrure Whānau Operations

*The past year has been one of growth and the realisation of long held wawata (aspirations).*

Our s7AA Strategic Partnership Agreement Ngā Hua o Mataora and Outcomes Agreement signed with Oranga Tamariki in 2022 has seen stronger working relationships forged and helped whānau engaged in the Oranga Tamariki process to receive the support and help needed.

Working towards the devolution of services from government agencies to community has been a long term strategy of Waipareira. Ngā Hua o Mataora has seen that strategy come to fruition. Built on a mutual commitment to a different way of working, Ngā Hua o Mataora outlines the beginning of a transformative process to create 'meaningful change' that initially focuses on:

- a. re-designing the experience of whānau and tamariki when they come to the attention of Oranga Tamariki with the intent on shifting these responsibilities to community
- b. whānau and tamariki experience of state care
- c. other enablers of systemic change and critical actions for devolution.

To support this five-year agreement, four work streams were developed:

1. **Workstream 1:** Information and Advocacy for those engaged with Oranga Tamariki and supporting them with access to pastoral care through a call centre.
2. **Workstream 2 (Future Aspiration):** Transforming Oranga Tamariki Internal Processes to reflect Whānau Ora for preventing entry to care and early intervention.
3. **Workstream 3:** Care that reflects a wraparound, intergenerational, whole of whānau approach, underpinned by Whānau Ora. This includes development and implementation of Te Āhuru Mauri Tau: residential solutions for whānau, Kaipoipoi, skilled Māori caregiver support (with intergenerational support where possible) and rangatahi wraparound support.
4. **Workstream 4 (Future aspiration):** other targeted systems change.

## A Service that Feels Like Whānau – Back to the Future

Supporting whānau to live autonomously without state intervention can look very different for each whānau we work with. Residential care of tamariki is one way and we were delighted to work with Oranga Tamariki in March 2024 to provide full-time residential care for a whānau group of tamariki already living in an Oranga Tamariki whare. This was the first step 'back to the future' as it had been almost two decades since Waipareira delivered residential care for tamariki and rangatahi, with our own Kaipoipoi.

In April, we gathered to celebrate the rededication of our whare Te Whare Piki Te Ora located at Armour Bay. Named by Waipareira stalwart, Ngaire Te Hira, Te Whare Piki Te Ora is a space that embodies our commitment to supporting māmā and pēpi through a te ao Māori lens, empowering them to be the best parents they can be.



*We couldn't think of a better use of this whare. To achieve the use of a premise like this allows us to dream dreams of a better way of loving our whānau.*

- CEO John Tamihere

## Significant Events and Outcomes

- Visit to Waipareira and Kōruru Whānau by the Minister of Oranga Tamariki - Ministry for Children, Hon. Karen Chhour.
- Establishment of a call centre to provide advice to whānau who are engaged with Oranga Tamariki or seeking information about the Oranga Tamariki process.
- Rededication of Te Whare Piki Te Ora as a māmā and pēpi whare where whānau can reconnect with their babies, and learn positive parenting and relationship techniques through a te ao Māori framework.
- Accredited Kaipoipoi to provide residential care and support for a whānau cohort engaged with Oranga Tamariki.
- Co-design of our Case Management System with Data And Transformation and Whānau Tahī. This collaboration has gone from strength to strength and is a great example of how system design and frontline practice can work together.

# Multi-Disciplinary Cross Agency Team

Kōrure Whānau have been a key partner at the West Auckland Multi-Disciplinary Cross Agency Team (MDCAT) table since its inception in 2022. MDCAT is a government initiative originally designed to provide wraparound support for tamariki under 14 years involved in ram raid and fleeing driver events across West Auckland.

Underpinned by Whānau Ora practice, kaimahi were able to work with the rangatahi and their whānau to identify their goals and aspirations, and barriers that prevented them from living their best. Over 200 whānau members were supported through this programme by Waipareira in the following areas:

- housing
- employment
- re-engagement with education
- accessing health care
- advocacy with government agencies
- reconnection to culture.



## Atua Summits – Te Ahi Kōmai

In collaboration with Hoani Waititi Marae, our frontline team co-designed a series of wānanga for tamariki and their whānau. Atua Summits – Te Ahi Kōmai are a wānanga based solution to create connection to culture, community and whānau for rangatahi, identify strengths and aspirations of whānau, and to begin to reduce recidivism and associated behaviours amongst those rangatahi who have been brought to the attention of MDCAT Waitematā.

Atua Summits – Te Ahi Kōmai were also designed to achieve the following:

1. Foster a sense of community and belonging among the participants, promoting positive social connections and networks.
2. Addressing offending behaviour among rangatahi by providing them with positive role models and further opportunities for personal development.
3. Increase agency and autonomy for rangatahi and their whānau through skill-building workshops and activities.

The suite of programme modules were underpinned by Te Kauhau Ora o Waipareira and Ngā Tikanga o Hoani Waititi Marae, which highlighted key concepts within Te Ao Māori. Each module was complemented by a team of kaimahi who delivered the modules as well as provide wraparound Whānau Ora support including:

- mentoring
- planning and goal setting
- navigating health and social services/programmes with the whānau
- connection to culture, community and whānau.

Through the application of mātauranga Māori, rangatahi and their whānau were supported to further identify and understand kaupapa Māori approaches to harm reduction, improved awareness of mental health and wellbeing to develop increased resilience; and enhanced recognition of the wider impact of behaviours.

The Whānau Ora approach provided a holistic perspective to individual and collective wellbeing through enabling self-identified outcomes in any and all areas of need. Supporting rangatahi to identify and understand their place in the world helped to contextualise their relationships and connections within their own community and support eco-system.



Reflection

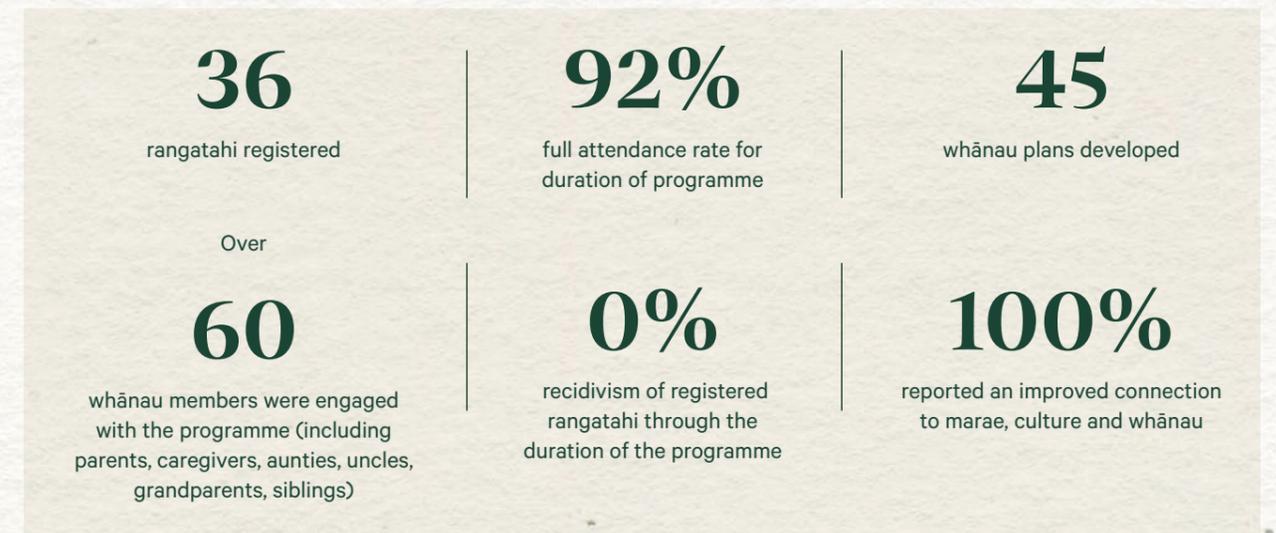
This wānanga has brought me back to when I was little, the experiences I have Done During this program have been Amazing. Meeting new people, making friends and getting tied back to my Māori culture and heritage. All the different things I have learned on this journey have made me better as a person and a better thinker. Going to new places I have never been, has made this program fun and I will be coming back next holidays, not just for the fun places we go to but for the people and experiences.

Lacaylah

This program has helped me rebuilt what I lost a long time ago. It has helped me realize people are there for me when I need them. About a year and a half ago I lost my family and this program has filled in that missing piece for me, this program is my new family.

Rangatahi reflection from the Atua Summits.

The first series of wānanga/Atua Summits was held over the school holiday period in April 2024:



We have secured funding through the Ministry of Social Development (MSD) to support another three Atua Summits before July 2025.

## Workforce & Culture

<p><b>43</b></p> <p>new kaimahi started between July 2023 – June 2024</p>	<p><b>44%</b></p> <p>of Kōrure Whānau kaimahi have been here 12 months or less</p>	<p>Increased opportunities, skill and experience into the team as well as risks</p>	<p>More te reo Māori speakers have joined Kōrure Whānau over the past 12 months.</p>
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To mitigate the risk of loss of Te Whānau o Waipareira culture, we reinstated the tuakana-teina model for new kaimahi and established the rōpū Wai Toko Knowledge Holders. This rōpū consists of kaimahi who collectively have amassed 169 years of working at Waipareira. Kaimahi in this group have been selected because of their wealth of experience, length of service, elder status and mentoring and leadership skills. They are our kaumātua and kuia of the frontline, who kaimahi look to for mentoring and support. They have also held leadership positions in the past and have first-hand experience of the different eras of Waipareira over the past 40 years. As a rōpū they provide an added layer of support for communications from the leadership table to kaimahi on the floor and provide support as tuakana, and act as a barometer of Te Kauhau Ora within Kōrure Whānau.

### Other methods to maintain culture include:

- quarterly hui where all Kōrure Whānau kaimahi come together for half a-day and celebrate their successes, share whānau stories and upskill
- team hui
- team challenges
- shared kai
- participation in house challenges
- training
- professional supervision
- Te Kauhau Ora
- inaugural Kōrure Whānau, Whānau Ora Awards held in December 2023.



## Mobile Service

Our mobile services continue to be popular with whānau offering services, often running whānau activities while maintaining community and whānau engagement. Health checks including immunisations are delivered from our mobile sites as part of our integrated services model with Wai Health. Referrals for further clinical support are transitioned through our mobile units to Wai Health complementing our growing working relationship leading to outstanding outcomes, particularly for whānau needing clinical support through the paediatrician service.

## Community Champions

Our Community Champion's grant programme, made possible with funding from the Whānau Ora Commissioning Agency, has enhanced our mobile service delivery and includes activities such as "Zumba with Afa".

## Community Safety

We have continued to support whānau who were impacted by the significant weather events of 2023 and in June we rolled out a four-week emergency preparedness campaign from our mobiles.

Whānau were invited to develop and complete their emergency plans with our frontline staff, discuss safety strategies they could use in the event of an emergency and understand what resources they might need. Three hundred and thirty family emergency packs and individual packs were provided to whānau who completed their plans.

## Training and Upskilling

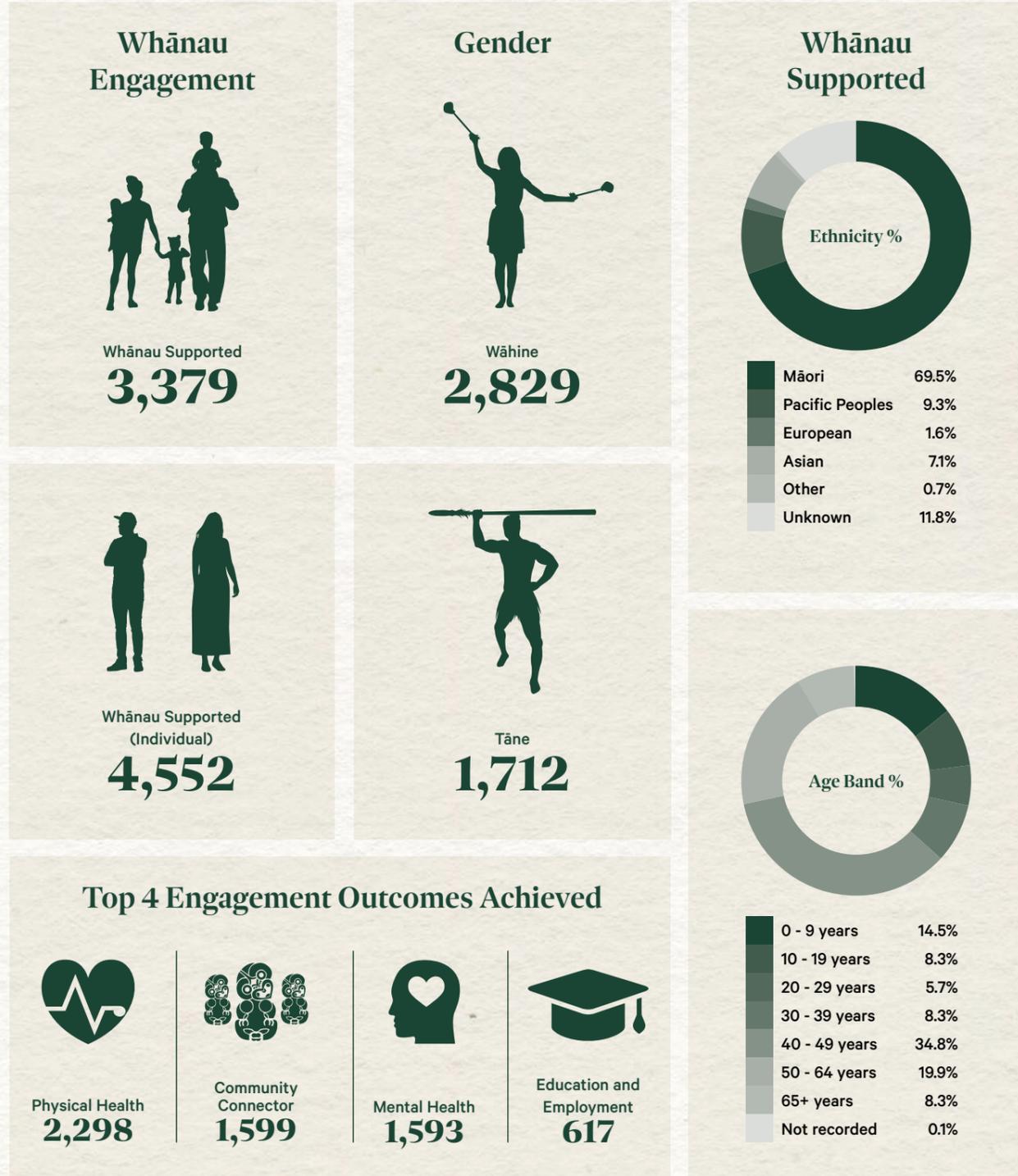
This year we have continued with heavy investment in training for frontline staff with:

- two one-day workshops on de-escalation strategies with Lance Burdette
- two five-day wānanga on Child Protection with Child Matters
- two one-day sessions on Child Protection and the Oranga Tamariki Act; this also included information on Youth Justice – Te Korimako Legal Education
- two one-day sessions on the Family Violence Act, including information on Protection Orders and Care of Children Act 2004 – Te Korimako Legal Education.

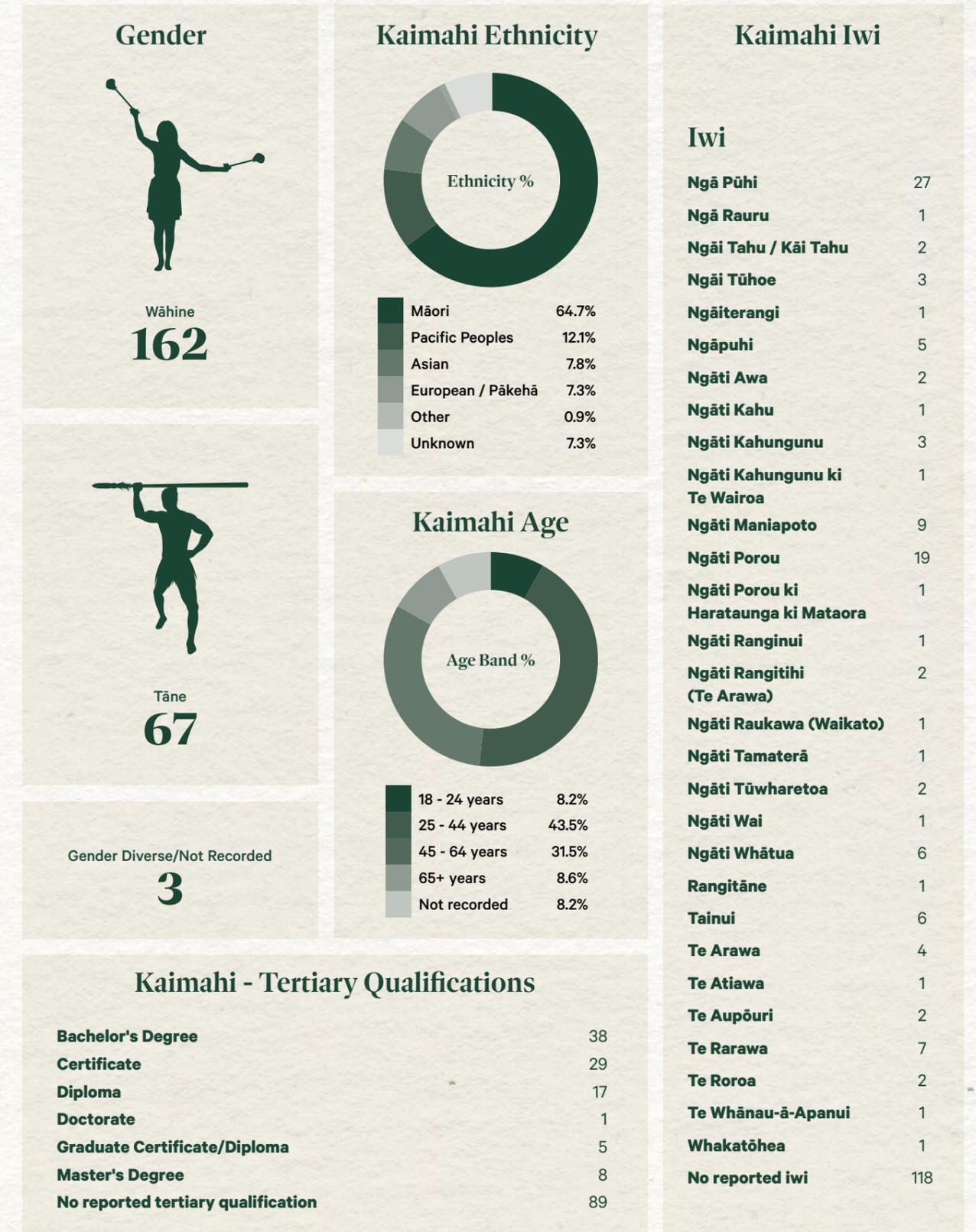


# Our Whānau

The following information provides a demographic breakdown of the types of activities Kōruru Whānau have undertaken over the past 12 months. It also shows the breakdown of whānau who have utilised our services. This information helps us to understand and forecast for the future, supports innovation and programme design, planning, and improvements.



# Our Kaimahi



# Whānau Intelligence

## Rōpū

<b>622</b> Central West	<b>647</b> North West	<b>316</b> West One	<b>405</b> West Two
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## Age

<b>19</b> Tamariki (0-10)	<b>123</b> Rangatahi (11-17)	<b>1,637</b> Pākeke (18-64)	<b>211</b> Kuia/Kaumātua (65+)
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## Ethnicity

Ethnicity	Number
Māori	1,197
Pacific Peoples	298
Asian	128
Other	124
European / Pākehā	243

## Top Kaimahi

Kaimahi Name	Number
Noeline	122
Cilena	119
Roberta	95
Mona Lisa	82
Bella	72
Pearl	66
Shelley	63
Sharlene	58
Vivian	58
Annie	57

## Do you see any gaps in your community?

Response	Number
No	346
Yes	319

## What are the gaps you are seeing?

Response	Number
Social support and community connection	98
Health and mental health support	25
Safety, crime and police	19
Poverty / cost of living	32
Housing and homelessness	29
Rangatahi support	67
Kai	15
Missing/Unknown	22

## How would you like us to engage with you?

Engagement Type	Number
Street pop-up	324
Text message	190
Home visit	82
Video call	8
Other	61

## What trends are you seeing in your street/community?

Response	Number
Poverty	251
Community environment	427
Crime and negative behaviours	380
Issues with rangatahi	182
Positive behaviours and activities	320
Health and safety concerns	135
Missing/Unknown	435

## Whānau Intelligence

### What does being 'well' look like to you?

Response	Number
Being happy, healthy and motivated	1,226
Being mobile, active and eating well	406
Whānau are safe, connected and supported	313
Being financially stable	89
Safe, Connected Communities	55
Housing	81
Having a balanced Whare Tapa Whā	94
Education	21
Missing/Unknown	49

### What aspirations do your whānau have?

Response	Number
Employment, financial security and home ownership	477
Active, healthy and happy families	1,160
Community cohesion	63
Education and self development	216
Missing/Unknown	229

### What support would you need to achieve this?

Response	Number
Employment and financial stability	286
Community events and connection	192
Existing whānau support	525
Education and funding	177
Health support	177
General support/advocacy - not further specified	168
Housing	35
Missing/Unknown	489

### What are the current needs of your whānau?

Response	Number
Health and Wellbeing	1,082
Finance/Budgeting/Employment	636
Goal Setting and Planning	495
Education and Training	435
Tikanga Māori	378
Other	515

### Did this interaction with whānau lead to a referral to TWOW Services?

Response	Number
No	1,517
Yes	352

### What would be important to you when accessing health services (i.e. G.P. clinic services)?

Response	Number
Holistic care including personal connection, mental health support, privacy and longer appointment times	442
Cultural safety / more Māori clinicians / Te Reo Māori / Tikanga	22
Shorter wait times and availability	430
Affordability	165
Mobile services and clinic access (distance, transport support and parking availability)	52
Missing/Unknown	272

WHĀNAU VOICES

# “The doctor can’t believe I’m still alive I’ve had so many.” Afa Tofa



“  
When I hear people say they’ve had a heart attack I can instantly connect with them. All up I’ve had 23 and now I have an implantable cardioverter-defibrillator (ICD). The doctor can’t believe I’m still alive I’ve had so many.  
”

Afa Tofa

**A**fa Tofa is an active family man whose oversized heart caused him to hit rock bottom until a Zumba class turned it all around.

Afa’s wife Gidget Jamieson had watched her husband’s rapid decline and knew a massive change was needed so she dragged him to her local Zumba class. Reluctantly Afa walked in, standing right at the back next to another first timer, Bella Te Pou from Te Whānau o Waipareira. Five minutes into the class Afa went to the bathroom gasping.

*“I was thinking, ‘Oh my god’ standing there with one hand leaning on the wall. Next minute I hear a knock on the door and it’s my wife asking after me and once I told her, ‘I was okay’ she told me to ‘get back in the class and just do what I could’. And I did, but it was intimidating, it was a struggle. I got talking to Bella who was at the back with me and we pushed each other along. At the time you are feeling out of place thinking you are the only one with health issues and bad fitness but you soon discover you’re not.”*

Afa started attending Zumba classes three to four times a week and slowly began to notice a change. In the months following his energy levels increased and he remained at the back next to Bella despite the instructor, Mata, trying to get him to move closer to the front. Being out of shape was new to Afa who was captain of a rugby league side until a serious injury took him out of the game.

*“I was pretty fit but I have an oversized heart, and I had my first heart attack about 10 years ago. Then I started eating because I got quite depressed and I got really big. I was nearly 200 kilos when I started these Zumba classes. Every time I walked out to the letterbox I’d be panting and next minute I’d be having a heart attack. I would wake up at 10:00 a.m., open the blinds and see my wife mowing the lawns, but I would just fall asleep again. My wife would finish and come in disappointed that I hadn’t gotten up to get her a drink or anything. I’m surprised my wife is still with me after over 30 years together.”*



With Afa’s ongoing weight loss his confidence grew and one day he made the decision to stand at the front of the class.

*“It took me about a year to learn the moves, how to communicate with people and motivate them. Mata was an excellent teacher. The more instructors we have up the front, the better it is for people who come because they will relate to one or more of us.”*

Since that first Zumba class Afa has lost 80 kilos, transitioned into an instructor and became part of Te Whānau o Waipareira Community Champion’s programme.

*“I knew a bit about it through my friendship with Bella who had also become an instructor. I took my moko to a Waipareira Whānau Day and started to talk to some kaimahi who said they needed more physical activities for the community and asked if I would get involved. So I took Mata into Waipareira, we had a kōrero and now we do nine classes a week, sometimes three a day, including sessions for our kaumātua. The hardest part is finding a space, like a community hall or a church that is available when we need it, at little to no cost. That way we can keep these classes free for everyone.”*

Afa has come through the other side of his battle with a healthier body and positive mindset that he knows makes him more relatable as a Zumba instructor.

*“When I hear people say they’ve had a heart attack I can instantly connect with them. All up I’ve had 23 and now I have an implantable cardioverter-defibrillator (ICD). The doctor can’t believe I’m still alive I’ve had so many, a lot of them were smaller ones and I got the ICD after my ninth episode.”*

Afa is now 55-years-young, fit, healthy and he loves his job as a Zumba instructor, but remains humble about being described as a Community Champion.

*“No, not me. It’s because of Waipareira we can do this. I am so grateful this can happen and we can do this with whānau. We’re starting a weight loss challenge soon for the community with some exercise and then we’re onto the next one because it pushes me too, I love it.”*

WHĀNAU VOICES

# “I’m healing, not healed”

## Tuhi Tama

Ngāti Wai | Ngāti Hawa

“I finally found a place and a way to unpack everything that had happened to me; it was very liberating for my mind. I felt safe, I felt supported – I was introduced to myself again. I’m healing not healed”

-Tuhi Tama

Tuhi Tama is on his journey of healing with a newfound dedication to sharing his story and supporting people to embrace healthy strategies for improved wellbeing. Strategies he has learnt and honed through the support of Te Whānau o Waipareira.

Tuhi was born in Auckland and grew up on Great Barrier and Waiheke Islands with a self-determining upbringing that shaped the way he lived his life.

*“I used to explore a lot on Great Barrier Island. I have some not so nice memories, but a lot of good ones as a child would have been out in the wild. I came to Auckland for a couple of terms of primary school but the majority of schooling was done on the islands until high school. I was quite an angry child, I felt shunned a lot by teachers, school and even family.”*

Tuhi also had dreams.

*“One of them was to be a pilot. Being on the island in the middle of the ocean I would see planes fly over and I would imagine what it would be like to be on that plane. That was one of my dreams as a kid. And I wanted to be a gangster. I wasn’t heavily surrounded by it but I was born into the ‘glitz and glamour’ and I used to visit my father in jail.”*

After leaving school at 15 Tuhi completed a hospitality course, got work experience in Whangārei and then moved to Hamilton living a somewhat transient life with few boundaries. He was getting into trouble with police, gang members and his own whānau when he met a girl.



*“We connected. She ended up getting kicked out of home so she came and lived with me. We were both 16 and that was us for the next 12 years.”*

Tuhi and his wahine worked in factories, on farms and then moved to Hawke’s Bay where three years later she became pregnant with their first child.

*“We had no idea what we were doing. I began smoking meth heavily and drinking. We had to sort ourselves out for this child that was on the way so we caught a bus from Havelock to Auckland and bunked in with my parents at their place in New Lynn.”*

Shortly after Tuhi’s son was born in Waitākere Hospital they moved into their own place in Glen Eden where two more children quickly followed, and tension was rising. Drugs and alcohol created a negative, toxic environment and Tuhi’s partner moved to the Waikato to be closer to her family whom he was estranged from.

*“Meth severed me from my life, particularly my role as a father. I had no positive male role models growing up, I didn’t know what a healthy relationship looked or felt like – what a functional family unit was. Coming from Great Barrier Island what I knew about the ‘real world’ I had read in books or seen on television. My mindset was what can I take from this world and what can this world provide for me? Somehow, we functioned, got back together and had our fourth child in Matamata.”*

The newest addition of the family came with some self-realisation.

*“I was living three different lives at the same time. Me as the dad; me being a little criminal with drugs and alcohol; then there was this other version of me I was living. My mother had always been an activist, she was always away doing environmentalist mahi. I gravitated towards the political space as it gave me an outlet to vent my anger.”*



After two more children joined the family Tuhi started unravelling.

*“I was living another version of myself, being promiscuous. I started being violent, I was very angry and aggressive towards everyone, particularly my kids’ mother. We were doing life the best we could with little to no support. There was a deeper part of me that knew what I was doing and the way I was living wasn’t okay. But I didn’t have anyone telling me it was wrong.”*

By now Tuhi was 26 and through his mother’s encouragement he started a Diploma in Environmental Science at Te Wānanga o Raukawa in Ōtaki, alongside level four and five horticulture at PGG Wrightson’s Academy programming. Tuhi was focused. He began in nurseries doing period planting along the rivers while studying, his drug use had declined significantly but his relationship was failing.

*“I was away a lot. It all came to a head at our emergency housing in Hamilton when I found a meth pipe in her bag. I decided it needed to stop. I packed up the six kids and with 10 dollars to my name I put gas in my car and we took off to Auckland.”*

Tuhi drove straight to Manurewa Marae after reading about their homeless programme.

*“I had hit rock bottom with my children, and I didn’t know where else to go. It was a Friday night about six o’clock; it was raining and I had my six children in my arms. I surrendered. I had never asked for help before. Manurewa Marae took me and my children in; they gave us housing on the marae for a couple of months and I was able to set us up.”*

Tuhi enrolled his children at Kōhanga Reo, the local primary school and at the doctors – realising what it was actually like to be a parent. Then he met a lady on a different path.

*“She opened my eyes up to myself by the way she held herself – the life that she lived. There was a sniff of drugs and alcohol at the beginning of our relationship and it disappeared pretty quickly. We became too busy with our ready-made family. I had my six children and she had a 13-year-old. She planted some healthy seeds in me, like what a wholesome life is and what being a healthy father looks like.”*

Despite being in a harmonious relationship and happy being a stay-at-home dad, Tuhi’s personal battles were surfacing.

*“We had a beautiful relationship, but I became relentlessly busy trying to ignore my issues. I fought off the urge to dive back into drugs but one night my lady removed herself and the children because I was self-harming. My family and the kids’ family stepped in, removed the kids and I was admitted to the Mental Health Unit at Middlemore Hospital.”*

This ended the healthiest and most stable relationship Tuhi had ever had.

*“I knew there was something really wrong with me and I couldn’t be around anyone. I was desperate to unpack all of my trauma but all they did in that unit was medicate me. I have vivid memories of being so drugged up that I couldn’t speak. I was drooling and I remember wiping it off my mouth, my clothes were falling off me and it was just an ugly, but slightly funny space in my life.”*

Tuhi used his political knowledge and experience of the police and courts system to get himself released after the mandatory 14 days.

*“I couldn’t speak and I was drooling but my mind was very coherent. That element of urgency kicked in. Jail is easy. This is the darkest place you could get put into. I felt like they were burying me and I needed to get out. And I did.”*

Tuhi was desperate to find a way to unpack his trauma.

*“I was in a high-speed car chase when I called my sister screaming for help. I tried to drive off the bridge but the rails were too strong. I rammed the police car because I was suicidal and telling the police to either arrest me or kill me. When they had me in handcuffs I let out a big sigh of relief because I knew I couldn’t carry on like this.”*

Periods of incarceration followed along with COVID. At one point Tuhi was bailed to Epsom Lodge where he met Victoria Halavaka, a Mental Health Support Worker who now works at Te Whānau o Waipareira.

*“Victoria picked me up from prison and took me to the lodge. She was really kind, genuine and nurturing.”*

After losing his mother in late 2022, Tuhi continued to struggle until a chance meeting with Waipareira.

*“I went to a Whānau Day at the Te Atatū Community Centre with one of my daughters. I started talking to some of the kaimahi including Johny (Wihongi) and my path changed. Waipareira supported me through my eight-week treatment programme with the Salvation Army; my wairua gravitated towards the spiritual aspects of religion like honesty, integrity and consistency which was a turning point for me. I finally found a place and a way to unpack everything that had happened to me – it was very liberating for my mind. I felt safe, I felt supported – I was introduced to myself again. I’m healing not healed.”*

Tuhi is sober almost two years, has stable housing, regular contact with all of his children and a Diploma in Environmental Science. Currently he is working with Waipareira kaimahi to devise a plan aimed at positively impacting the broader community.

*“Healing is my career at the moment. Waipareira have been a very fundamental pou in this journey for me. I’m putting my full trust and faith into the process. I know patience will bring me the stability I need so I can ground myself into this life. Time will reveal what is to be for me. And that’s exactly what’s happening.”*

# Wai Health

*Our first Wai Health Clinic was established in 1991 and there have been several since dotted at different locations around West Auckland. Clinical Governance Director, Ngaire Harris, has been a part of the Waipareira whānau on and off for over 40 years and now oversees a team of 30 including a group of rangatahi.*

## 2023/2024

1990s Crown Health Enterprises were our funding authorities that implemented a devolution of services national policy. That saw the genesis of women's health (cervical screening) alcohol and addictions, tamariki ora and health checks at Kōhanga Reo. Whānau voice was critical and the Waipareira monthly hui in our trust canteen provided an all empowering beacon for whānau that Marian our GM encouraged all staff to attend.

Wai Health spearheaded Māori mobile clinics to whānau and hapori. Creation of marquee events like Tamariki Ora Day at Hoani Waititi Marae were always a massive vibe, our mahi was our whānau. The 90s workforce were stalwarts from prominent whānau Aunty Manu, led with Marian, who gained trust and respect in hapori. Coupled with a clinical team of doctors and nurses that forged bonds of true partnership delivering to our whānau. These clinicians went on to be major leaders in healthcare like Dr Sue Crengle and Dr Nikki Turner.





## Dr Zarah Allport

Dr Zarah Allport was introduced to Waipareira through her mother who used to work at Wai Rangahau and her stepfather who currently works at Whānau Tahī. She became pivotal during our COVID response and then signed on fulltime with us in 2023.

*“It has been a privilege working in the new GP Clinic since COVID. We have seen a change in medical technology, Telehealth with virtual consultations. We have developed the GP team with doctors with experience and knowledge of our community. The nursing and allied staff all have whakapapa links to TWOW (Te Whānau o Waipareira) and we are excited to work within our Whānau Ora model being in the community.*

*The clinic’s vision is born out of our community, in the need and want that we see and hear through the data that comes through from those on the frontline. It’s about access, culture and community and those values along with Te Kauhau Ora are the essence of our mahi. Traditional health is often based around disease and deficit and we really want to flip that to be about wellness and hauora in general. The goal is that whānau choose where they go with their wellness, and we are the wind and the stars along the way”.* – Dr Zarah Allport

## Marewa Tibble

This year we have witnessed our rangatahi develop clinical skills in cancer screening, vaccinations and a strong social media awareness for Wai Health. A highlight was *Mauri Tū Mauri Ora* – a successful evaluation report that showcased our efforts with best whānau outcome in cancer screening.



# Waipareira Tuararo

# Wai Tiaki

## – Business Support Services

*Our rōpū consist of eight full-time kaimahi of which six have been employed with Te Whānau o Waipareira 15 years plus. We have been privileged to be a part of the continued growth of this organisation from having one phone line and writing a cheque to keep the power on – to a thriving, successful whānau-centric business.*

Our rōpū continues to focus on the provision of business support services for the executive office alongside organisational services in the areas of facilities and property management, health, safety and quality management, fleet management, administrative services, foodbank and event management.

We strive to provide continuous positive impact and contribution to our kaimahi, key partners, governance across the Waipareira Group and associated entities and most importantly the whānau of West Auckland.



## Highlights

### Community Events

We continue to acknowledge, support and celebrate our whānau and community by providing free events.

This year saw the following:

Matariki ki Waipareira  
**15,000**  
attendees

Waipareira Māori Rugby  
League Tournaments  
rangatahi, tamariki and pakeke

Waitangi @ Waititi  
**50,000**  
attendees

### Foodbank



**846**  
kai parcels distributed  
to whānau



**3,382**  
whānau members received  
kai support

### Facilities & Properties



**258**  
work orders completed

### Quality Management

Continuous improvement and ensuring that the delivery of service and operations are maintained at an optimal level of quality and efficiency while ensuring all statutory requirements are met across Te Whānau o Waipareira. This includes monitoring, review and assessment of practices that align with the strategic vision of the whānau.

**ISO 27001**  
Accreditation achieved

**Level 1 (Section 396)**  
Child and Family Support  
Services Standard achieved

**Level 1**  
Social Sector Accreditation  
maintained

## Health & Safety

In the last 12 months Te Whānau o Waipareira Health and Safety Representatives have worked on actively embedding a proactive health and safety culture, ensuring we comply with relevant legislation and regulations.



## Facilities Management

Provides maintenance services in support of whānau commercial and residential operations, including repair and maintenance of buildings and equipment.



## Fleet Management

With a fleet of 71 vehicles we are responsible for the maintenance and repair of these assets. Management of the Fleet Reservation system and support for all kaimahi.



## Achievements

The last 12 months have seen our rōpū implement systems and refined processes that enhance our ability to provide user-friendly accessibility for kaimahi, contractors and suppliers, capture accurate data, providing analytics and reportage where upon we are able to attain our objectives and provide better service all-round.



# Data & Transformation

*The Data and Transformation team continued to fulfil its role as the backbone of the data and digital ecosystem of Te Whānau o Waipareira under the leadership of Director, Alana Harris, a fourth-generation member of Waipareira whānau.*

The Data and Transformation team was established in 2012. Te Whānau o Waipareira recognised the need for a dedicated back-office data team to support our growing whānau and ensure that our efforts were visible not only to ourselves but to the broader community and our partners.

In 2014, Te Pou Matakana was established. Taking on the name Data and Performance, our initial focus was on building the necessary infrastructure to meet compliance requirements, a crucial task as data audits were commonplace.

The post-COVID environment brought rapid advancements in digital technology and cloud-based environments, which required us to overhaul our analytics regime. We embraced this challenge, ensuring that our data-driven business intelligence was not only faster but also more insightful. The introduction of Ngā Tini Whetū and systems-level reporting demanded a delicate balance between qualitative and quantitative data, allowing us to tell stories that truly reflected the impact of Whānau Ora.

In 2023, with a change in government, we found ourselves once again at a crossroads, ready to evolve in response to the shifting political and social landscape. Our focus now is on delivering a data and digital work programme that serves the best interests of Te Whānau o Waipareira Group, safeguarding our funding contracts, protecting our kaimahi, upholding our unique way of working, and, most importantly, supporting our whānau.

## 2023 – 2024

Our Data and Transformation team is a diverse and growing collective of data analysts, data scientists, system administrators, trainers, and business analysts. Our work is driven by the belief that data, when harnessed effectively, can be a powerful tool for creating positive change and empowering our whānau.

This year one of our key projects involved the establishment of our in-house Integrated Data Infrastructure (IDI) lab, which enables us to access the IDI for more innovative and focused research on the needs of whānau Māori in our rohe. This project saw our team's epidemiologists and data scientists collaborate to better understand the disparities between Māori and non-Māori in education, employment, and access to mental health services.

We also continued to work closely with Whānau Tahī Ltd to deliver technology solutions that keep pace with the rapidly evolving needs of Kōruru Whānau services. Te Āhuru Mauri Tau programme, which allows whānau previously involved with Oranga Tamariki to receive support from Waipareira instead, was a particular focus this year. Our team played a critical role in establishing digital systems that capture the journey of whānau through our services, ensuring that the technology we develop supports our kaimahi rather than creating barriers. Our goal is always to build tools that align with the needs of our whānau and kaimahi, rather than allowing technology to dictate their journeys.





## Wai Rehua

*Te rōpū o Wai Rehua is named after Rehua, who lives in the tenth and highest heaven – Te Pūtahi-nui-o-Rehua – as well as being identified as one of the brightest stars in the Scorpius constellation also known as Te Waka o Tamarēreti or the fish hook of Māui. This relationship to the stars highlights the importance of Wai Rehua, which is noted within the first two lines of the fifth and final verse of Te Whānau o Waipareira Mōteatea: ‘Poutamatia te ora Ki te wai o Rehua Tāuwhitia te iwi Āio pīpipi Kia pou ko te aho Kia rewa te wawata Maiorotia te ora Kia mau kirikawa Mā te huru ka rere te manu e’.*

Wai depicts the water that flows from the maunga down to the people, despite several barriers the wai will always find a way. It is our knowledge of both ‘Wai’ and ‘Rehua’ that guide our mahi within our funding and contracting activities for Te Whānau o Waipareira and across our Wai groups including the Whānau Ora Commissioning Agency, NUMA, Whānau Tahi and as lead partner of Te Pae Herenga o Tāmaki collective.

Our key priority is to ensure we have sufficient pūtea to support the many services provided to our whānau and our hapori.

Wai Rehua is led by Director Maria Halligan (Ngāti Maniapoto, Ngāti Rangitihi, Ngāti Kahangunu ki Wairoa), and a team of highly capable and dedicated people who bring a wealth of experience in front line and specialist areas to Waipareira:

We operate under a generalist model Te Maro o Wai Rehua which enables a collaborative approach to get through the peaks and troughs of funding and contracting mahi, each taking the lead on activities according to our strengths. This model allows us to pivot quickly whilst ensuring that BAU functions such as reporting and relationship management with funders are met. Especially important in times of growth, and the uncertainty brought about by the 2023 Election.

### Kelly Matthias

Ngāti Hāmoa  
Operations Lead



### Courtnee-Rose Tohovaka

Makefu-Niue  
Contracts Administrator



### Aroha Hunt

Te Rarawa, Ngāti Tūwharetoa,  
Ngāti Hāmoa  
Contract & Partnership Lead



### Barney Wikitera

Te Rarawa  
Contract & Partnership Lead Te  
Pae Herenga o Tāmaki



# Ngā Kaimahi o Wai Rehua

### Gloria Yehia

Ngāti Hāmoa  
Funding Lead



### Daniel Moreau

Ngāti Maniapoto, Ngāti Rangitihi,  
Ngāti Kahangunu ki Wairoa  
Contract Legal Specialist



### Peter Ruka

Ngāpuhi, Waitaha, Kāi Tahu  
Contract & Partnership Lead Waipareira



### Rose Iefata

Ngāti Hine, Ngāti Mutunga  
Contract & Partnership Lead  
Whānau Ora Commissioning  
Agency



## Focus areas for 2023/2024

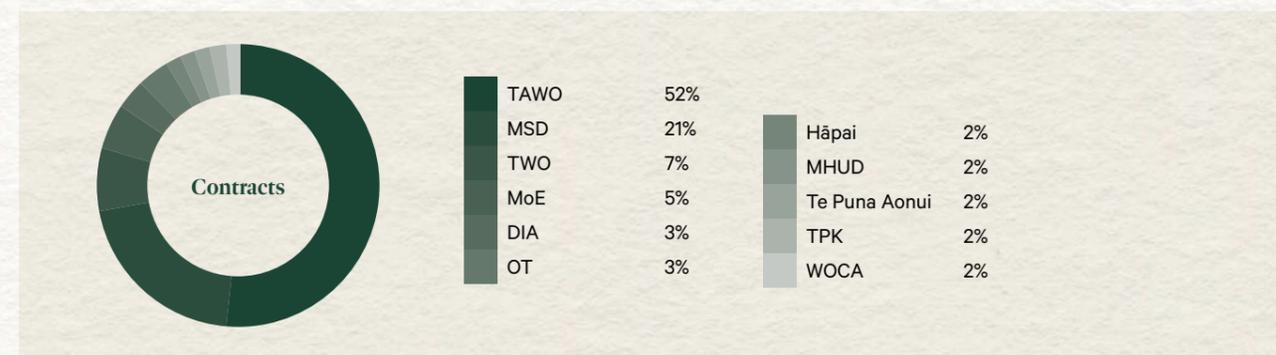
*With growth also came new functions such as a focus on risk management, where we implemented Te Kaupare o Wai Rehua, our risk management framework built off Te Whatu Ao Māori, an indigenous lens to problem discovery and transformation. This not only encouraged a new culture of risk management across our Wai Groups, but also introduced several opportunities for continuous improvement initiatives and further reasoning to hold our position when negotiating with funders to ensure our contracts are fit for purpose.*

**W**ai Rehua have full responsibility for all contracting and reporting activities for Te Pae Herenga o Tāmaki and the Whānau Ora Commissioning Agency.

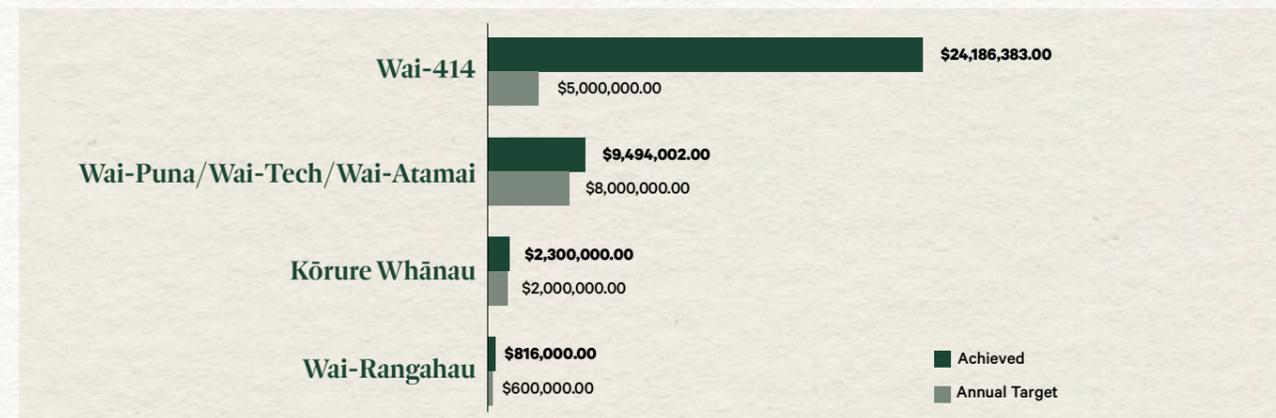
Our biggest challenge came with the change in government in 2023 and furthermore the disestablishment of Te Aka Whai Ora. In times of uncertainty it was imperative that we remained vigilant in our conversations with government agencies who continue to be our largest funder group, and the need to conduct a deep dive into budget 2024 to identify areas of risk for current services, along with areas of opportunity. This challenge continues into the next year so we now have a stakeholder engagement strategy in place, capability uplift plans and will do what is needed to continue advocating for vote funding for our whānau.

## Wai Rehua Achievements

Wai Rehua manage 58 contracts for Te Whānau o Waipareira across social services, health, education, employment and training, data and technology, justice and housing. This requires strategic partnerships with the Ministry of Social Development, Te Whatu Ora, Ministry of Education, Te Puni Kōkiri, Ministry for Housing and Urban Development, Oranga Tamariki, and others.

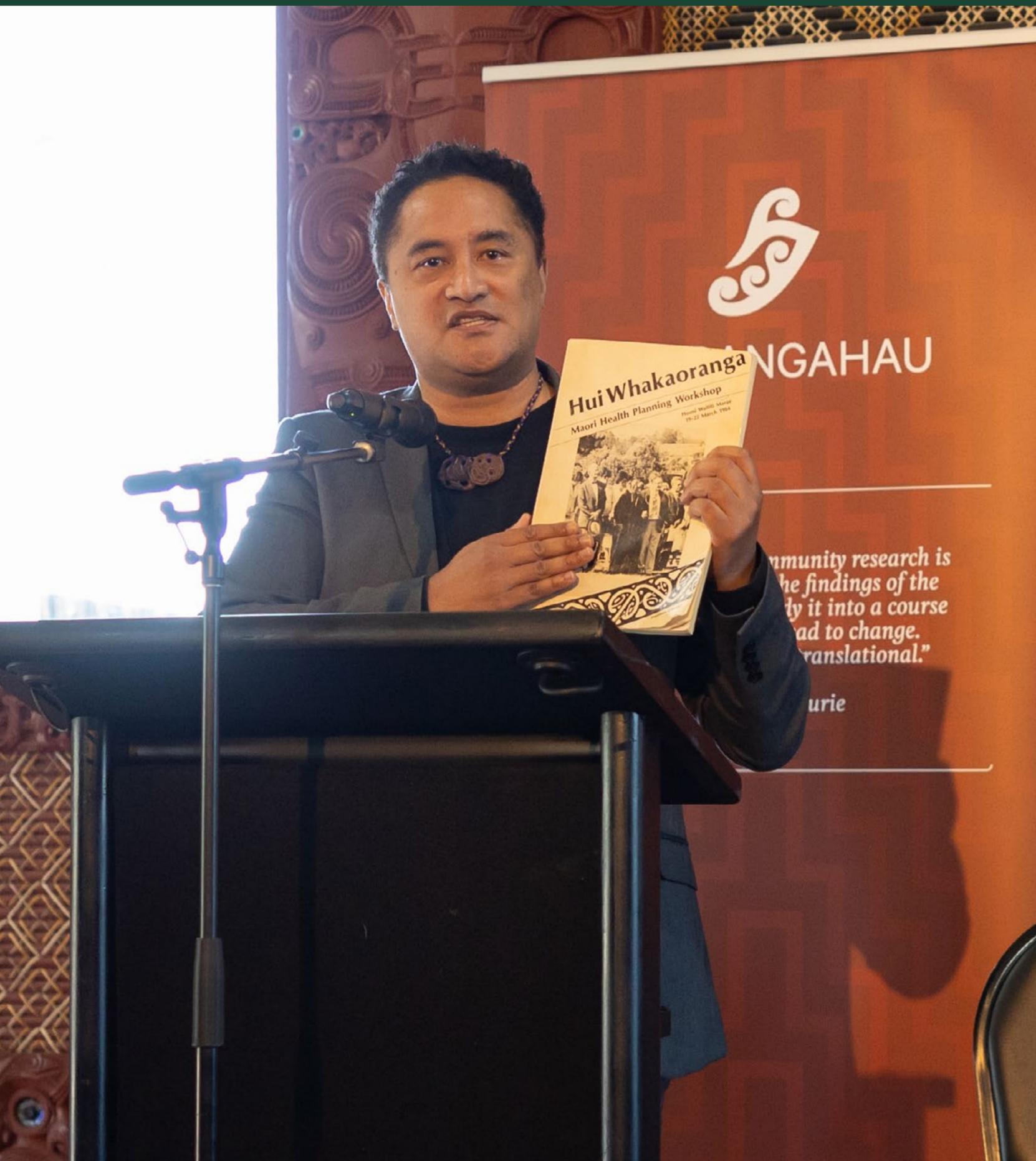


In addition to securing funding for existing services, we raised over \$54.7 million in new funding to support kaupapa Māori research initiatives, family violence programmes, health workforce development, Kaiāwhina community health navigators, and Cyclone Gabrielle grants. Whilst all new funding streams are important, we also secured a significant contract with Oranga Tamariki for the implementation of five new services for tamariki, rangatahi and Kaipoipoi as noted below under Wai 414.



### Further achievements across the year include:

- the successful roll over of 95% of our contracts
- 100% completion of all reporting requirements across the year
- achieved all rōpū funding targets
- implemented a Contract Onboarding Framework across all Wai Groups to ensure back office and frontline cohesion
- successfully integrated 85% of our health contracts from Te Aka Whai Ora into one Outcomes Agreement to the total value of \$10.2 million per annum. Having operated under an integrated health and social model of care since Covid with a focus on whānau outcomes, this agreement represents a transformative shift in contracting for health outcomes for our whānau, and finally reflects our frontline operating model.



## Wai Rangahau 2014 – 2024

*First proposed in 1996, it took 18 years of hard mahi to finally establish an independent kaupapa Māori research unit – completely separate from mainstream universities – in Wai Rangahau. Part of the “Whānau Future Makers, A 25-Year Outlook” strategy, Wai Rangahau was finally established in 2014. Initially led by the late Edith McNeil, with Dr Tanya Allport, Dr John Huakau, and Tā Mason Durie, research by Wai Rangahau focused on evidencing the great work being done by Te Whānau o Waipareira in West Auckland. This included work on child and whānau wellbeing, kaupapa Māori mental health and wellness models, and strategies for cultivating whānau success. This subsidiary has grown exponentially and is now one of the leading kaupapa Māori research organisations, with contracts across several government agencies and with several other research institutions.*

# 2023/2024

Wai Rangahau was fortunate to honour the Hui Whakaoranga: 40 Years in Māori Health event. Hosted at Hoani Waititi Marae with Tā Mason Durie as keynote speaker, this event reflected on the 40 years of Māori health since the original 1984 hui. The positive changes in Māori health outcomes that have been seen in this time speaks to the immense effect that 'by Māori, for Māori' control has had on uplifting whānau, the key place Hoani Waititi and Waipareira have held in advocating for this mātauranga, and the place of research in articulating these successes and providing frameworks for this change.

## Partnerships

Wai Rangahau collaborated with Auckland University of Technology on the Kei roto tō tātou rongoā project, aimed at finding solutions to domestic and sexual violence through speaking with whānau who have had experiences with Oranga Tamariki. The Trust in Police project, hosted for University of Otago researcher Dr Mariska Kappmeier, similarly drew on Wai Rangahau community connections to glean insights on trust in police among whānau in Tāmaki Makaurau. Further detail on our project collaborations are below.

Building the visibility and access of our research contributions has also been of focus this year. This included attending the Hulihiā: Transformative Ea Through Kuleana Conference in Hawai'i, where Hector Kaiwai, Director of Wai Rangahau, spoke on how kaupapa Māori evaluation is used to foster transformation and change for whānau Māori. We also attended a knowledge exchange themed around The Construction of the Indigenous Incarcerated Body: Māori and Indigenous Populations and the School to Prison Pipeline. This symposium brought together key national and international scholar-activists for robust discussion on this ecosystem of violence against tamariki and what needs to be done to change this system.



## Key Research and *Evaluation Projects*

### Cultural Perspectives on Abuse of Older People

#### *In association with GravititasOPG*

OCTOBER 2023 – OCTOBER 2024

This project is a collaboration between Wai Rangahau and GravititasOPG, funded by the Ministry of Social Development (MSD). The project's aim is to understand different cultural perspectives on abuse of older people – a widely understudied area, despite estimates that 1 in 10 older people experience elder abuse. With two streams of research, Tangata Tiriti and Tangata Whenua – led by Gravititas OPG and Wai Rangahau, respectively – this project has involved extensive cross-organisation teamwork to ensure that both streams are confluent in describing key strategies for combating elder abuse. This project is continuing into the 24–25 fiscal year.

### Access to Diabetes

#### *In association with Synergia*

JULY 2023 – JUNE 2024

Funded by Te Whatu Ora, this research involves advising on the creation of a national guideline for preventing diabetes complications throughout Aotearoa-New Zealand. Wai Rangahau was asked to contribute the voices of Māori and Pasifika who have accessed diabetes care previously, advising on key barriers and enablers of effective diabetes care pathways, with the national guideline built by Synergia around these recommendations. The final report advised on the use of integrated, culturally responsive healthcare, alongside wider housing and environmental support, to create the best outcomes for whānau. Synergia has completed and submitted the final national guideline, with special thanks to Wai Rangahau for the excellent work we have achieved.

### Paediatric ORL

#### *Contract Extension*

OCTOBER 2022 – DECEMBER 2023

Following on from the initial Wai Rangahau review of the paediatric otorhinolaryngology (ORL) pathway of care for Māori and Pasifika across the Northern Region, which produced the 2023 Whānau Voice Report, Te Whatu Ora requested a contract extension exploring the ways that this report has impacted on kaimahi practice. This new paediatric ORL research took place in FY23–24 and found that the Whānau Voice Report successfully prompted change among kaimahi, alongside supporting existing changes made in paediatric ORL care in Tāmaki Makaurau and Te Tai Tokerau.

### Te Puna Aonui

JULY 2023 – JUNE 2024

Te Pūkotahitanga, the Tangata Whenua Ministerial Advisory Group, advised the creation of a te ao Māori informed theory of change framework for the new Te Aorerekura strategy, a national family and sexual violence reform process. Wai Rangahau was contracted to build this theory of change, based on tikanga, mātauranga, and ao Māori. The final Toiora Whānau Māori Outcomes Framework was built out of this project, with key aspirational indicators defined for how to achieve whānau ora, wāhine ora, tamariki ora, takatāpui ora, and tāngata whaikaha.

### Te Puna Aonui

#### *New Contract – Phase 2*

MARCH 2024 – DECEMBER 2024

Having previously completed Phase 1 of Te Puna Aonui, the design of the Toiora Whānau Māori Outcomes Framework for the prevention of family and sexual violence, Te Pūkotahitanga invited Wai Rangahau to provide Phase 2 of this kaupapa. This next phase involves supporting the implementation of a pilot to embed the framework across their organisation, with the contract extending into the 24–25 fiscal year.



## He Piringa, He Tauranga Waka

JULY 2023 – AUGUST 2024

The He Piringa, He Tauranga Waka project was undertaken on behalf of the Wai 414 team, exploring the migration and cultural identity of Ngāti Kuri. The deep roots between Te Whānau o Waipareira and Ngāti Kuri began in 1990, and this project reflects the shared commitment between these entities to uplifting whānau voice, advocating for social justice, and promoting self-determination for Māori communities. A key insight of this report is the importance of Te Whānau o Waipareira in cultivating kotahitanga and collaboration across hapū, iwi, and urban Māori – while retaining unique iwi and hapū connections – and how this fosters success for all Māori communities. The final report for this project will be delivered in August.

## Whiria Ngā Hua

JULY 2023 – JUNE 2024

The Whiria Ngā Hua project was a review of the key themes and insights that could be drawn from the Kōre Whānau Street-by-Street campaign. A pioneering campaign, the Street-by-Street initiative collected information from whānau where they were, in places that were familiar and comfortable to them. The Wai Rangahau Insights Report on this project compiled key themes drawn from kōrero with whānau, and made a number of recommendations for the future directions of this programme.

## Mauri Tū, Mauri Ora Programme Evaluation

OCTOBER 2023 – MAY 2024

Wai Health combined breast, bowel, and cervical cancer screening service, since December 2023. The programme evaluation report was delivered to Wai Health before its initial July deadline, and after sending this final report to the funder they have received confirmation they will be getting additional funding for this programme.

The building blocks for the ongoing success of Wai Rangahau lies in its whakapapa. Our work over the past year continues to evidence the importance of kaupapa Māori-based initiatives in improving outcomes for whānau Māori.

## Michael Zheng

Chief Information Technology Officer

Joined Waipareira 2009



Michael started at Waipareira in 2009 as the Campus Manager for WaiTech programme Learning Post.

Michael transitioned to Information Technology (IT) in 2013 to design and develop the Waipareira in-house cloud infrastructure (Wai Cloud) and then lead the rebuild of Whānau Direct's software system for the Whānau Ora Commissioning Agency (WOCA).

Michael accepted the role of Chief Information and Technology Officer in 2014 and his team of six have 56 years of Waipareira experience between them.

## Gong Chen

IT Engineer and Support Team Lead

Joined Waipareira 2014



*“My favourite aspect about working here is when staff are satisfied with my work and show their appreciation.”*

## Simon Feng

IT Consultant

Originally joined Waipareira 2013



IT Consultant Simon Feng started in 2013 before briefly leaving in 2019 and returning this year.

*“One of my favourite memories during my tenure at Waipareira as a system engineer was the successful implementation of our IT infrastructure from scratch. This experience reinforced my passion for IT and the importance of staying ahead of technological advancements. Waipareira’s commitment to growth and learning, along with the supportive and collaborative team culture makes every day engaging and fulfilling.”*

## Aria Zhou

IT Engineer

Joined Waipareira 2020



*“One of my favourite memories is witnessing how the staff always go above and beyond to help each other. Their kindness and readiness to assist create a truly supportive and positive environment.”*

## Robert Zhao

Software Developer

Joined Waipareira 2022



*“As a Christian, my sense of mission aligns with Waipareira’s goals. The strong sense of community and the opportunity to make a meaningful impact keep me here. I appreciate the organisation’s commitment to professional development and the supportive work environment”.*

# Wai ICT

## Jo Xu

Software Application Engineer

Joined Waipareira 2011



*“As a Software Application Engineer at Waipareira Trust, I truly enjoy the brilliance and camaraderie within our team. We are a group of smart, dedicated individuals who collaborate, support and learn from each other, which makes working with my team an incredibly rewarding experience. The multicultural and inclusive environment at Waipareira, combined with the friendly and supportive nature of the staff, creates a workplace where I feel valued and inspired”.*

## Thomas Wang

Software Engineer

Joined Waipareira 2023



*“The collaborative nature of our work allows us to create impactful software solutions that benefit the Māori community. What keeps me here at Waipareira is the opportunity to contribute to meaningful projects that directly benefit the Māori community.”*

# Wai ICT

## 2023/2024

*All major projects, technological upgrades, and cybersecurity measures undertaken were completed significantly enhancing the efficiency and security of our ICT infrastructure, laying a strong foundation for future growth.*

## Major Projects and Initiatives

### DevOps Practices:

- **Objective:** to enhance digital capabilities across the organisation.
- **Outcome:** successfully integrated new digital tools, infrastructure as code, improving workflow efficiency by 15%.
- **Impact:** streamlined operations and better user experience.

### Network Modernisation Initiative

- **Objective:** to upgrade the organisation's network infrastructure.
- **Outcome:** replaced outdated hardware, resulting in a 40% increase in network stability. Upgrade HSNS to HPA (High Priority Access).
- **Impact:** enhanced connectivity and reduced downtime.

### International Organisation Standardisation (ISO) Certification

- **Objective:** to ensure our processes and services meet the highest international standards and demonstrate our commitment to continuous improvement.
- **Outcome:** achieved ISO certification, validating our adherence to quality and excellence in our operations.
- **Impact:** enhanced credibility and trust with stakeholders, improved operational efficiency, and reinforced our dedication to maintaining and continuously improving quality standards.

### Whānau Direct System Upgrade

- **Objective:** to enhance the Whānau Direct system by meeting specific requirements and improving overall functionality.
- **Outcome:** implemented new rules for the check-in process, changed the application submission rules, and modified the validation screen.
- **Impact:** improved user experience, streamlined processes, and ensured the system met the specific needs of the Whānau Direct team.

### Software Development Framework Upgrade

- **Objective:** to create a unified technical setup that streamlines development and maintenance across all main tools and systems.
- **Outcome:** successfully planned and upgraded the frameworks for EVS and fleet systems, incorporating all main tools and systems.
- **Impact:** significantly increased development and maintenance efficiency, reducing complexity and improving workflow consistency.

## Infrastructure Highlights

### Wai Health Workstation Setup

Completed the setup of new workstations for Wai Health, enhancing operational efficiency.

### Kōrure Whānau Mobile Device Upgrade Plan

Upgraded iPhones for Kōrure Whānau to improve communication and functionality.

### Microsoft Intune Management

Enrolled more than 400 work laptops and mobiles to be managed by Microsoft Intune for enhanced device management and security.

## Certification

The first organisation in the country that has achieved ISO Certification:27001:2022 Information Security Management System, demonstrating our commitment to quality and security standards.

# Wai HR

## Certification

As of 30 June 2024, Te Whānau o Waipareira employed 190 kaimahi, including 170 full-time permanent, 9 part-time, and 11 fixed-term positions. This excludes contractors, casual kaimahi and volunteers.

## Kaimahi Profiles

- **Retention and Turnover:** the turnover rate was 3.517%, with a retention rate of 125.78%. These figures reflect our strong commitment to staff development, kaimahi engagement, talent development, and a positive work environment.
- **Demographics:** the average age of our kaimahi is 44.231 years, and the average length of service is 4.088 years, indicating a stable and experienced workforce. This stability enhances our organisational culture and team dynamics, reflecting our successful retention strategies amidst a competitive job market.

## Human Resource Achievements

In 2023/24, our human resource (HR) initiatives enhanced organisational efficiency, financial planning, and kaimahi satisfaction. Key achievements include:

- **Salary Structure and Market Analysis**
- **Budget and Resource Planning**
- **Restructure Management**
- **Immigration Accreditation**
- **Te Āhuru Mauri Tau:** this contract with Oranga Tamariki created over 50 new positions, requiring enhanced recruitment strategies to attract and retain top talent.
- **Ngā Hua o Mataora**
- **Wai Health:** the launch of our new health clinic required innovative recruitment strategies to attract nurses and general practitioners amidst a national shortage.
- **Compliance and HR Policies**



## Recruitment

Te Whānau o Waipareira received 3,889 applications for 103 listed vacancies, successfully recruiting 79 new kaimahi.

## Conclusion

Our HR and recruitment outlook from 1 July 2024 to 30 June 2025 focuses on building a resilient, skilled, and diverse workforce. By prioritising strategic recruitment, employee development, and effective workforce management, we aim to thrive and significantly impact the communities we serve. We look forward to another year of growth, innovation, and success in fulfilling our mission and vision.

# Wai Creative

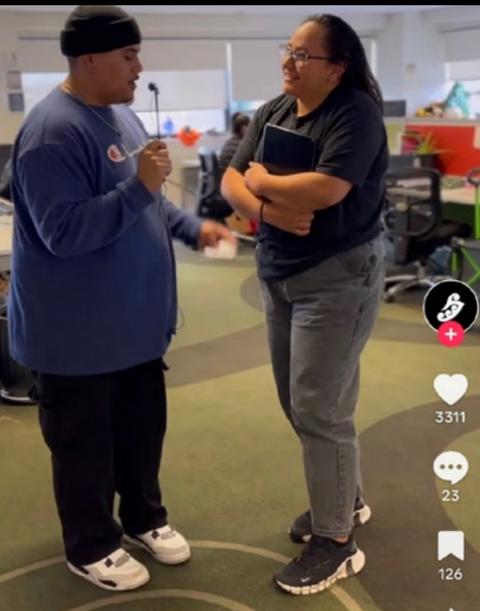
*Wai Creative has been a part of Te Whānau o Waipareira for several years ensuring all written and visual content is branded correctly across all of our entities and subsidiaries. It is one of the few areas of Waipareira that works with every area overseeing the brand architecture, social media content alongside internal and external communications which includes the media.*

This past year has seen a lot of structural work by Brand & Design including the revamped former reception of level four; branding for the new Wai Health Clinic and new Whānau Tahī premises.

The biggest event on the calendar was Waitangi @ Waititi and the team are responsible for all of the branding including stage presence, posters, lanyards and passes, backstage assets for the various areas and the new interactive Treaty of Waitangi zone.

Wai Creative assisted Wai Rangahau; worked on the Ngā Tini Whetū reports, all annual reports, Wai Property interior and exterior signage, 40th Anniversary assets, the Aotearoa Māori Rugby League branding and merchandise plus the WaiTech website and assets.





## Social Media

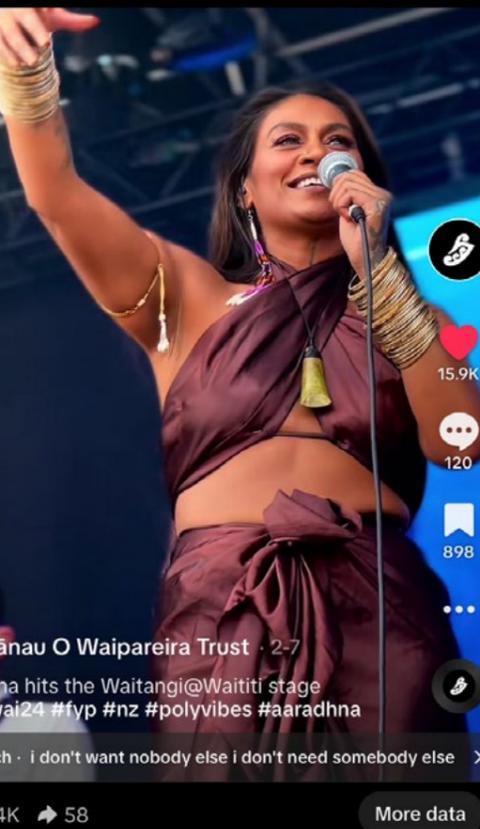
Social Media whilst led by our Senior Content Creator also has a team inside Kōruru Whānau and Wai Health rangatahi who assist with events plus covering frontline work including whānau days.

Our social media continues to gain popularity as does our vigilance with monitoring and deleting any trolling that these sites attract.



## Media

Media coverage has increased over the last year with the CE's office regularly releasing opinion pieces and appearing across all media outlets for news bites and commentary.



### Social Media

#### Followers:

	June 2023		June 2024
Instagram	3,653	↑	4,535
TikTok	4,800	↑	6,835
Facebook	22,938	↑	26,001

#### Year overview:

- Social Media Usage - Social Media has been the main channel for our Wai Health and Kōruru Whānau activations. Key highlights: Census, whānau days, screening and immunisation clinics.
- Event Support - Our team has been at all Waipareira-wide events capturing whānau voices and content.
- New Equipment - Acquisition of new camera and filming gear has enabled more creative content production internally and will ensure delivery of high quality content.
- Platform Growth - TikTok and Facebook continue to be fastest growing platforms. Wai Health TikToks have proven successful for their clinics. June 2023 - July 2024 1.7 million Reach on Facebook (# of people who saw posts).
- Managing Online Presence - With increased reach, there has been a need for more effective management of online trolls through blocking and reporting.
- We expect continued growth on our social media platforms over the next financial year - special note that we have permanently deleted X/Twitter.

#### Overall Top Performing Post:



Facebook: Drone video of West Carkoi  
505,000 plays!  
Reach - 319,000 profiles  
833 New Followers on FB from this video



# Creative Strategy and Marketing

Creative Strategy and Marketing oversaw the branding initiatives of Social Value Aotearoa, Whānau Ora Commissioning Agency (WOCA) Reporting Series and Te Whānau o Waipareira. This work includes branding assets, websites, brand architecture and also the filming and post-production of significant kaupapa like the Waipareira 40th Anniversary.

The Whānau Ora Commissioning Agency became the first Māori and non-profit organisation to win Client of the Year and Idea of the Year with its advertising agency Motion Sickness at the 44th Axia Awards in Auckland. They were 2 of 13 awards collected by WOCA and Motion Sickness for the Rep Your Suburb campaign for WOCA to encourage active community participation in the 2023 Census and the Our Future Is Māori campaign. This is one of several nominations received both nationally and internationally.

Creative Strategy and Marketing has played a substantial role in the past few years with our prolific vision aligning with that of Creative Agency, Motion Sickness. Together we have produced several engaging campaigns locally, regionally and nationally.



We are honoured to have our work recognised at the highest level around the world with the following accolades.

<b>Idea of the idea 2024</b>	Commercial Communications Council Axis Awards	(Rep Your Suburb)
<b>Brand of the year 2024</b>	Commercial Communications Council Axis Awards	(Rep Your Suburb)
<b>Grand Prix Award 2024</b>	Commercial Communications Council Axis Awards	(Rep Your Suburb)
<b>Silver 2024</b>	Commercial Communications Council Axis Awards	(Our Future Is Māori)
<b>Silver 2024</b>	Commercial Communications Council Axis Awards	(Our Future Is Māori)
<b>Silver 2024</b>	Commercial Communications Council Axis Awards	(Our Future Is Māori)
<b>Silver 2024</b>	Commercial Communications Council Axis Awards	(Our Future Is Māori)
<b>Gold 2024</b>	Commercial Communications Council Axis Awards	(Rep Your Suburb)
<b>Silver 2024</b>	Commercial Communications Council Axis Awards	(Rep Your Suburb)
<b>Gold 2024</b>	Commercial Communications Council Axis Awards	(Rep Your Suburb)
<b>Gold 2024</b>	Commercial Communications Council Axis Awards	(Rep Your Suburb)
<b>Gold 2024</b>	Commercial Communications Council Axis Awards	(Rep Your Suburb)
<b>Gold 2024</b>	Commercial Communications Council Axis Awards	(Rep Your Suburb)
<b>Gold 2024</b>	Commercial Communications Council Axis Awards	(Rep Your Suburb)
<b>Bronze 2023</b>	New Zealand Effies Awards	(Rep Your Suburb)
<b>Bronze 2024</b>	APAC Singapore Effies Awards	(Rep Your Suburb)
<b>Finalist</b>	NZ Marketing Awards 2024	(Rep Your Suburb)
<b>Finalist</b>	NZ Marketing Awards 2024	(Rep Your Suburb)
<b>Silver</b>	New Zealand Design Awards 2023	(Our Future Is Māori)
<b>Bronze</b>	New Zealand Design Awards 2023	(Our Future Is Māori)
<b>Bronze</b>	New Zealand Design Awards 2023	(Our Future Is Māori)
<b>Bronze</b>	New Zealand Design Awards 2023	(Our Future Is Māori)
<b>Bronze</b>	New Zealand Design Awards 2023	(Our Future Is Māori)
<b>Bronze</b>	New Zealand Design Awards 2023	(Our Future Is Māori)
<b>Bronze</b>	New Zealand Design Awards 2023	(Our Future Is Māori)
<b>Winner 2023</b>	Best Ads global	(Rep Your Suburb)
<b>Winner 2023</b>	Best Ads global	(Rep Your Suburb)
<b>Winner 2023</b>	Best Ads global	(Rep Your Suburb)
<b>Shortlisted</b>	Berlin Commercial Awards 2023	(Our Future Is Māori)
<b>Shortlisted</b>	Cannes Lion 2024 Awards	(Rep Your Suburb)
<b>Shortlisted</b>	Spikes Asia 2024	(Rep Your Suburb)

**Campaign brief - New Zealand brand ranking list 2023**

1. Whānau Ora
2. Big Save Furniture
3. 2Degrees
4. Auckland Transport
5. Foodstuffs NZ

**Campaign brief - New Zealand brand Ranking list 2024**

1. Fire & Emergency New Zealand
2. Big Save Furniture
3. 2Degrees
4. Auckland Transport
5. Foodstuffs NZ
6. No Ugly
7. Mercury Energy
8. Toursim NZ
9. KFC
10. Whānau Ora

# Wai Finance

*The Finance team under Chief Financial Officer Christine Wu have spent almost 60 years between them working at Te Whānau o Waipareira.*



*“While financial growth has been significant, it is truly the people who carry the dream of those before us. We shall always follow our course which is to bring food, safety and shelter to every whānau, elevate the education and living standard for all Māori children, and increase the life expectancy of the Māori population. I am filled with gratitude for the resilience and dedication shown by our team. I am proud to be part of an organisation that values excellence, community, and cultural heritage. And my favourite quote is, ‘Only by never forgetting your original intention can you always succeed’.”*

**Christine Wu**  
Chief Financial Officer  
19 Years of Service

## 2023/2024

Our team members volunteered at the Matariki event in July serving as a house and safety volunteer, contributing to the event's success and ensuring the safety of attendees. We participated in a three-day workshop on Esker, a new AI system set to be implemented in 2024. The workshop provided us with a preliminary understanding of the Esker system and its functionalities. We continue to collaborate closely with the Esker team to ensure a smooth system integration with Waipareira.

## Auditors

The Auditor team commenced their FY 22/23 audit on August 14th, introducing a new questioning structure and system. Despite the challenges presented by this innovative approach, we successfully completed the audit by the end of September, covering all entities.

## He Waiata Te Aroha I roto I Te Reo Hainamana

同爱如海  
tóng ài rù hǎi

同泛起希望  
tóng fàn qǐ xī wàng

满堂人尽安宁  
mǎn táng rén jìn ān níng

通通在我心  
tōng tōng zài wǒ xīn

## Helen Li

Finance Manager/2IC to Chief Financial Officer

Joined Waipareira June 2009



*“A cherished memory is the Christmas carol event at Edmonton Baptist Church, where Christine and I performed a traditional Chinese fan dance. Pāpā Dennis joined us, and we all shared a moment of joy and laughter. I miss Pāpā Dennis dearly. Originally from China and a practicing Buddhist, I find fulfilment in activities that align with my cultural heritage and beliefs.”*

## Charlie Liu

Senior Accountant

Joined Waipareira June 2012



*“One of my most impressive moments was joining kapa haka for our Waipareira House Challenge. Despite my initial lack of knowledge, the team welcomed me warmly and supported me throughout. We achieved second place in the competition, which was a proud moment for me. Our team feels like whānau. We share not just work tasks but also food, travel, activities, and family stories. I look forward to continuing our shared journey at Waipareira.”*

## Linda Wang

Senior Accounts Payable

Joined Waipareira August 2014



*“Whānau Day holds a special place in my heart. It’s an annual event that brings families and colleagues together to celebrate our culture. For the past decade, I have witnessed Waipareira’s unwavering commitment to supporting over a thousand whānau in need. Looking ahead, I am excited to continue my journey with Waipareira, leveraging my experience and passion to contribute to its ongoing success and impact. Waipareira is the best in the West.”*

## Temamairangi Tuaiti

Accountant Lead

Joined Waipareira February 2019



*“One of my favourite memories at Waipareira is when my team embraced our culture and showed a willingness to learn through waiata, karakia, and mihi. I encourage more Māori to pursue pathways in accounting and finance, hoping that we can bring our knowledge and skills back to our iwi, hapū, and marae. Our commitment to cultural values and community support makes Waipareira a unique and inspiring place to work, and I am proud to be part of this whānau. E tū tāngata, he toa kei te ngākau.”*

## Grace Villareal

Treasury and Intermediate Accountant

Joined Waipareira May 2019



*“I have many fond memories, but what I love most are the moments when Pearl played the guitar for Monday’s karakia on the fourth floor, our finance team-building events, the Christmas gifts to tamariki, and the Waitangi @ Waititi Event. These experiences have created lasting impressions and fostered a sense of community and belonging within the team. Waipareira must be proud of how each team dedicates their hard work to achieve such good outcomes.”*

## Silvana Zigmanov

Accounts Receivable

Joined Waipareira January 2020



*“I am Croatian from a lovely town called Subotica. I enjoy bushwalking, exploring New Zealand’s natural beauty, listening to music, reading books, and watching movies. In my younger days, I wrote poetry and still enjoy collecting proverbs, “Good people are like a candle. They burn themselves to give light to others”. One memorable moment was the CEO Breakfast in April 2021 when we hosted The Howard Morrison Quartet.”*

## Jialin Jiang

Payroll Officer

Joined Waipareira May 2021



*“Before becoming a Payroll Officer, I initially joined Waipareira as a finance team admin. During the vaccine rollout, I worked at the Vaccine Centre in the mornings due to my multilingual skills and helped with Whānau Direct in the afternoons. Waipareira is a place where our hard work turns into positive outcomes for the community, and I am proud to be a part of this journey.”*

## Yan Jin

Accounting Assistant

Joined Waipareira April 2024



*“Every day at Waipareira brings good memories. Outside of work, I enjoy playing video games, Go (a Chinese board game) and piloting drones. I am grateful for the positive environment and the support from my team at Waipareira.”*

# Wai Finance



## Office of the CEO

*The Office of the CEO is a new business unit of Te Whānau o Waipareira under Chief Executive John Tamihere with Director of Health, Lance Norman and Wai Property Director, Jason Wong. Our key objectives are to look at large multi-year strategic projects to support whānau by improving Māori education, health, housing, social and employment outcomes.*

*These projects have staggered deadlines and are planned to be in existence for over 25 years to advance our communities.*

## New General Practice – Wai Health – Opened 2024

Historically Waipareira ran a general practice in Ratanui Street for over 20 years. Ten years ago, Waipareira was approached by a large Primary Care Network that promised better access and more locations for whānau in West Auckland if we moved our clinic into their network. Regretfully, the services offered failed to meet the requirements of our whānau with many saying wait times were too long and the clinical services lacked any tikanga or provided a Māori lens. Waipareira opened our new Wai Health Clinic based on the corner of Edsel Street and Catherine Street in Henderson in April. The operating model for this clinic is GP and nurse-led and allows whānau to book an appointment, walk in off the street or access one of our mobile vans. There will also be a strong digital health presence.



## Māori Primary Care Network – Tāmaki

One of the goals of the Office of the CEO is to establish and grow a Māori Primary Care Network across Tāmaki Makaurau. There is a concurrent goal to establish and grow a Māori Primary Care Network across Aotearoa. The end goal is to have a to Māori, by Māori, for Māori healthcare system that we design and deliver at all levels.



# Wai Property

Established as a company by Te Whānau o Waipareira in 1993. Over the years the property portfolio has increased with investments and land purchases. Despite some fluctuation in the early 2000s, the Wai Property division has been stable since 2006 and grown under the guidance of CE John Tamihere.

Director Jason Wong has been here since 2022 and during that time has managed the ongoing projects as well as leading one of the biggest projects thus far for Waipareira, Hospital Road, Edmonton Road, Swanson Road and Woodglen are part of Jasons' portfolio alongside internal projects including Whānau House renovations and completing a consolidation process by managing our assets in house.

## Middlemore Whānau Ora Wellness Precinct

With the acquisition of two sites on Hospital Road adjacent to Middlemore Hospital, Waipareira is delivering on the vision to support our whānau in South Auckland.

The first stage of this development is currently underway to build 124 kaumātua fully functional apartments on its own site through our Community Housing Provider (CHP), Housing for Social Benefits. There will be a mix of 1-bedroom, 2-bedroom and 3-bedroom apartments; also a comprehensive number of wraparound services to support kuia and kaumātua on that site. An early childhood centre and urban marae are also planned for the site.

The second site will be working in partnership with other expert service providers including after-hours urgent care and elective surgeries to replicate our Te Whare Tapa Whā integrated healthcare model in this location.

There are plans to build one of the largest integrated health and wellbeing centres in New Zealand that will improve access for whānau of South Auckland, and easing the current pressure on Middlemore Hospital. Services made available include a pharmacist that waives any applicable five-dollar prescription charge; radiology, audiology and dental providers who offer high quality services at affordable rates for whānau.



## Waipareira Whānau Ora Wellness Precinct

Towards the end of 2023 Waipareira acquired 13 Edsel Street which saw a new fit-out and upon completion, Whānau Tahī relocated into. This provided Whānau Tahī with a fully functional space in which they could all be located on the same floor with plans to build a large conference room upstairs. Their former headquarters were then gutted and transformed into a first-rate medical facility that was opened in April 2024 as our Wai Health Clinic.

## West Auckland Kuia and Kaumātua Housing

Housing is a major challenge for Māori living in Tāmaki Makaurau. There is a growing number of kuia and kaumātua on the social housing waiting list and unfortunately there is no current government policy to address this issue. Waipareira is currently planning to build two large apartment buildings dedicated to Māori kuia and kaumātua, one in West Auckland and one in South Auckland.

Te Whānau o Waipareira owns land on Edmonton Road in Henderson, West Auckland. There are plans being developed to build approximately 100 kuia and kaumātua apartments.



# Wai Atamai

*“Kia atamai ngā wai o rātou ma  
He taonga tukuiho ngā waihotanga iho”*

**W**ai Atamai is a multi-disciplinary backbone team that services two key clients: Te Whānau o Waipareira and Te Pae Herenga o Tāmaki. These clients are learning organisations who create change that matters for whānau. Utilising kaupapa Māori informed research and strategic design we develop, hold, and disseminate the vision for change in consultation with our key clients. Wai Atamai provides programme, backbone and change management to enable collaboration, integration, and innovation across both Te Whānau o Waipareira and Te Pae Herenga o Tāmaki Whānau Ora Collective. By doing this Wai Atamai facilitates systemic and organisational change for sustained whānau wellbeing outcomes.

As we celebrate the 40th Anniversary of Te Whānau o Waipareira, we acknowledge that Wai Atamai plays a unique role in this history. After five years of ongoing development Wai Atamai was launched as a multi-disciplinary social impact hub in 2019 and built from the ground up as an engine room for aspirations, self-management and self-determination.

Innovative kaupapa Māori programme development that is premised on social impact, grounded in sound for Māori, by Māori research and informed by mātauranga Māori was, and still is, a cornerstone of Te Whānau o Waipareira and Te Pae Herenga o Tāmaki collective.

These principles still guide Wai Atamai and the support they provide across their client groups. Emerging from the pressures of the Covid pandemic and severe weather events of 2023, Wai Atamai continued to embrace the challenges of our current economic and political environment. Wai Atamai has supported change management at Waipareira and Te Pae Herenga collective; strengthening our systems and scaffolding our infrastructure to stay ahead of the curve. This year Wai Atamai have done this by:

- Hosting **Pae Rangi** and **Ahi Kōmai** events to catapult a movement to see Māori business, innovation and ingenuity thrive.
- Managing **Toi-Te-Huta**; a business, funding and mentoring grant kaupapa that supported the business growth of four emerging Māori businesses.



One of the key achievements of this year has been the change management support Wai Atamai has offered. Wai Atamai has implemented a number of approaches to prepare, support and help individuals, teams, organisations, and the overall Te Pae Herenga o Tāmaki collective be both responsive and proactive to current and future environmental challenges. We did this at local, organisational and collective levels:

## Local Change Programme: Ngā Hua o Mataora

Wai Atamai has provided intensive change management support to the implementation of Ngā Hua o Mataora integrated services. Supporting teams at Te Whānau o Waipareira to transition to a more cross-functional, multi-outcome service delivery model.

## Organisational Partner Change Programmes

Wai Atamai have provided dedicated in-house change management support to Manurewa Marae and Hoani Waititi Marae as they negotiated significant change in leadership, workforce and systems.

### At Hoani Waititi Marae:

**39**

risks were identified and mitigated

**4**

new recruitments

**3**

kaimahi were encouraged to enrol in the Whānau Ora Diploma

**2**

new portable office spaces were established

### At Manurewa Marae:

**10**

wānanga were held to support learning across core programmes and business functions

**24**

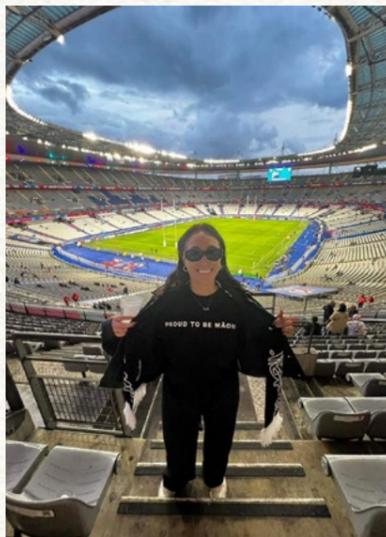
risks were identified and mitigated

**3**

new recruitments supported

## Collective Change Programme: *Te Pae Herenga o Tāmaki Collective*

- Strengthening our support of **Te Pae Herenga o Tāmaki Collective Governance** with a dedicated change programme to reset strategic direction, bolster regional relationships and plan for shared learning and development.
- Providing dedicated **backbone support** to improve the performance of core programmes across Te Pae Herenga o Tāmaki Collective.
- Enhanced the capability and capacity of our kaimahi and Te Pae Herenga partners with **targeted workforce and organisational learning support**.



In June, we farewelled Wai Atamai Director, Danielle Cuthers. We give mihi to Danielle for her inspirational leadership and acknowledge the contribution she has made to Te Whānau o Waipareira, Te Pae Herenga o Tāmaki and our wider Whānau Ora network. She brought creativity and astute insight and will be missed.

The team is now resetting and looking forward to starting the next financial year with renewed vigour and some fresh faces.



## Wai 414

*“He pou whirinaki he taura here  
mō te hapori”*

### A Pillar of Support For Urban Māori

*WAI-414 upheld the constant process of evolution on Māori Cultural terms. Just as every iwi had new hapū and whānau break away or move to new whenua, Whānau Waipareira was also acknowledged as a new response by Māori to a rapidly changing environment called urbanisation. Fast forward 25 years and Te Whānau o Waipareira is a significant leader in advocacy – Mana Māori, Whānau Transformation – Kōrure Whānau and a strong community anchor for West Auckland - Hapori Momoho.*





## Kōrure Whānau: *Whānau Transformation*

### Oranga Tamariki

Establishing sound governance arrangements between Waipareira and Oranga Tamariki was a primary focus for the team. Alongside governance arrangements was also the continuation of co-design and finalisation of operating models for Waipareira residential homes that would be wrapping around tamariki and their whānau. Quarter Four saw the programme move to the next phase of implementation and transition to the frontline leadership team.

### Ngā Tini Whetū

This year saw the start of a second joint investment programme for Whānau Ora with government funding from Te Puni Kōkiri (TPK) and ACC investing in a new Ngā Tini Whetū programme for 500 whānau. The Wai 414 team played a pivotal role in the establishment of the programme. Brad Norman facilitated SROI Level One training with ACC and TPK of which everyone successfully completed their exam and are now SROI Level One Associate Practitioners.

### Hui Whakaoranga 1984–2024

Celebrated in March the 40th Anniversary since the inaugural Hui Whakaoranga at Hoani Waititi Marae. A watershed event both for Waipareira and Whānau Ora.



# Hapori Momoho: *Thriving Communities*

## Urban Māori and Iwi Partnerships

This year we launched a strategic research programme – He Piringa He Tauranga Waka, Voices of Ngāti Kuri, a joint partnership between Whānau Waipareira and Ngāti Kuri. Shaping the narratives of Waipareira whānau who are on the journey to connect to their iwi – Ngāti Kuri and those living in West Auckland continuing to be the bridge between urban whānau and ahi kā whānau of Ngāti Kuri.

## Regional Relationships: Te Pae Herenga o Tāmaki Whānau Ora Collective

Whānau Waipareira Chair moved from Jacqui Harema to Tony Kake, CEO of Papakura Marae.

Highlights for the year included the hosting of Social Enterprise Summit, Pae Rangi and the successful completion of the Rep Your Suburb census campaign.

The Rep Your Suburb campaign also won the following awards;

**Effie Awards:** Bronze NZ Axis Awards: 2024 Grand Prix Award, Idea of the Year Award, Four Golds, One Silver and One Bronze Award

**Best Ads:** Number One Global Out Of Home Campaign

## Communities of Practice: Social Value

Social Value Aotearoa moved during the year to Wai 414 to manage. In alignment with government priorities, a revised business plan was completed which saw an additional investment in Social Value Aotearoa for its rebranding programme, new investment into dedicated resourcing of the co-ordination and the commencement of external networking and training programmes. Continuing to build a national community of practice on how we account for value remains at the heart of Social Value Aotearoa.





## Mana Māori Advancement

### Global Positioning

**Global Commissioner, Global Values Commission** – Awerangi Tamihere.  
**Keynote at the Social Enterprise World Forum, Amsterdam** – Awerangi Tamihere.

### Nationwide

Sponsorship of Māori Business Women's Awards.  
 Sponsorship of Campbell Luke, NZ Fashion Awards 2023.  
 Board Member Te Aka Whai Ora, Awerangi Tamihere.  
 Deputy Chair, Tapuwae Roa, Awerangi Tamihere.  
 Speaker at National Tobacco and SIDS Public Health Conference, Auckland – Awerangi Tamihere.  
 Speaker at National Wellbeing Conference '23 – Awerangi Tamihere.  
 Hosting of Minister Māori Affairs, Hon. Tama Potaka at Waipareira.  
 Our Future Is Māori Whānau Ora Campaign, finalist at Berlin Global Advertising Awards.  
 Chair, Social Value Aotearoa, Brad Norman.  
 Board Member, Social Value Aotearoa, Jacqui Harema.

### Regional Representation

Co-Chair, Auckland Regional Skills Leadership Group  
 Speaker at TupuToa Conference, Auckland.

### Local Representation

Elected member, Postage Licensing Trust, Jacqui Harema.  
 Elected member, Hoani Waititi Marae Trustees, Maria-Pare Te Whiu.





## Organisational Capacity and Capability

### Senior Leadership

A priority for Wai 414 was to continue to build the capacity and capability of the Senior Leadership team with a focus on business planning, risk management and reporting. This year also saw the establishment of a new position, Senior Advisor to COO so to focus in the continued growth of the leadership team.

### Te Reo me Ōna Tikanga

Maria-Pare Te Whiu continued to provide support across the organisation for a range of reo and tikanga capacity building programmes, events and translation services.

### Organisational Team Support

Wai Creative and Wai Atamai teams during the latter part of the year moved under the leadership of Wai 414.

Wai Creative commenced a brand re-architecture programme so to align future branding and positioning of Waipareira and its brand entities in a consistent manner.

Wai 414 priorities for Wai Atamai were to recruit a new lead for Wai Atamai and five new team members.

## The Team

### We welcomed:

- Kristen Fanselow**, Social Value Aotearoa Advisor
- Elishia Takie**, Administrative Co-ordinator
- Juanita Helg**, Senior Advisor to COO
- Jamie Wise**, Social Value Aotearoa Lead
- Amber Sampson**, Change Management Lead (Wai Atamai) and
- Turanga Jackson**, Programme Director Collective Impact (Wai Atamai).

### We farewelled:

- Jacqui Harema** who became the CEO of Hāpai Te Hauora.
- Te Aroha Reo-Te Kooro**, Special Projects who moved to Australia.



# Hapoori Momoho

TE PAE HERENGA O TĀMAKI

# Te Pae Herenga o Tāmaki

**T**e Pae Herenga o Tāmaki (TPHoT) has been delivering Whānau Ora services for 10 years as the largest collective in the Whānau Ora Commissioning Agency Network. TPHoT serves diverse urban and iwi Māori communities across the Tāmaki Makaurau region. Partners and sub partners include: Te Rūnanga o Ngāti Whātua, Te Puna Hauora o Te Raki Paewhenua, Te Whānau o Waipareira, Hoani Waititi Marae, Ngāti Whātua Ōrākei, Ruapōtaka Marae, Manukau Urban Māori Authority, Manurewa Marae, Te Kaha O Te Rangatahi, Brown Buttabean Motivation, Papakura Marae and Huakina Development Trust.

TPHoT is committed to empowering whānau to take control of their own futures and create sustainable change that benefits themselves and their wider communities. The collective's COVID response saw them establish vaccine clinics across the region and spearhead the Whānau Ora Battalion that bought vaccinations to vulnerable communities throughout the upper North Island.

Priorities for this year included creating strategies towards sustainability, maintaining high performance and improving our ability to show impact.

Drawing on their years of experience in providing for Māori, by Māori place-based social services, Te Whānau o Waipareira were, and remain, best positioned to be the lead partner and backbone of the Te Pae Herenga collective.

This year to grow their impact, Te Pae Herenga o Tāmaki have invested in:

- establishing strong systems and processes to increase efficiency, capacity and inform strategy and intention
- workforce development to build and maintain agility and capability
- ownership of collective goals to scale reach and impact.



TE PAE HERENGA O TĀMAKI

# Celebrating 10 Years as a Collective



*The collective hosted 235 whānau at Te Pae Herenga awards ceremony in August. As well as honouring the workforce, the awards were an opportunity to acknowledge the founders of our Te Pae Herenga o Tāmaki collective and pay homage to the journey taken over the last decade.*

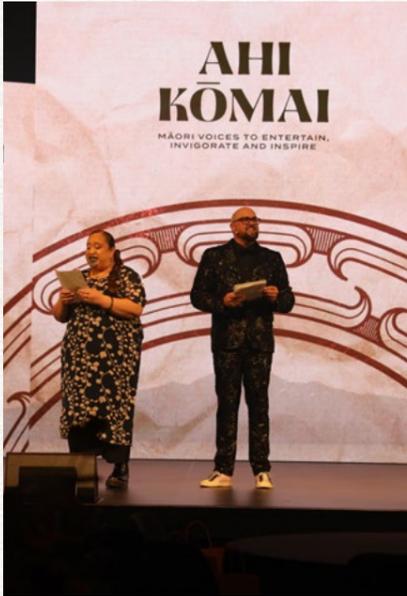




**TE PAE HERENGA O TĀMAKI**

## Pae Rangi: A Māori Ecosystem

**P**ae Rangi, the first global Indigenous Social Enterprise Forum, was a two-day celebration of Māori business innovation and ingenuity. Pae Rangi established Te Pae Herenga as leaders in the social innovation space. It provided an incredible networking opportunity and initiated the development of a Māori supply chain to the hundreds of attendees. Some of the post event successes include establishing a rangatahi programme with Kiri Nathan which will see the employment of many Māori, the establishment of our own Māori supply chain, and revitalisation of our Māori Toi Community commissioning (Toi-Te-Huta) – a grant programme to accelerate Māori kaupapa, business, employment and social change

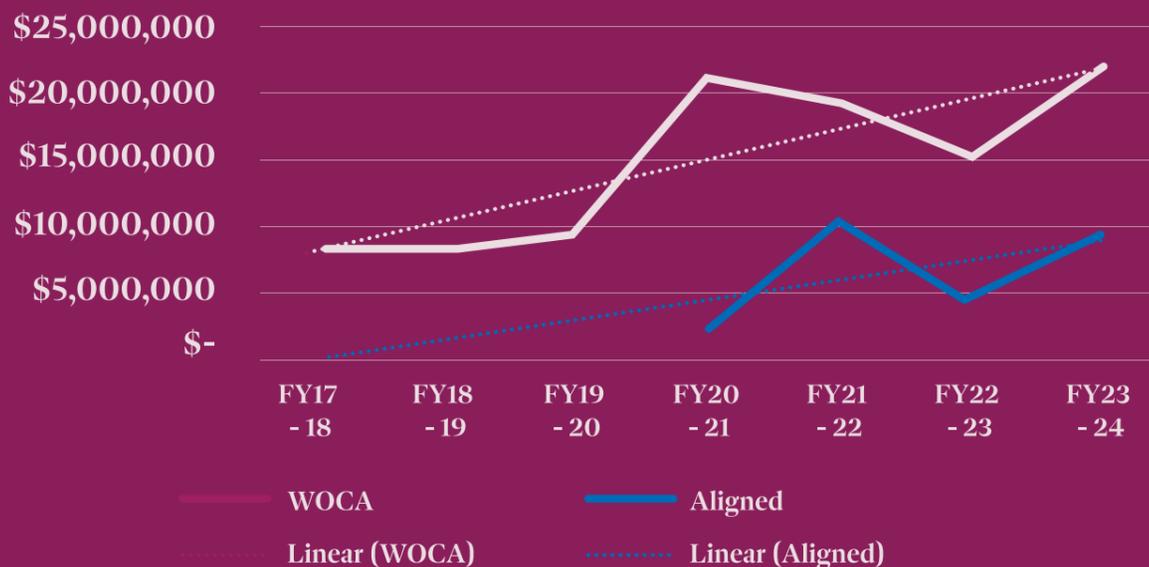


TE PAE HERENGA O TĀMAKI

# Investment Growth

*Te Pae Herenga have seen growth in investment outside of commissioning. Non-commissioned (aligned) funding from a range of funders equates to 43% of the collective's investment.*

Te Pae Herenga o Tāmaki  
WOCA vs Aligned



# Workforce: Succession, Capability and Capacity

To support succession planning and the development of kaimahi, Te Pae Herenga integrate three areas of workforce development: Utilising a Community of Practice, Unpacking the Whānau Story and Investing in the Whānau Story. There has been a shift in the workforce with nearly 80% being new to Whānau Ora. This new challenge required investment back into the collective's workforce. Time was taken to reflect, nourish relationships, establish community of practice, and provide workshops on Whānau Ora principles and tools. These combined approaches have allowed Te Pae Herenga to embed best practice and better connect for impact.

# Core Programme Performance

Significant investment has been deployed to lift the performance of kaimahi over the last six months. Improvement has been seen in the performance of all core programmes.

WD Spend Trends 2017 - 2024

## Whānau Direct:

**59%**  
increase in spend Q1-Q3



## Programme Management:

*Systems refinement and specialised communication and support has lifted performance and reporting across all programmes*

<p><b>Māori Trade Training Programmes</b></p>  <p><b>80%</b> improvement in performance</p>	<p><b>Winter Wellness</b></p>  <p>All targets exceeded within Q1</p>
<p><b>Ngā Tini Whetū</b></p>  <p><b>NGĀ TINI WHETŪ</b> TE PAE HERENGA O TĀMAKI</p> <p>All Kaiārahi onboarded and supported to design and establish programmes.</p>	<p><b>Oranga Hinengaro (Kaimahi Wellness)</b></p>  <p>Upskilling, enhancing, and maintaining mental wellness for over</p> <p><b>200</b> kaimahi</p>

TE PAE HERENGA O TĀMAKI

## Kaiārahi

The ongoing rising cost of living is the primary issue for whānau and is impacting on Kaiārahi roles across the region. Whānau are presenting with complex needs and issues. Kaiārahi have responded by providing intensive, time-rich support.

**Whānau Engaged**



**2,146**

## Whānau Story

With Whānau Direct the goal is to create a positive and empowering environment where whānau can thrive and focus on their overall health and happiness

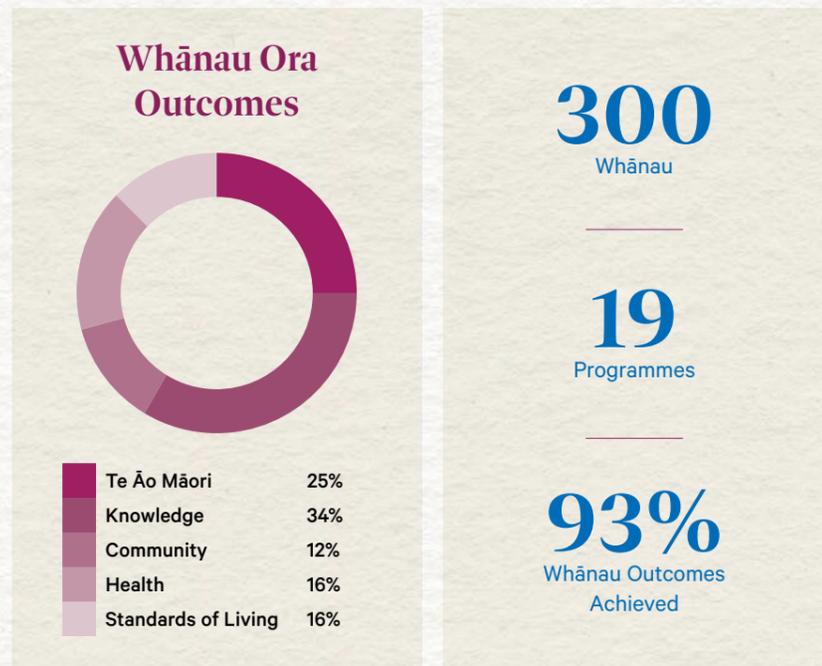
*“My house was broken into with all of my clothing, shoes, electronics and jewellery being stolen. I was already in financial difficulties with a lot of my bills in arrears. I was employed full-time and living in a private rental home so I wasn’t eligible for any work and income entitlements. The provision of a Whānau Direct grant really helped with my financial difficulties. I’m out of arrears and putting money towards other essentials like kai and hygiene products. I managed to get new shoes for work which helped with my confidence and I put aside time for the gym for my wellbeing and physical health”.*

Alana, recipient of Whānau Direct

TE PAE HERENGA O TĀMAKI

# Whiria Ngā Hua

Partners have developed programmes that have supported outcomes across five of the six Whānau Ora outcome domains with a strong focus on Te Reo Māori, Rangatahi, Community Development, Mental Wellbeing and Enterprise.



## Spotlight: Kai Ora

Kai Ora is a health and wellness programme focusing on practical cooking skills and kai/nutrition education. Whānau learn to cook healthy, nutritional kai on a budget. This was open to 30 whānau from across West Auckland but such is the success of the programme that 60 whānau have attended our sessions

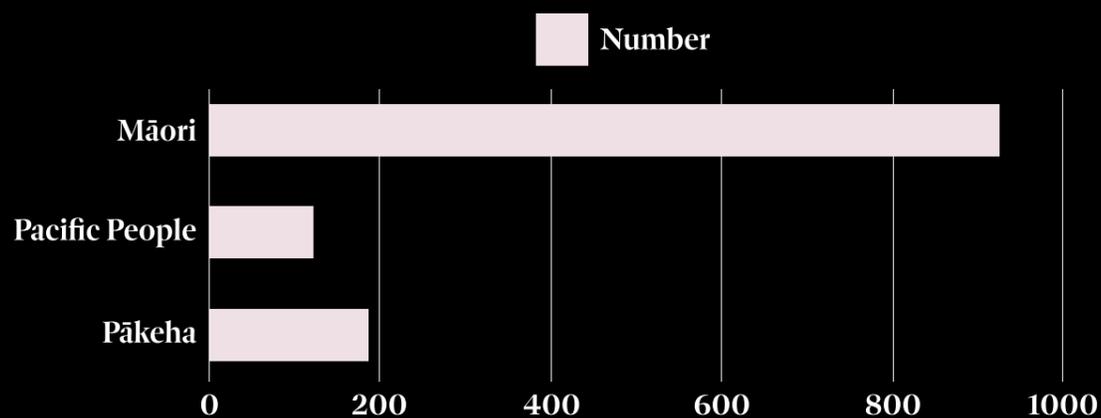


TE PAE HERENGA O TĀMAKI

# Whānau Direct

Standard of living is a key theme of Whānau Direct spend across the collective as cost of living continues to impact whānau in our communities. Household repairs and maintenance, clothing and heating have been some of the most common items Whānau Direct has been used for.

**1238**  
Whānau Supported



## Whānau outcome domain



TE PAE HERENGA O TĀMAKI

# Māori Trade Training

## WaiHihiri & Thrive

Commissioned to seven of our partners across Tāmaki Makaurau (Te Hā, Te Puna, Waipareira, Ruapōtaka, Manukau Urban Māori Authority, Manurewa Marae and Papakura Marae), WaiHihiri and Thrive focus on supporting whānau to flourish in mahi. Each programme is designed and operated by each of those commissioned.

**180**  
Whānau Supported

**135**  
In Education

**45**  
In Apprenticeships

## Whānau Story

**B**orn and raised in Papakura, two rangatahi are hoping to inspire others in similar situations to change the negative pathway they are on. Both boys, who come from the same whānau, have engaged with kaiārahi on the Wai Hihiri programme and throughout their journey together they have been able to keep each other accountable and motivated whilst building confidence preparing for mahi. They have established positive new relationships, set routines and gained their first employment as roofing apprentices for a local employer. It has been over six months working locally in Papakura and completing jobs across Tāmaki Makaurau. Te Kete Ohanga has allowed Papakura Marae to purchase tools and equipment to get the pair started on their first days of mahi, further instilling a sense of achievement and excitement for their new journey.



## Partner Programme Highlight

Ruapōtaka Marae hosted an 'out of the box' approach that achieves outcomes across the spectrum of change. Aho Kāhui is a rangatahi programme that looks to establish a Māori supply chain, employ more Māori, revitalise toi Māori practices and support the globalisation of Māori business. The Aho Kāhui Wānanga is a training course to develop tauira (students) into becoming employed feather preppers and weavers for clothing designer Kiri Nathan. Through the course they learn contemporary and traditional Māori raranga (weaving).



TE PAE HERENGA O TĀMAKI

## Ngā Tini Whetū

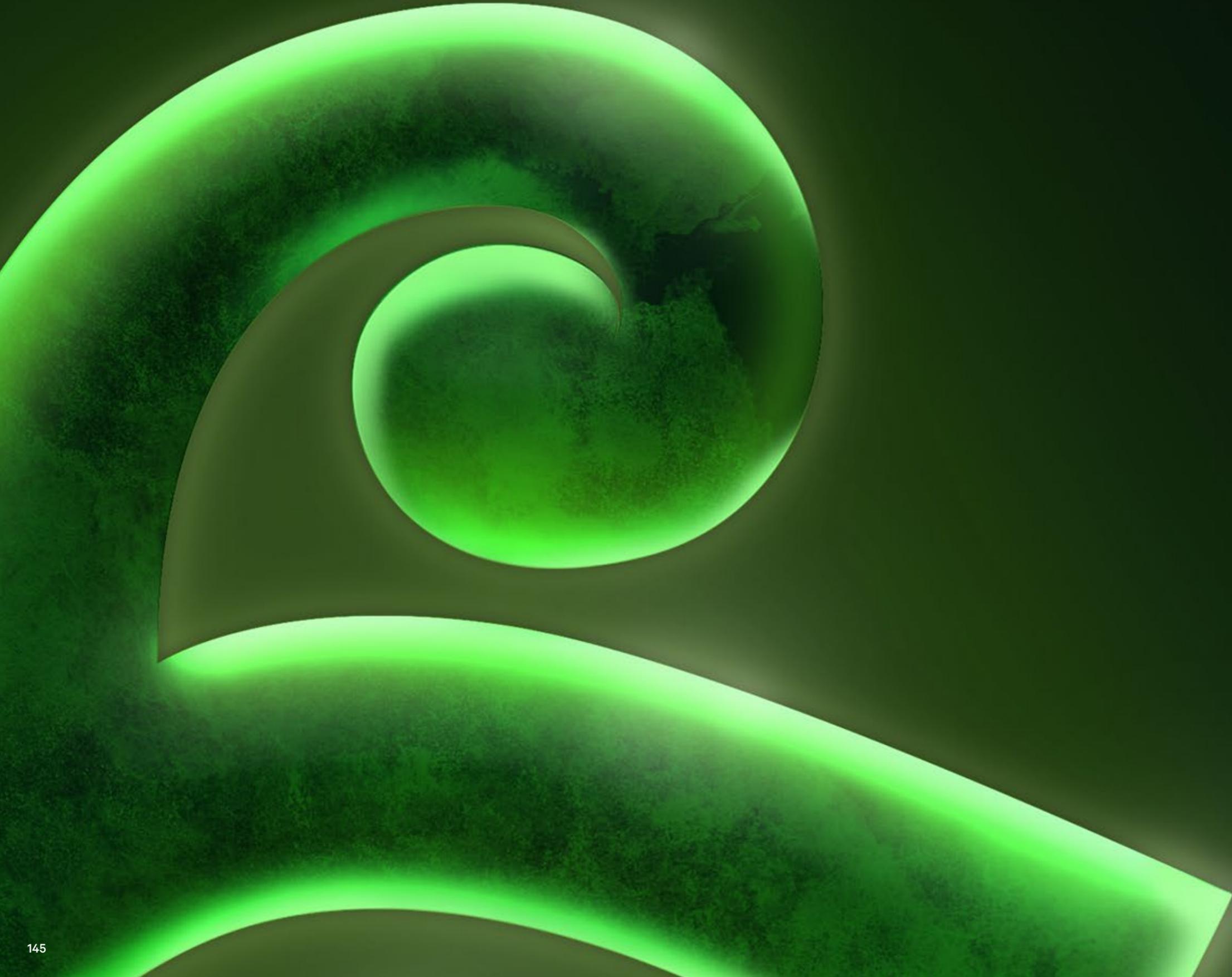
160  
Whānau

### Kaiārahi Voice

*“Whānau are focusing on the wellbeing of their pēpi, particularly providing financial stability for generational wealth. They aspire to start their own businesses and dream of home ownership. They want freedom, their own space to be healthy and safe in their own home. They want to own businesses to hand down to their children, giving them stepping stones for generations to come”.*

– (Ruapōtaka Kaiārahi)





# Mana Māori



**Te Whānau o Waipareira was founded as a West Auckland response to improve circumstances for Māori who had migrated to urban areas and were displaced from their iwi.**

**Migration back in the 1960s and 1970s was an uphill battle for Māori who were employed in low-skilled employment with little to no housing, education and health support, disconnected from their reo and tikanga.**

**Originally established to support whānau transition into their new urban environment with mechanisms to alleviate any struggles.**

**Te Whānau o Waipareira soon took on the role of advocacy for injustice. For the past 40 years it has gained momentum and is now embedded through many parts of mahi done with whānau.**

***The change of government in 2023 spurred an increase in advocacy.***

# Waitangi Tribunal

## – *Wai 2575*

In December 2023, Waipareira supported Te Kōhao Health Chief Executive, Lady Tureiti Moxon's urgent claim with the Waitangi Tribunal citing concerns that the removal of Te Aka Whai Ora will result in prejudice in healthcare. Through Wai 2575 the Simpson Report commissioned by the Labour Government provided sufficient evidence that Māori were disadvantaged with the existing health system, requiring its own self-governed health authority.

Despite substantial support, challenges and protests, in late February 2024 the Coalition Government passed urgent legislation to dismantle Te Aka Whai Ora by June 30, 2024.

NEW ZEALAND / POLITICS

## Waitangi Tribunal to hear a claim into government disestablishing the Māori Health Authority

7:06 pm on 15 May 2024

Share this     



Lady Tureiti Moxon. Photo: Supplied / Sarah Sparks

Source: <https://www.rnz.co.nz/news/political/516904/waitangi-tribunal-to-hear-a-claim-into-government-disestablishing-the-maori-health-authority>

# Waitangi Tribunal

## – *Article 2 of Te Tiriti*

Waipareira reinforced the urgent inquiry into the Coalition Government policies impacting te reo Māori that was lodged in December 2023 and approved by the Waitangi Tribunal in March 2024. The claim stated that active protection of te reo Māori by the Government under Article 2 of Te Tiriti in its role as the Crown Treaty partner and the provisions of the Māori Language Act 1987 and tikanga as the first law of New Zealand, require the Coalition Government not to take the actions they have taken, and not to take any more actions of this nature.

The hearing began in June 2024 with many instances of irreversible harm being done to te reo Māori by the Government, such as instructing non-Māori entities to prioritise Pākehā names and the removal of te reo Māori signs.

POLITICS / TE AO MĀORI

## Waitangi Tribunal approves application for urgent inquiry into government's te reo Māori policies

9:23 pm on 4 March 2024

Share this     



Charlie Tawhiao. Photo: RNZ / Justine Murray

Source: <https://www.rnz.co.nz/news/political/510845/waitangi-tribunal-approves-application-for-urgent-inquiry-into-government-s-te-reo-maori-policies>

## Section 7AA *Oranga Tamariki Act 1989*

Te Whānau o Waipareira strongly opposed the Coalition Government's repealing of Section 7 AA of the Oranga Tamariki Act 1989. This section states specific conditions on the Chief Executive of Oranga Tamariki to acknowledge and provide for the cultural needs of Māori pēpi, tamariki and rangatahi. Section 7AA emphasises the importance of connecting these children in State care to their whānau, hapū and iwi.

In May 2024, legislation was introduced by the Government to repeal the legislation. The Waitangi Tribunal released the final report on the urgent inquiry into this proposal on May 10; all submissions are due in early July 2024.



## Auckland Council

The Human Rights Tribunal are continuing to deliberate on our 2022 case against Eke Panuku Development Limited, the Auckland City Council's development agency. In 2017 Eke Panuku agreed to sell 9,583 acres of land at Old Tavern Lane, Papatoetoe to Ngāi Tai ki Tāmaki Whenua Limited to build housing. Ngāi Tai ki Tāmaki entered into a joint venture with Te Whānau o Waipareira with a clear plan for the land with a minimum of 67 per cent of social housing, and the remaining 33 per cent deemed as open market housing which would be affordable.

The project stalled once Eke Panuku stipulated that 30 per cent would be social housing with the rest split between market and affordable homes. They then sold the land to another iwi and Te Whānau o Waipareira sought legal action citing Eke Panuku for breaching human rights and removing dozens of social and affordable housing opportunities for whānau.

## Independent Māori *Statutory Board*

In 2022, Waipareira Chair, Ray Hall, applied for one of the two mātāwaka positions on the Independent Māori Statutory Board whose role is to advance Māori interests and advise the Auckland Council. There are nine board members in total – seven mana whenua and two mātāwaka who sit for three years. The seven mana whenua select the two mātāwaka candidates representatives. Ray's application was declined by the 'selection panel' who said he was a member of Ngāti Whātua, a local iwi. However Ray's Ngāti Whātua iwi connections are from the Far North and not from Tāmaki Makaurau.

Ray challenged that decision and applied for a judicial review into their selection process and also to prevent Atkins Holm Majurey from acting for respondents due to a conflict of interest. Lawyer Paul Majurey is also the Chair of Eke Panuku with whom Waipareira have ongoing litigation with. This case is ongoing.



# Māori Wards

In May 2024, submissions were made to oppose the Coalition Government's Māori Wards Amendment Bill that will require councils with Māori wards to poll residents about keeping the wards or to scrap the ones they have established.

There was overwhelming support for the Government to reconsider its position and have local councils make their own decisions about appropriate representation arrangements in partnership with iwi and their communities.

# Te Atatū Marae

After more than 50 years of advocacy and hard work from the Māori community, history has been made after Henderson-Massey Local Board approved a land lease agreement to establish a Marae at Te Atatū Peninsula.

Waipareira Chair, Raymond Hall is also Te Atatū Marae Chair; our Rōpū Kaumātua Chair, Albie Te Pania is a Te Atatū Marae board member.

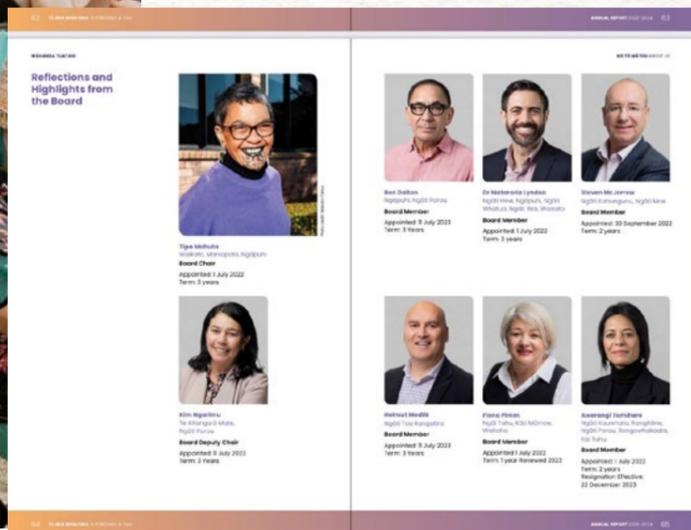


# Waitangi@Waititi

Waipareira continue to keep urban Māori connected through our Waitangi @ Waititi concert, currently in its tenth year. In February this year we held our biggest concert with 50,000 people attending throughout the day to enjoy free, live entertainment from Peter Garrett, Sons of Zion, the Black Seeds, Aaradhna, Savage and Kora.

# Te Aka Whaiora: Māori Health Authority

As a Board member of the Māori Health Authority, COO Awerangi Tamihere played a role in championing a health system designed for Māori, by Māori. This involvement emphasizes the importance of culturally appropriate healthcare that not only address the unique needs of Māori communities but also focus on delivering tangible, measurable improvements in health outcomes.



# Ā Tātou Kaimahi

## Bella Te Pou

27 Years of Service



*“I started off driving the bus for rangatahi to get them to and from the Skills Update Training on Highway 16. A lot of these kids had been kicked out of school and not welcome back. When I dropped them off they used to turn around and run away so I followed them asking what was wrong. They told me they were starving so I would buy them a pie and a coke before dropping them back to course where they would stay for the day. All they wanted was some kai. Now a lot of these young guys have got their own businesses – they’ve ventured out, grown up with their own whānau and progressed.”*

Going into her 27th year with Te Whānau o Waipareira, Bella is reflective of her tenure.

*“I’ve come and gone with a lot of managers – about 28 in total! I’m here for the kaupapa and maintaining that connection with whānau. The kaumātua are my first and foremost priority. We have lost many of them over the years, some who were very near and dear to me, especially Aunty Ada Lau’ese who used to run the foodbank. Our values are so important, we use them every day with each other and with our whānau in the community.”*

# Tribute To Enduring Service

## Keri Tangihaere

23 Years of Service



*“I was a child of the great urban drift and it’s my turn to continue the legacy of our tūpuna. While at AUT I used to go down to the High Court during lunch break as Wai 414 was in session. I remember Aunty Ada asking JT for the card to feed our people and he just gave it, she bought all the sandwiches, scones and cakes in the lunchroom. It doesn’t matter what qualification you have, if the weather affects the community, be ready to put on gumboots and wet weather gear.”*

## John Ormsby

20 Years of Service



*“I remember an incident in the police cells in the CBD one Saturday morning. A police officer and a lawyer (youth advocate), both Pākehā, were interrogating a Māori boy before appearing in Youth Court. I entered the cells behind officials. The boy acknowledges me by raising his eyebrows, I do the same to him and we connect. He goes from not giving the police or lawyer anything to telling me everything. The officials are busy scribbling down information so the judge can make a decision when the boy appears that morning. I start to leave and the police officer asked, “Do you know this boy?” I replied that I’ve never met him before. He asks, “Why has he told you everything we needed to know instead of telling us?” I didn’t respond and left him to figure it out.”*

## Audrey Tinsley

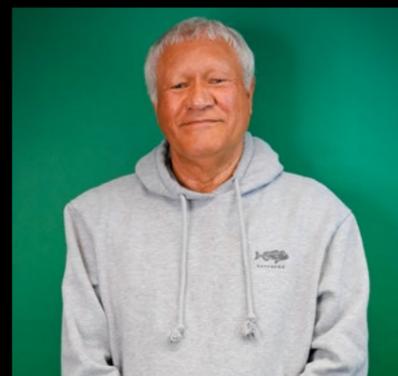
18 Years of Service



*“I remember two parents attending our Positive Parenting Programme. They both had ankle bracelets. I got the two younger tamariki into the local ECE Montel Ave, which had a shuttle service to get them there and back. Their older sibling was at primary school. The parents finished PPP with increased confidence that resonated onto their children. We got dad a new mower which he used to earn extra money while mum got her hair done. Both parents had grown up in challenging backgrounds but were now able to walk confidently with their heads high.”*

## Patrick Tupou

16 Years of Service



*“I remember visiting a whānau from a referral I was shocked at the state of his whare. There was a big hole in the floor by the front door that went through to the ground, it was damp, rundown and pretty much a dump. We sorted new accommodation and furnishings but WINZ denied his application due to a car they funded for him ten years prior. I said that was before my time and he needs those essentials now. It was reluctantly approved by her manager. I also discovered he hadn’t been receiving any kai assistance for ten years and so we rectified that as well. He moved in, his health improved, and he was happier and thanked us for saving his life.”*

# Te Reo & Tikanga: Strengthening Our Whānau Through Language and Culture

*“Tōku reo, tōku ohooho; tōku reo, tōku māpihi maurea.”*  
My language is my awakening; my language is my cherished treasure.

— Te Kauhau Ora o Waipareira

Since our inception we have embraced who we are, where we come from and our cultural values have been at the forefront of everything we do. We may not all come from the same iwi, however we all share strong passion for our language and our culture.

At Te Whānau o Waipareira we actively practice Te Reo Māori and uphold tikanga, guided by Te Kauhau Ora (Code of Conduct) that came into fruition in 2009. This document not only serves as a guide for us but reflects on our past, present, and future as we serve our most vulnerable whānau.

## Kaimahi Development and Organisational Growth

In alignment with our 25-year strategic plan, we focus on creating a safe and nurturing environment where all kaimahi, regardless of their background, can grow their understanding of te reo, tikanga and kawa. Our unique approach ensures that kaimahi are not just learning these vital skills but are also developing the confidence to integrate them into both their personal lives and professional interactions. The result is a workforce that reflects the values and aspirations of the community we serve.

### Annual Te Reo & Tikanga Survey

This survey helps us understand how well we are embedding our cultural values within our organisation and provides insight into how kaimahi are growing in their journey with te reo and tikanga.

The survey was developed and issues in May 2024 with 186 kaimahi choosing to participate, more than last year.

## Key Survey Findings: A Reflection of Our Progress

### Ethnicity Breakdown

We are proud that our kaimahi represent the rich diversity of our community.

Ethnicity	2022-2023	2023-2024
<b>Māori</b>	66%	64%
<b>Pasifika</b>	15% (Samoan, Tongan, Kuki Airani)	40% (15% Samoan, 7% Kuki Airani, 3% Tongan, 5% other Pasifika)
<b>Pākehā</b>	7%	28%
<b>Chinese</b>	7%	4%
<b>Filipino</b>	4%	—
<b>Other (Tahitian, Indian, etc.)</b>	Smaller pockets	Smaller pockets

Smaller ethnic groups also represented in our workforce include Tahitian, Indian, Norfolk Islander, South African, Scottish, Irish, Middle Eastern, Peruvian, Spanish, Sicilian, Bangladeshi and Croatian.

### Gender Breakdown

Our gender diversity also mirrors the communities we serve:



This slight shift in gender balance reflects the demographics of the whānau we support, ensuring that our workforce aligns with the whānau we are serving.

## Reo Proficiency

The majority of kaimahi are still in the early stages of their reo journey, and our focus remains on fostering learning environments that support growth from beginner to intermediate levels.

Reo Proficiency Levels	2022-2023	2023-2024
<b>Beginner</b>	45%	67%
<b>Intermediate</b>	38%	30%
<b>Advanced</b>	6%	4%
<b>Raukura (Kura Kaupapa Māori Graduates)</b>	2.3%	2%
<b>Native Speaker</b>	0.6%	1%

Additionally, 10% of kaimahi have formal te reo qualifications ranging from level two through to tertiary level. We are also proud to have two kaimahi certified by Te Taura Whiri i Te Reo with Māori-to-Pākehā and Pākehā-to-Māori translator licenses.

## Tikanga Proficiency

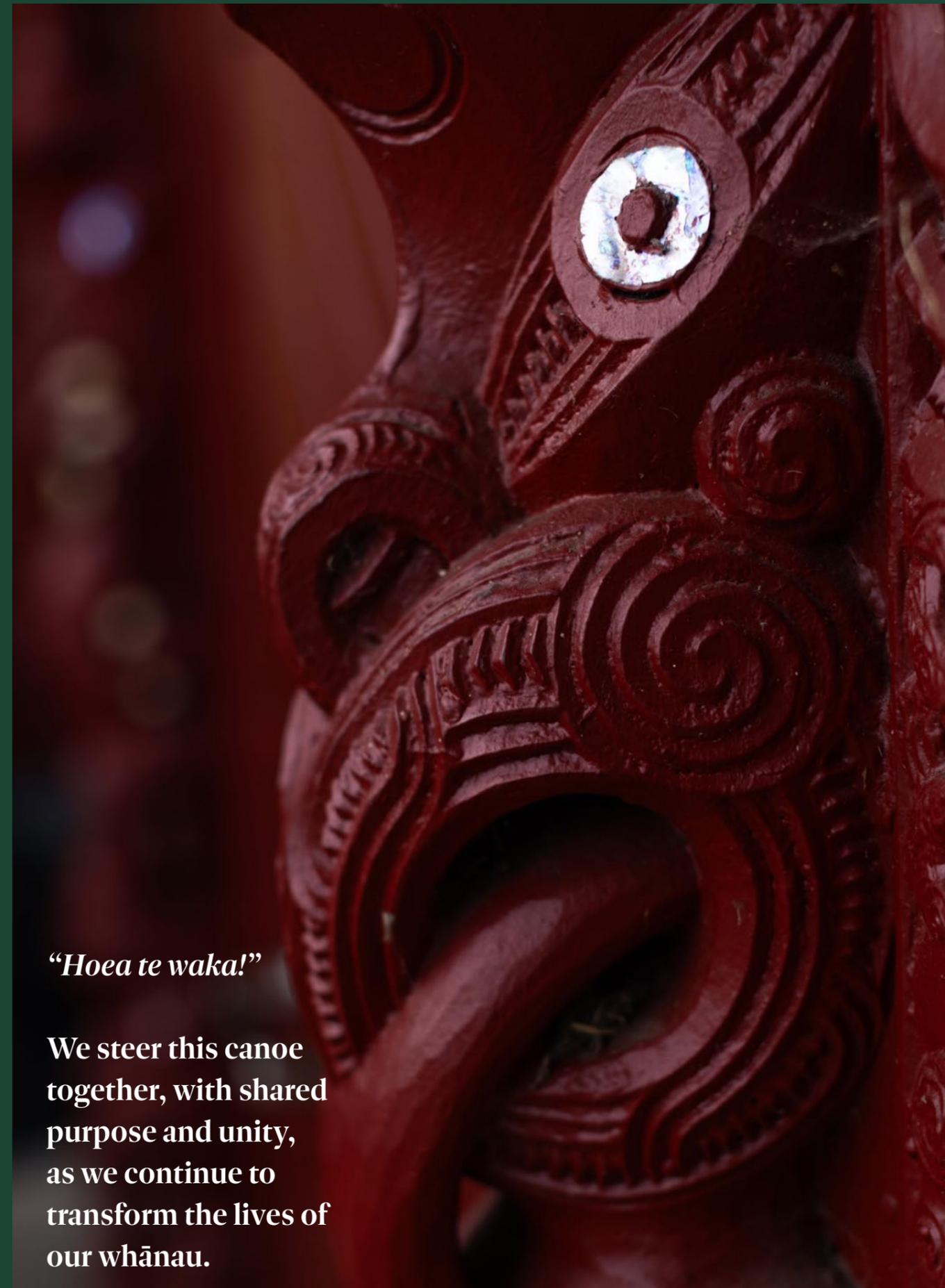
Our kaimahi have demonstrated increased confidence in tikanga practices over the past year.

Tikanga Proficiency Levels	2022-2023	2023-2024
<b>Pepehā</b>	76%	77%
<b>Karakia</b>	54%	60%
<b>Whaikōrero</b>	<5%	16%
<b>Karanga</b>	3%	3%

### Initiatives introduced over the past year include:

- **Monthly All-Staff Karakia:** A collective moment to ground ourselves in the values of Te Kauhau Ora.
- **Waiata Sessions:** Regular opportunities for kaimahi to practise waiata, which fosters both cultural connection and confidence.
- **Kawa and Tikanga Guidelines:** Standardised processes that ensure tikanga is embedded across all areas of the organisation, creating consistency in how we uphold our kaupapa.
- **Wai-Kaumātua Sessions:** Safe spaces where kaimahi can learn from elders, gaining insights into kawa and tikanga.

At Te Whānau o Waipareira, the strength of our Waipareiratanga lies in our ability to honour the past while shaping the future. By fostering the growth of te reo and tikanga within our organisation, we are upholding the mana of our whakapapa and ensuring that future generations of whānau can continue to thrive, grounded in the values of our tūpuna.



*“Hoea te waka!”*

**We steer this canoe together, with shared purpose and unity, as we continue to transform the lives of our whānau.**

# Ngā Tahu o Waipareira



**Ko Titirangi te maunga**

**Ko Waikumete te awa**

**Ko Waitematā te moana**

**Ko Ngā Tūmanako te whare tūpuna**

**Ko Te Aroha te wharekai**

**Ko Hoani Retimana Waititi te tangata**

**Ko Hoani Waititi te marae**

*“Ngā pā tūwatawata i whakaarahia  
i roto i Ngā Tūmanako o rātou mā”*

# Hoani Waititi Marae

**H**oani Waititi Marae will always have a special place within our spiritual boundaries of Te Whānau o Waipareira. Our forebearers along with many other great leaders of the time being fundamental to the establishment of the first ever pan-tribal marae in 1980. The purpose of the marae is to continue to provide a centre of excellence for the Māori language and cultural practices. The connection between Te Whānau o Waipareira and Hoani Waititi Marae is one of whakapapa, with many of the elders instrumental in establishing Hoani Waititi, also being heavily involved in solidifying the many different community groups into Te Whānau o Waipareira.

This year Hoani Waititi has been the venue for several significant events. July was Matariki staff Pure and Wellness Day celebrating the launch of Oranga Hinengaro workforce investment plan where over 100 staff participated, this also included kaimahi participating in oranga workforce development throughout the duration of the year. The marae was a central point for staff wānanga and mātauranga Māori upskilling including Te Aka Matua Practitioner training, rongo mauri healing workshops and rongoā Māori.

In December 2023, Hoani Waititi Marae held their AGM and significant change in governance and board; 60% of new Board of Trustees were elected. This included Raukura of Te Kōhanga Reo, Te Kura Kaupapa Māori and Te Wharekura o Hoani Waititi Marae and long-term whānau members voted in. Jason Paahi (Programme Manager) of Te Whānau o

Waipareira was also voted onto the Board and was elected as co-chair and executive appointment of the Board for operations until the Board appointed and hired a new general manager for Hoani Waititi Marae.

January 2024 began with Te Whānau o Waipareira annual whakawhanaungatanga day at Hoani Waititi Marae. February saw 50,000 of the community turn up in droves to Waitangi @ Waititi event, celebrating the signing of the Treaty through live music, stalls and our own Waipareira Village that had a tent specifically designed to tell the story of Te Tiriti o Waitangi with fun activities for the whole family. March saw the return of Whakaoranga Day after 40 years initial hui with Sir Mason Durie which was launched at Hoani Waititi Marae in 1984.

The first collaboration between Te Whānau o Waipareira and Hoani Waititi Marae was enjoyed in April launching a new holiday programme called Te Ahi Kōmai/Atua Summit. This is where our vulnerable youth came to connect with their Māoritanga and also be active with the programme and kaimahi of Te Whānau o Waipareira and Hoani Waititi Marae. With this successful collaboration, planning for the next holiday programme was underway. In June 2023 the Waipareira Annual Matariki Pure started at Hoani Waititi Marae connecting us through 'wairuatanga' to the marae that stands as our spiritual beacon. Additionally Jason Paahi resigned from the Board of Trustees and was appointed as the new general manager of the marae.





WAITECH

## WaiTech

*‘Whakamanahia te whānau,  
kia taurikura’*

### WaiTech Established in 1987

WaiTech was developed as the training and employment arm of Waipareira in 1987; became a Private Training Establishment (PTE) in 1992 and is the longest running entity in the organisation.

Former WaiTech Director, Theresa Christie remembers the early days well.

*“I remember John starting as our CE, he was ambitious and envisioned expanding the business. The journey was not without its difficulties; it was financially taxing and required immense personal sacrifice but we got there. John’s mentorship was invaluable as we got through those early years. We only had one computer. It was a huge box with a square monitor and a printer that took ages for anything to print – nothing like what we have today”.*

Through the hard work and countless hui across the country WaiTech course offerings went from 2 programmes to 30; Ministry of Education (MOE) funding was secured and WaiTech became a registered Private Training Establishment all within three years.

Recognising the importance of credibility and quality, Theresa strategically joined the Māori advisory board for NZQA allowing her to gain insights and influence decisions affecting Māori education. Under her leadership, WaiTech became

one of the first training provider to receive NZQA accreditation. This achievement not only bolstered WaiTech’s reputation but also positioned it for further growth.

*“I encouraged tutors to deliver engaging lessons tailored to students’ needs, moving away from traditional front-of-class teaching methods. The emphasis was on positive language, creating a supportive learning environment and addressing their basic needs”.*

WaiTech’s approach was to create a whānau-orientated atmosphere and Waipareira Deputy Chair, Moyna Grace, recalls the early days.

*“We made sure everyone felt cared for and valued. We were carers to our youth; we would feed them, go to their homes and get them out of bed if they didn’t turn up without any excuse. We would take them to the doctors and we gave them support where they needed it. We did everything we could to make life easier for our students who often came from very little”.*

From its humble beginnings 36 years ago to its current state, WaiTech has remained committed for a positive change through education. It would not have been possible if it wasn’t for the persistence and dedication from past and current WaiTech kaimahi sharing the vision for a better future.

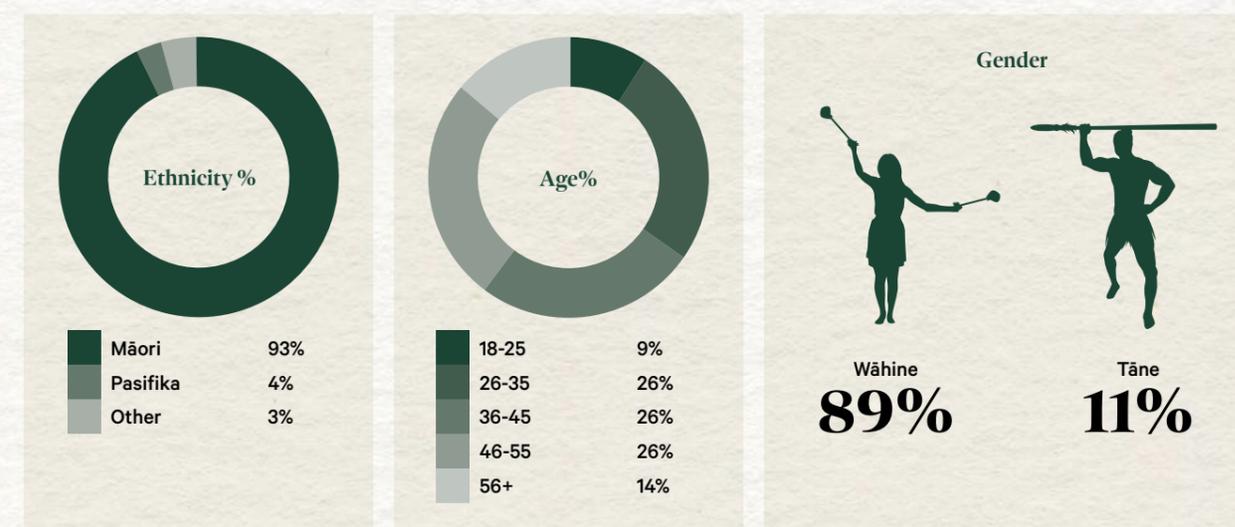
# Highlights

<b>2023 Enrolments</b>	Enrolled 80 kaimahi from 27 WOCA Partners across Te Ika-a-Māui.
<b>Micro-Credentials</b>	October 2023 WaiTech gains NZQA programme approval and accreditation to deliver their first micro-credentials in Whanaungatanga and Kaitiakitanga.
<b>Financial Audit</b>	November 23 WaiTech met the financial viability assessment and scored 'Low Risk' for both 2023 and 2024 (forecast)
<b>40 Tutorial and Resource Videos</b>	December 2023 WaiTech received TEC confirmation for funding under the Strategic Component to create 40 tutorial and resource videos in 2024 for their e-learning platform.
<b>Class of 2023 Graduation</b>	March 2024 Graduation for the class of 2023 held in Auckland and attended by more than 250 Graduand's, their whānau and guest.
<b>TEC Funding in 2023 Moderation</b>	<p><b>March 2024</b> TEC confirms WaiTech consumed 100% of allocated funding in 2023 due to full occupancy.</p> <p><b>July 2023–June 2024</b> <i>Post-Moderation</i></p> <ul style="list-style-type: none"> <li>Toitū Te Waiora – 3/3 NZQA unit standards met post-moderation criteria</li> <li>Internal (through external contractor) – 12/12 NZQA unit standards met post-moderation criteria</li> <li>NZQA – 2/2 NZQA unit standards met post-moderation criteria</li> </ul> <p><i>Pre-Moderation</i></p> <ul style="list-style-type: none"> <li>Toitū Te Waiora – 1/1 NZQA unit standard met pre-moderation criteria</li> </ul>
<b>Wānanga</b>	<b>July 2023–June 2024</b> Over 30 wānanga were held across Te Ika-a-Māui for our ākonga

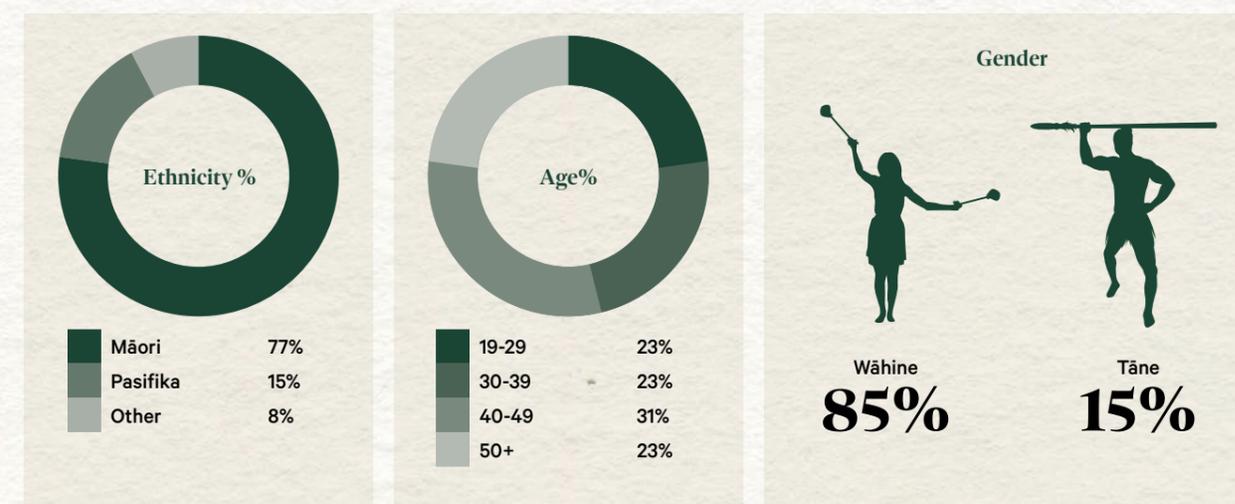
# Enrolment Statistics

In 2023, WaiTech enrolled 74 ākonga from 28 WOCA partners throughout Te Ika-a-Māui into the New Zealand Diploma in Whānau Ora (Level 5).

## Ākonga Overall Statistics



Out of the 74 enrolments, 13 ākonga were from Te Whānau o Waipareira.





# Waitech Graduation Class Of 2023

*In March this years' graduation was enjoyed by over 250 Graduand's, whānau and guests at Event's Cinema Complex in West City, Henderson.*

The event began with a kaikoranga by Maria-Pare Te Whiu, welcoming the Graduand's into the theatre. Once everyone was seated, Matua Albie Tepania, Chair of Rōpū Kaumātua, delivered a mihi and karakia. The formalities were then led by our Master of Ceremonies, Brad Norman. Dr Donna Morrison announced the names of the graduates, who received their certificates from Merepeka Raukawa-Tait (Chair of the Whānau Ora Commissioning Agency) and Raymond Hall (Chair of WaiTech and Te Whānau o Waipareira). Our guest speaker was Merepaea Dunn, Treasurer of Te Whānau o Waipareira Board and former WaiTech kaimahi.



## 2023 Valedictorian

### *Merekaraka Hawaikirangi*

*“What an hour it is to be given the opportunity and congratulate all of us doing the hard yards and getting across the line. I also want to acknowledge whānau who didn’t make it. It was a hard year and working for whānau goes beyond your 9:00 a.m. – 5:00 p.m. job. Especially last year with the flooding clean up, the electoral roll mahi, the early hīkoi for the elections and our BAU. Then we had the audacity to add studies onto that. I had to be reminded of my why. Whānau, me and more importantly, mokopuna. Flashes of those I missed dearly along with my workmates motivated me through some of those very tough, long days. We will always second guess ourselves and our chosen pathways and what difference they really make to our whānau, our iwi and our mokopuna. Is this enough for the time we have? But if you listen hard enough, we will hear that voice that says, yes, we did good.”*





# Whānau Tahī

*Established under Waipareira Trust in 2010 before becoming a separate company in 2013, Whānau Tahī grew out of Whānau Ora and to this day it is core to our wairua, keeping us centred, guiding us on our journey to helping our communities flourish.*

Our journey continued to be anchored by our 4 strategic pillars that we formed in FY22/23:

- **Customer Value:** continue to drive the delivery of key strategic programmes and connect with our user communities to create continuous feedback into the improvement of our products.
- **Product Development:** grow our product practice and re-establish regular product releases leading to improved usability and connection between social and health determinants to achieve whānau wellbeing.
- **Business Growth:** driving our customer value and product development strategies will increase value and usage of our strategic products.
- **Kaimahi Development:** invest into our people in both their capability, with a focus on innovation, modernising our delivery and engineering practices, and their presence and support in our hapori.



## Customer Value

### Supporting Mental Health Services

A key focus for FY24 was the development of a product layer to support clinical and community providers of mental health and addiction services. This was achieved with significant co-design from Te Whatu Ora Mid-Central and Bay of Plenty districts. The investment in this clinical layer will set us up to roll that product to a number of Te Whatu Ora districts for secondary mental health services. It has also set us up to support the integration of kaupapa Māori MHAS services delivered at a secondary clinical with kaupapa Māori MHAS services delivered by our community provider customers.

### Supporting Early Parenting Kaupapa in Australia

Victoria Health, Australia, have launched a new family-centred outcome framework for their Early Parenting service network. They have also invested in seven new facilities to expand the whānau-centric outcome focused model of care. Due to the strong alignment with our kaupapa, Whānau Tahī entered, and was successful, in an RFP to be the system for Victoria's largest Early Parenting Centre, Queen Elizabeth Centre (QEC). A Proof-of-Concept system was delivered in May, and was enthusiastically received by the customer working group, wider leadership team and executives. This provides a future opportunity to co-design new capabilities and creates a beach head for Whānau Tahī Navigator in Australia.

### Benefits of CRM Consolidation

A big challenge for our customers is being able to make meaningful use of their data, a result of disparate systems normally a consequence of being able to meet compliance reporting and obtain funding. With this slowly changing our customers see the benefit of consolidation and are targeting Navigator to be their customer/client management system of choice for all their services.

### Partnering with Customers to Create Value and Opportunity

Over the past year we have partnered with Te Tihi o Ruahine in the creation of Te Hua Nui, a mātauranga Māori-based model of kaimahi and whānau engagement. We obtained \$200k in funding from Te Aka Whai Ora to support this project. Te Hua Nui app, a Te Tihi tool, co-designed with us to be fully integrated with Whānau Tahī Navigator using modern integration methods.

Our collaborations for developing new connected tools involve clients such as Waipareira, Kōkiri Marae, and Ngāti Hine.



## Product Development

We have significantly enhanced the user experience by improving usability and integrating new features that directly address reported challenges. Here are some of the key product enhancements we have completed:

### Whānau Safety at the Centre

Introducing a privacy seal feature alongside continuous access to patient notes significantly reduces clinical risk and enhances safety by ensuring that sensitive information is protected while maintaining a seamless flow of critical data. By reducing the manual workload and potential for errors associated with fragmented data access, these features support a more efficient, secure, and patient-centred approach to social and health delivery.

### Digitally Connecting Community and Clinical

Whānau Tahi has introduced a new clinical graded and certified digital device called MedWand. Enabling real time digital capture of metabolic and physical health measures (i.e. oxygen saturation levels, temperature, heart rate), connecting the GP virtually should you need them.

This included enhancing Navigator to not just capture the data but start plotting trends.

### Whānau Consenting

We expanded our consent feature to capture more detailed information about whānau consent, including different consent types and methods. This update ensures we respect whānau preferences for engaging with services and sharing information with others who support them or with other providers.



## Business Growth

Our focus in FY24 was on growing licensing revenue, specifically, in our strategic digital product 'Navigator'. Overall, Navigator licensing revenue grew by 8% supported by a 27% growth in users year on year. Revenue remained flat on last year with a slight drop professional service revenue, due to fixed contracted work taking longer than anticipated to complete.

With these delivery challenges behind us, FY25 will see another strong year of Navigator licensing growth and an increase in professional services revenue with capacity freed up to take on new customer projects.

## Kaimahi Development

At Whānau Tahi, hackathons is an event that supports the development of our kaimahi and has become a pivotal part of our culture, driving forward our commitment to innovation and excellence.

With the goal of producing a working software solution. These intense, focused sessions allow our talented kaimahi to experiment with new ideas, leverage cutting-edge technologies, like AI, and develop solutions that can significantly enhance our product offerings. By embracing the hackathon spirit, we continue to push the boundaries of what is possible, ensuring we remain at the forefront of our industry.



### Our Solution What's in it for our end-users?

Enable the ability for kaimahi to engage with AI to **support the summarisation of their engagements** and creation of multiple activity types to **reflect the true effort of their service and value offering to whanau in their care.**



### Problem Statement Our users pain points

1. Works remotely visiting families in her care
2. Frequently has back-to-back appointments with little time for note-taking
3. Often forgets to add notes or relies on handwritten notes for another person to enter into Navigator, causing delays in documentation



### Our value add How will our solution impact our end-users?

1. Reduce the effort to serve, time saving and human error
2. Reduce the number of hand overs from kaimahi to administrators for information to be entered into the system
3. Increase the quality of data captured
4. Better measure of actual effort to serve whanau e.g #number of activities types created vs everything being a Case Note



# Hāpai Te Hauora

## Mission:

**Oranga Tangata, Oranga Whenua**  
(Healthy Lives, Healthy Environments)

## Vision:

**Advancing Māori wellbeing through innovation and leadership.**

Hāpai Te Hauora (Hāpai) continues to be the largest and most relevant Māori public health organisation in Aotearoa. We acknowledge our owner organisations for their ongoing support of our team and operations.

We delivered five national and two regional contracts, including a growing overarching research and evaluation unit.

Using our mission and vision, we continue to focus and partner with organisations that will increase and promote opportunities for Māori to enjoy good health supported by healthy environments.

Our approach to achieving this mission and vision is unique and grounded in our values, evidence-based research, and innovation. These elements aim to address health inequities and advance long-term wellbeing outcomes both regionally and nationally.

## Strategic Contracts

Hāpai has successfully delivered on several significant contracts aligned with our mission, including:

- Smokefree 2025 Health Promotion
- Public Health Services to Minimise and Reduce Gambling Harm
- Māori Public Health Leadership
- National Coordination Service for the National SUDI Prevention Programme

## Key Achievements for the 2023/2024 Financial Year

During this time, we have undertaken several impactful projects to advance the health and wellbeing of Māori communities at local, regional and national levels. Some of these include:

### Auahitūroa: A Eulogy to Tobacco – Travelling Art Exhibition

This year, as part of our mahi towards Smokefree Aotearoa 2025, we worked with artists in different regions to design and deliver a travelling art exhibition that sparked discussions on the role of tobacco in Aotearoa and raised awareness about its impact on Māori communities. Each region produced and displayed its own fantastic art pieces on how tobacco has affected its whānau and communities.

## Whiria Te Hauora – Protecting Every Breath

Our Whiria Te Hauora two-day wānanga brought together over 250 participants from the Sudden Unexpected Death in Infancy (SUDI) and tobacco control sectors and other relevant sectors to focus on current data, trends, and innovations and promote a holistic approach to the wellbeing of māmā and pēpi through mātauranga Māori.

## Development and Launch of Fetal Alcohol Spectrum Disorder (FASD) Diagnostic Guidelines

Our research team has been heavily involved in developing Fetal Alcohol Spectrum Disorder (FASD) Diagnostic Guidelines tailored to the Aotearoa context, along with many other specialists and lived-experience whānau. These guidelines were launched by the Honourable Minister of Health Shane Reti, with Hāpai Te Hauora also being part of the team to develop and deliver the required training modules and resources.

## Te Ō Rari

A project aimed at reconnecting urban Māori whānau to land-based food systems, advocating for community-driven solutions and fostering relationships with whenua, culture, and future generations. This project is a testament to the power of community involvement in shaping our initiatives and fostering a sense of ownership among our stakeholders.

## Advocacy

Hāpai continues to be a vital advocate for community voices in policy development, contributing to various government select committees through written and oral submissions, including:

- Smokefree legislation (Feb 2024)
- Fast-track Approvals Bill (April 2024)
- Emergency Management Bill (Dec 2023)
- Local Government Electoral Legislation (June 2024)

A significant piece of advocacy work this year was the petition to stop the repeal of the Smokefree Environments and Regulated Products Act (SERPA). The coordination and promotion of the petition saw Hāpai obtain and present over 50,000 signatures.

## Communication

Hāpai has maintained a vital role in communicating Māori public health messages through various platforms:

- Weekly Radio Show: Broadcasting on Radio Waatea, sharing essential health messages.
- Media Presence: Regular features in mainstream, Māori, and Pacific media (e.g., TVNZ, Te Hiku, 531 PI).
- Newsletters and Media Releases: Disseminating topical information on Māori health.

Through these projects and partnerships, Hāpai continues to position itself as a leader in advancing Māori health and advocating for community-led solutions, ensuring that Māori wellbeing is supported locally and nationally. We reaffirm our unwavering commitment to our mission and vision, driving forward strategic and long-term health outcomes for Māori communities.

Whānau Ora

# Whānau Ora Commissioning Agency

*Forty years ago, a small group of Māori in West Auckland fought to champion Te Tiriti and put into action a movement that would change the way support services were delivered to Māori. Forty years of leading the charge in delivering innovative, ground up support in our communities. Forty years of being a voice for all Māori; bringing together urban Māori and iwi to track a course for us all to collectively thrive in the future. Te Whānau o Waipareira is recognised by many as the pou of for Māori, by Māori, with Māori approaches.*

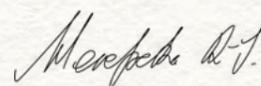
The relationship between the Whānau Ora Commissioning Agency (WOCA) and Waipareira is indivisible, and I acknowledge and thank the Board and John Tamihere as CEO for their unwavering commitment to our people. Waipareira has bought their experience and expertise to provide back-office services to WOCA since 2013. Their existence is pivotal to our success, and our ability to be ground breakers of authentic Whānau Ora services.

As Chair of the Whānau Ora Commissioning Agency, I am proud to be a voice for Māori and for our 'Whānau Ora Way'. Whether it is in Parliament, in Governance or in the media. Now, more than ever, this voice needs to be loud. Our very existence is being challenged. It is time for us to honour our successes, cherish our relationships and be brave in upholding our position.

The success of WOCA, with the support of Waipareira, is manifold. Our growth and coverage across Te Ika-a-Māui and reach into rural and urban areas to enact real and enduring whānau change is our point of difference. This coupled with our ability to think broadly and respond quickly means we are positioned to provide the support whānau need. This year, especially, we have proved this. Whānau are faced with a cost-of-living crisis, needing complex layers of strength-based support to be self-determined in both defining and reaching their moemōea. Our WOCA partners have had to be creative in how they apply their limited funding to make a real difference to, for and with whānau.

We have increased our reach and ensured more whānau have access to our services, whilst we also paved the way for creative kaupapa that is both whānau and future focussed. The roll out of Ngā Tini Whetū test phase is evidence of this. It demonstrates how with devolved multi-agency funding we can continue to say to whānau: *"You will excel and you will go on to determine the future that you want for your mokopuna and we will help you to get to where you want to go"*.

It was at Waipareira 10 years ago that the original Ngā Tini Whetū programme was piloted with 10 whānau. With their back-office support it has now grown to support over 500 whānau throughout the whole of Te-Ika-a-Māui. At WOCA we continue to build our capacity and capability to be the Māori workforce of the future. The Whānau Ora Diploma enables legitimisation and affirmation of the learning journey kaimahi travel, enhancing both their skill base and sense of self. This year 66 kaimahi graduated from this fit-for-purpose qualification; recognising the practical application of skills and knowledge required to support whānau. WOCA is the preeminent Whānau Ora provider. This is our kaupapa, this is our mātāuranga. Our 'Whānau Ora Way'! Our wero now is to cement our success; to make sure we survive into the next forty years. We need more funding, more multi-agency agreements, more commitment to provide for Māori, by Māori and with Māori to make sure our future is Māori!



**Merepeka Raukawa-Tait**  
Chair,  
Whānau Ora  
Commissioning Agency



TE AO MĀORI / HEALTH

# Waitangi Tribunal to launch urgent inquiry into scrapping of Māori Health Authority

4:00 pm on 20 February 2024

Share this



Veteran Māori health advocate Lady Tureiti Moxon says the government's assessment that Te Aka Whai Ora was performing poorly on health outcomes is wrong. Photo: Supplied

The Waitangi Tribunal will go ahead with an urgent inquiry into the disestablishment of Te Aka Whai Ora, the Māori Health Authority.

Plans to scrap the authority in December 2023 by the coalition government were challenged by Māori health advocates, who requested an urgent hearing into the matter.

Source: <https://www.rnz.co.nz/news/te-manu-korihī/509684/waitangi-tribunal-to-launch-urgent-inquiry-into-scrapping-of-maori-health-authority>



## NUMA

**Chair:** Lady Tureiti Moxon

**Board:** Raymond Hall (Te Whānau o Waipareira),  
Lady Tureiti Moxon (Te Kōhao Health),  
Teresea Olsen (Kōkiri Marae)  
Bernie O'Donnell (Manukau Urban Māori Authority).

Since Te Whānau o Waipareira was established as a Trust in 1984, many other individual authorities and Māori providers were at the forefront of advocating for the rights of urban Māori.

On January 28, 2003 the trust deed was signed establishing the National Urban Māori Authority (NUMA) as a political voice for city-dwelling Māori; with 89% of Māori living in the North Island; 25% in Tāmaki Makaurau and 86% of Māori in Tāmaki Makaurau residing outside of their iwi rohe.

NUMA is a proactive collective who advocate, promote and develop Māori achievements by strengthening and sustaining whānau success through a dedicated workforce and innovative solutions.

The NUMA collective are Te Whānau o Waipareira, Manukau Urban Māori Authority (MUMA), Te Kōhao Health and Kōkiri Marae.

The work done by NUMA over 21 years has been significant. NUMA was responsible for securing the establishment of the North Island Whānau Ora Commissioning Agency that has continued to out-perform other similar agencies with its support for whānau across Te Ika-a-Māui. Te Ohu Kaimoana (Māori Fisheries) won a \$500 million fisheries settlement for fishing assets and an urban Māori board was established with NUMA's endorsement, as were truancy programmes throughout NUMA providers.

## Advocacy in 2023–2024

NUMA is advocating for a seat on the Independent Māori Statutory Board (IMSB) and currently in litigation after Raymond Hall (Chair of Te Whānau o Waipareira) had his application for the mātāwaka seat denied by the board at short notice, with no consultation. This case is ongoing and could set a precedent for other councils around the country.

NUMA was part of the Treaty of Waitangi Health Claim Wai 2575 and played a significant role in ensuring funding and services were improved so Māori have affordable and accessible primary care. The new Coalition Government disestablished Te Aka Whai Ora in June 2024 and NUMA is strongly advocating for that to be reversed, alongside the Crown's plans to remove 7AA from the Oranga Tamariki Act.



## Social Value Aotearoa

As we approach our 10-year anniversary in June 2025, it's fitting to reflect on the evolution of the Social Value Movement in Aotearoa through the lens of the Social Value Aotearoa Network. From our beginnings with the 2015 Launch Conference in Auckland to becoming global thought leaders in social value, our journey is marked by significant milestones, growing recognition, and an expanding network.

### The Early Years: Building Foundations

The journey began with our inaugural conference in June 2015, where international experts, including the then Social Value International chair Jeremy Nicholls, helped introduce Social Value and the Social Return on Investment framework to New Zealand. At that time, the concept was relatively new to our shores, and we leaned heavily on external expertise to guide our path. By 2017, our efforts bore fruit with the launch of the Waipareira SROI Report, Value Creation Taitamariki, at Parliament, solidifying our commitment to helping our members showcase the impact of social initiatives.

In the following years, we continued to deepen our New Zealand understanding and application of social value and SROI, with another key publication in 2019 by Waipareira the SROI Report Ngā Tau Miharo o Aotearoa. This was another highlight in our progress to support our members and set the stage for our growing influence.

### Expanding Our Reach: National and Global Stages

As our expertise grew, so did our presence on both national and global stages amplifying our members work and progress. In 2016, we made our mark internationally at the Impact Conference in Atlanta, where John Tamihere delivered a keynote on the Whānau Ora approach to impact measurement. This was followed by notable participations by ourselves and members in global forums, such as the Social Value Matters conferences in Istanbul (2017), Taiwan (2019), Canada (Online 2020), Thailand (2021) and Italy (2022), where our representatives shared insights on stakeholder empowerment, community decision-making and an indigenous model on wellbeing.

Nationally, we became a key voice in supporting Non-Governmental Organisations (NGO) and other organisations in understanding and implementing social impact principles. From workshops at the NFP National Conference in 2017 and 2018 to our collaboration with Auckland University and Social Enterprise Auckland network events, we focused on empowering others to measure what matters.

### Growing Recognition: Training and Development

Our commitment to capacity building was evident in our ongoing training programmes. Starting with Accredited SROI training led by Simon Faivel of Social Ventures Australia in 2016, we gradually took on more leadership roles, with Dr Sneha Lakhota becoming an Accredited Practitioner in 2019 and an Accredited Trainer in 2021. These developments allowed us to offer more specialised training, including a return to face-to-face SROI training post-COVID.

The change of government in October 2023 brought a renewed focus on social investment. This led to an influx of enquiries for training and support in understanding social impact and SROI methodology.



# Ngā Ripoata Pena Pūtea

Te Whānau O Waipareira Trust Group

Summary Financial Report 30 June 2024

The following are excerpts from the audited financial report of the Te Whānau O Waipareira Trust Group for the year ended 30 June 2024, which was authorised for issue on 25 September 2024. An unmodified audit opinion was issued on the full financial report on 25 September 2024. The summary financial report was authorised for issue on 25 September 2024 by the Board of Trustees.

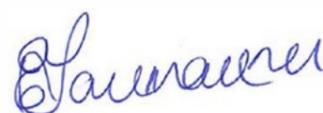
The full financial report has been prepared in accordance with generally accepted accounting practice in New Zealand. They comply with Public Benefit Entity Accounting Standards (Not-For-Profit). The Te Whānau O Waipareira Trust is a not for profit public benefit entity.

The summary financial report does not include all the disclosures provided in the full financial report and cannot be expected to provide as complete an understanding as provided by the full financial report. A copy of the full financial report is available from the registered office of the Trust.

The summary financial report is in compliance with PBE FRS 43: Summary Financial Statements, and the functional and presentation currency is New Zealand dollars.



Trustee  
25 September 2024



Trustee  
25 September 2024

**SUMMARY STATEMENT OF SERVICE PERFORMANCE**  
For the year ended 30 June 2024

Te Whānau o Waipareira Trust Group (Group) exists to empower whānau and advance the aspirations of urban Māori in West Auckland. Kokiritia i roto i te kotahitanga' progressively act in unity is a whakatauki we know as the 'Waipareira Way'. It describes the significance of working as one. We go about achieving our vision and mission through our three strategic focus areas, which are Korure Whānau (whānau transformation), Hapori Momoho (thriving communities) and Mana Motuhake (urban Māori advancement).

	2024	2023
<b>Korure Whānau - Whānau Transformation</b>		
Number of contracts received	63	68
<b>Hapori Momoho - Thriving Communities</b>		
Funding contracts received	5	4
Partners we commission funding	10	8

Te Pae Herenga o Tāmaki has shifted to provide holistic care and support in our communities. The strategic focus in 2024 was developing whānau resilience, consistent with the 2023 strategy. Key whānau change kaupapa over both financial periods, include Pae Rangī, Ngā Tini Whetū, Winter Wellness, Whariki, Tamaki 10,000 and Te Aka Matua.

**Mana Māori - Urban Māori Advancement**

In the prior year, Hoani Waititi Marae Te Whānau o Waipareira and Oranga Tamariki signed a declaration a Strategic Partnership Agreement and Outcomes Agreement. This allows for improved levels of care for whānau with their Tamariki and is still ongoing in 2024.

The Trust legal case against Auckland Council development agency, Eke Panuku Development, at the Human Rights Commission was ongoing over both 2023 and 2024.

**Judgements in service performance reporting**

The Trustees exercise judgement in selecting and presenting service performance information and have chosen to present the information above as it provides the most useful and meaningful information to users of the financial report.



Te Whānau O Waipareira Trust Group  
Summary financial report for the year ended 30 June 2024

**SUMMARY STATEMENT OF COMPREHENSIVE REVENUE AND EXPENSE**  
For the Year Ended 30 June 2024

	2024	2023
	\$	\$
Total revenue	85,740,077	71,727,910
Total expenses	(65,416,585)	(55,690,567)
Gain on sale of properties	-	-
Share of surplus/(loss) of associate	276,289	419,285
<b>Surplus</b>	<b>20,599,781</b>	<b>16,456,628</b>
Revaluation of corporate bonds	(20,000)	(15,000)
Revaluation of land and buildings	(839,168)	(1,195,362)
<b>Total comprehensive revenue and expense for the year</b>	<b>19,740,613</b>	<b>15,246,266</b>

**SUMMARY STATEMENT OF CHANGES IN EQUITY**  
For the Year Ended 30 June 2024

	2024	2023
	\$	\$
Equity at beginning of year	84,014,555	68,768,289
Surplus	20,599,781	16,456,628
Other comprehensive revenue and expense	(859,168)	(1,210,362)
<b>Equity at end of year</b>	<b>103,755,168</b>	<b>84,014,555</b>

**SUMMARY STATEMENT OF CASH FLOWS**  
For the Year Ended 30 June 2024

	2024	2023
	\$	\$
Net cash flows from operating activities	22,001,034	16,075,773
Net cash flows from investing activities	(11,133,731)	(2,081,969)
<b>Net increase in cash held</b>	<b>10,867,303</b>	<b>13,993,804</b>
Cash at the beginning of the year	64,373,610	50,379,806
<b>Cash at the end of the year</b>	<b>75,240,913</b>	<b>64,373,610</b>



**SUMMARY STATEMENT OF FINANCIAL POSITION**  
As at 30 June 2024

	2024	2023
<b>CURRENT ASSETS</b>	<b>\$</b>	<b>\$</b>
Cash and cash equivalents	75,240,913	64,373,610
Receivables & prepayments	7,436,275	8,389,153
Property deposit and bond	6,825,217	3,000,000
	<b>89,502,405</b>	<b>75,762,763</b>
<b>NON-CURRENT ASSETS</b>		
Property, Plant & Equipment	26,700,026	24,315,841
Property development in progress	10,076,500	3,512,943
Intangible Assets	-	658,923
Investments	650,000	670,000
Investment property	486,957	486,957
Investments in Associates	1,171,180	894,891
	<b>39,084,663</b>	<b>30,539,555</b>
<b>TOTAL ASSETS</b>	<b>128,587,068</b>	<b>106,302,318</b>
<b>CURRENT LIABILITIES</b>		
Accounts Payable and accruals	5,262,300	5,061,559
Employee Entitlements	4,258,530	2,914,290
Deferred Revenue	10,327,649	9,709,912
Funds held for related party activities	4,983,421	4,602,002
	<b>24,831,900</b>	<b>22,287,763</b>
<b>TOTAL LIABILITIES</b>	<b>24,831,900</b>	<b>22,287,763</b>
<b>NET ASSETS</b>	<b>103,755,168</b>	<b>84,014,555</b>
<b>EQUITY</b>		
Retained Earnings	96,465,620	75,865,839
Assets Revaluation Reserve	7,289,548	8,148,716
	<b>103,755,168</b>	<b>84,014,555</b>



# Independent Auditor's Report

To the trustees of Te Whānau O Waipareira Trust

## Report on the summary consolidated financial report

### Opinion

In our opinion, the accompanying summary consolidated financial report of Te Whānau O Waipareira Trust on pages 1 to 3:

- i. have been correctly derived from the audited consolidated financial report for the year ended 30 June 2024; and
- ii. Are a fair summary of the consolidated financial report in accordance with Public Benefit Entity Financial Reporting Standard 43 ('PBE FRS 43') Summary Financial Statements (**PBE FRS 43 Summary Financial Statements**).

The accompanying summary consolidated financial report comprises:

- the summary consolidated statement of financial position as at 30 June 2024;
- the summary consolidated statements of comprehensive revenue and expense, changes in net assets/equity and cash flows for the year then ended; and
- the summary consolidated statement of service performance on page 1.

### Basis for opinion

We conducted our audit in accordance with International Standard on Auditing (New Zealand) 810 (Revised) Engagements to Report on Summary Financial Statements (**ISA (NZ) 810 (Revised)**).

We are independent of Te Whānau O Waipareira Trust in accordance with Professional and Ethical Standard 1 International Code of Ethics for Assurance Practitioners (Including International Independence Standards) (New Zealand) issued by the New Zealand Auditing and Assurance Standards Board and the International Ethics Standards Board for Accountants' International Code of Ethics for Professional Accountants (including International Independence Standards) (**IESBA Code**), and we have fulfilled our other ethical responsibilities in accordance with these requirements and the IESBA Code.

Our firm has provided other services to Te Whānau O Waipareira Trust in relation to tax consulting services. Subject to certain restrictions, partners and employees of our firm may also deal with Te Whānau O Waipareira Trust on normal terms and conditions within the ordinary course of trading activities of the business of Te Whānau O Waipareira Trust. These matters have not impaired our independence as auditor of Te Whānau O Waipareira Trust.

### Summary consolidated financial report

The summary consolidated financial report does not contain all the disclosures required for a full consolidated financial report under PBE FRS 43 Summary Financial Statements. Reading the summary consolidated financial report and the auditor's report thereon, therefore, is not a substitute for reading the audited consolidated financial report of Te Whānau O Waipareira Trust and the auditor's report thereon. The summary consolidated financial





report and the audited consolidated financial report do not reflect the effects of events that occurred subsequent to the date of our audit report on the consolidated financial report.

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## Use of this independent auditor's report

This independent auditor's report is made solely to the trustees. Our audit work has been undertaken so that we might state to the trustees those matters we are required to state to them in the independent auditor's report and for no other purpose. To the fullest extent permitted by law, none of KPMG, any entities directly or indirectly controlled by KPMG, or any of their respective members or employees, accept or assume any responsibility and deny all liability to anyone other than the trustees for our audit work, this independent auditor's report, or any of the opinions we have formed.

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## Responsibilities of the trustees for the summary consolidated financial report

The trustees, on behalf of Te Whānau O Waipareira Trust, are responsible for:

- the preparation and fair presentation of the summary consolidated financial report in accordance with PBE FRS 43 Summary Financial Statements; and
- implementing necessary internal control to enable the preparation of a summary consolidated financial report that is correctly derived from the audited consolidated financial report.

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## Auditor's responsibilities for the summary consolidated financial report

Our responsibility is to express an opinion on whether the summary consolidated financial report is a fair summary of the audited consolidated financial report based on our procedures, which were conducted in accordance with ISA (NZ) 810 (Revised).

We expressed an unmodified audit opinion on the consolidated financial report in our audit report dated 25 September 2024.

For and on behalf of:

KPMG

Auckland

25 September 2024

# Tuikuu Iho

# Gen Wai

*The succession plan through the generations of Te Whānau o Waipareira. Te Hira-Harris Whānau have five generations from Aunty Minnie to Xavier.*





# Gen Wai

Te Puāwaitanga

*‘Kia tipu he puāwai hōnore, mō te  
pani, mō te rawakore e’*

Serving the Community for  
*Forty Years.*

1984  
2024



**TE WHĀNAU O WAIPAREIRA**  
KŌKIRITIA | ROTO | TE KOTAHITANGA



**He Hokinga Mahara, He Maimai Aroha**

*Kei aku rau tītapu o te pō moe mai rā*



# E rongo

E rongo, ki te tangi o te ngākau e kapa ana  
Mō te tira kua rere ki te pae o ngā rangi  
Rangi runga, papa raro, tipu ana e ngā uri  
Pū te wai o Pareira, inuhia kia ora e

E te kura, e takoto i tō waka tapu ana  
Koe te huia, kua ngaro mai te hunga, o te ora  
Rere runga, tiro raro, mahuetia i ō uri  
Ringihia ō roimata, mākū ai kia noa e

Kōtuku reretahi ki te toi o ngā rangi  
Rite ki a Rarohenga, kia rite ki a mataora  
Pū ko te Whānau Ora, ara mai he tētēkura  
Kura nui, kura roa, whakamau kia ora e

E te hau kōrure ana ki runga o te Huia  
Tini whetū ki te rangi whiti nuku whiti rangi  
Ko taku koroingo, ko te iwi momoho  
Kōkiritia e. Mana motuhake e

Poutamatia te ora ki te wai o Rēhua  
Tāuwhitia te iwi. Āio pīpipi  
Kia pou ko te aho, kia rewa te wawata  
Maiorotia te ora, kia mau, kirikawa  
Mā te huru ka rere te manu e

*Nā Mereana  
Rangihuna April  
2009*

*Nā Te Kurataiaho  
Kapea & Rawiri  
Waititi 2012*

*Nā Rawiri Waititi  
2016*

*Nā Te Kurataiaho  
Kapea 2021*

# Preface

RAY HALL

*Tihei mauri ora  
 Kī te whāiao, kī te ao mārama.  
 Ko te inoi kī te Kaihanga, whakaūngia mai tō aroha kī ō mātou ngākau.  
 Kī ō tātou tini mate, e kore koutou e warewaretia.  
 Nō reira, atu i a rātou mā, ko tātou e toe ana, arā ko te hunga ora, tēnā tātou e noho nei.  
 Anei e whai atu nei ko ā mātou kōrero hei pānuitanga mā koutou. Kei taua rerenga whānui ētahi  
 kupu whakamārama hei tirohanga atu.  
 Ka mutu, mā te Atua koutou me ō koutou whānau e manaaki, e tiaki, tēnā koutou katoa*

**W**hat a magnificent achievement, serving our community for forty years.

The moemoeā of those who have come before us have blossomed into this wonderful expression of to Māori by Māori, for Māori success which Te Whānau o Waipareira represents.

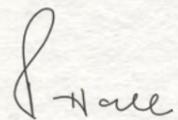
We remember fondly all those who have brought us to where we are today as urban Māori and acknowledge everyone who continues to work tirelessly so our mokopuna may enjoy a brilliant future.

Through the highs and lows, the challenges and triumphs, we have remained united. At every step, our commitment to whānau Māori and one another has never wavered.

This is our greatest strength and will serve us well as we continue united into the future.

Kōkiritia i roto i te kotahitanga.

We hope you enjoy this reminder of our proud journey together as Te Whānau o Waipareira.



Ngā manaakitanga,  
**Raymond Hall**  
 Chair, Te Whānau o Waipareira Trust



# Foreword

JOHN TAMIHERE

*Ka rere taku manu kaewa ki te keokeonga tapu o Titirangi  
Ka whai atu i ngā waiora o Waikūmete, ka puta atu rā ki ngā tai karekare o Te Waitematā.  
Hokaina whakateuru ki ngā whenua haumako o Hoani Waititi Marae, te āhuru mōwai  
mō tātou e noho tāone nei. Ka tau atu taku manu ki runga o te Whare Whānau. Matike,  
maranga, e tū Te Whānau o Waipareira.*

*Whārikihia mai ko ngā mate huhua e takoto mai nā ki ngā marae maha puta noa i te  
motu, kia tangihia, kia mihia, kia poroporoakitia, haere, haere, moe mai rā.  
Hoki mai ki a tātou ngā kanohi ora, nau mai ki tēnei maumaharatanga ki ngā 40 tau o  
Whānau Waipareira. Tēnā koutou, tēnā koutou, tēnā tātou katoa.*

After years of recognising the struggle Māori were having adjusting to urbanisation, a smart cohort of kaumātua got together in the mid 1960s and informed Māori Committees under the Māori Community Development Act 1961.

We are talking about members of our community with a range of blue-collar occupations like housewives, teachers, apprentices, storemen, social workers, railway workers, freezing workers and wharf workers. All regular people, but with the pivotal difference of taking an idea and actively following it through.

By the early 1980's there were 56 Māori organisations in West Auckland. Five branches of the Māori Women's Welfare League, eight Tū Tangata school parent support groups, five Māori committees under the Māori Community Development Act 1962; Kokiri Basic Skills Centre management group, Rōpū Kaumātua, ten Kohanga Reo, five marae committees, two Māori Warden's Associations and an Honorary Officers Committee alongside various youth and sports groups.

These multiple Māori movements helped fund and set up Hoani Waititi Marae. The movement grew and culminated.

On August 21, 1984, twenty of these kaumātua signed the Application to Incorporate a Trust Declaration certifying Te Whānau o Waipareira Trust.

Where you come from has a lot to do with where you are going. Feeling displaced and adjusting to a colonised city environment put Māori at an instant disadvantage. Our founders had the nous to collectively set in motion a movement that would support Māori to adjust, to grow, to settle and a place to belong too, somewhere they were always welcome. They created a connection. And it was accomplished with manaakitanga, whakawhanaungatanga, aroha and wairuatanga, the exact same values that make up our Te Kauhau Ora.

That nous then transitioned ten years later to our Wai 414 claim that was essentially about fairness, due process and equality of opportunity. It was about our right as a pan-tribal whānau in the urban area to be acknowledged as a Treaty partner and our right as urban Māori to organise ourselves in accordance with our own tikanga to address our problems, our way.

Advocacy is part of our DNA, and we are not afraid to take it to the highest court in the land as Uncle Jack Wihongi, Ricky Houghton and I did at the Privy Council in London with the Sealord and Fisheries Case in 1996. Over the past four decades we have consistently advocated for whānau in the justice, education, employment, training, social welfare, housing and health systems. It has also finally led to the establishment of Te Atatu Marae in West Auckland.

Our growth has been phenomenal. In 1987, Wai Tech was established as the training and employment arm for whānau and in the same year became the largest Māori provider of training services in Auckland with five campuses. We have also confirmed our Whānau Ora Degree.

Collectively we established the National Urban Māori Authority, Whānau Tahī (an IT and Data Māori centric company) Hāpai Te Hauora (National Māori Public Health Provider), Wai Rangahau (Waipareira Research Unit), Social Value Aotearoa (New Zealand's foremost Social Value Network) and of course we won the contract for the Whānau Ora Commissioning Agency. We opened Te Rito o Waipareira for our babies, started an Alternative Education Unit, created our own Rugby League tournament and ensured a Māori team participated in a World Cup In Europe, rangatahi sports days and worked alongside the Māori Wardens, Māori Women's Welfare League and Hoani Waititi Marae.

We have forged crucial indigenous and global relationships around the world from one of our first Kaimahi exchanges to explore the indigenous culture of Canada, to guest speaking events across Europe, Australia, America and more recently China.



We have been through the toughest of times like the arson attack that caused \$70,000 worth of damage in 1992; asset fluctuations, losses of whānau, the COVID pandemic and the relentless criticism and challenges from external parties trying to drag us down. Our tunnel vision to support whānau shields us from such negativity as does our drive for progress.

Thank you to everyone who has been a part of Waipareira over the years, no matter what your role or how long you held it for, you are part of the waipareiratanga here, part of our history. Those of us fortunate enough to join Waipareira with a certain skillset were fortunate to be a part of it.

We could not survive without our Rōpū Kaumātua who are dependable, appreciated and whose presence is extraordinarily important, thank you.

We are really just a group of Westies with some genuinely great ideas, intellect and a bit of money in the bank. Money is not a measure; money is a tool. The way we operate as a people and a community should be measured by the way we look after those who are less advantaged than ourselves. The following timeline really showcases exactly what we have achieved over 40 years, and it is extraordinary.

Finally, this year we lost our founding Chairperson, Dame June Mariu who created and steered our ship for years with grace and integrity. She was an incredible achiever and advocate who dedicated her life as a servant of the people in our communities and actively made significant differences.

It is fitting to end on the words of Aunty June, a Pou in our Waipareira foundations, "Let us rejoice in our progress, let us learn from our mistakes and be guided in our periods of disharmony by our whakatauki: Kokiritia i Roto i Te Kotahitanga, Progressively Work and Act In Unity".

Ngā manaakitanga,

John Tamihere  
Chief Executive Officer,  
Te Whānau o Waipareira Trust



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# Celebrating Our Journey: Highlights of *Te Whānau o Waipareira*

## KŌKIRITIA I ROTO I TE KOTAHITANGA PROGRESSIVELY ACT IN UNITY

Over the past 40 years, Te Whānau o Waipareira Trust (Waipareira) has embarked on an inspiring journey shaped by the dreams and aspirations of countless whānau who have played a vital role in our collective story. As a result of urbanisation, many whānau found themselves in large cities like Tāmaki Makaurau, disconnected from their tribal homelands, communities, support networks and experiencing cultural loss. In this context, Waipareira has been a beacon of support and cultural connection for whānau living in West Auckland, creating a nurturing space and a sense of community.

From our establishment as a trust in 1984 to the creation of essential social, health and education services, and our own research centre, our legacy is deeply grounded in the commitment of our community. Each milestone reflects the dedication of those who came before us, and the perseverance of our whānau who continue to push boundaries and advocate for positive change.

As we celebrate our history, we honour the whānau whose unwavering support and passion have paved the way for a brighter future for our mokopuna. Together, in the spirit of kotahitanga, we stand united, amplifying our voices and fostering community strength, ensuring that the values and vision of Waipareira continue to thrive for generations to come.



## 1980s Highlights



### 1984

- Te Whānau o Waipareira becomes a trust.
- Kōhanga Reo opened at Hoani Waititi Marae.



### 1985

- First ever Te Kura Kaupapa Māori opened at Hoani Waititi Marae.



### 1987

- Wai Tech is established, the training and employment arm of Waipareira and the largest Māori training provider in Auckland.



### 2000

- Aotearoa Māori Rugby League are the first and only Māori rugby league team to compete at a Rugby League World Cup after successful advocacy from Waipareira.



### 2002

- Te Rito o Waipareira the bilingual early childhood centre opens.
- Alternative Education Unit is established | National Urban Māori Authority is formed.



### 2006

- June Mariu is appointed a Companion of the New Zealand Order of Merit.



### 1988

- Former police station is purchased for Waipareira Head Quarters, on the corner of Edmonton and Great North Road, Henderson.

# Whakapapa

## 1990s Highlights



### 1990

- Wai Health Clinic is established.



### 1992

- Waipareira Corporate Building opens on Rankin Ave, New Lynn.
- Wai Health Limited creates mobile health units.



### 1994

- Wai 414 lodged by Jack Wihongi
- Hāpai Te Hauora is formed in a joint venture with Ngāti Whātua, Tainui and Waipareira.



### 2010

- Whānau Centre opened.
- Whānau Tahī established.
- Whānau Ora launched.



### 2012

- Investiture of Dame June Mariu is celebrated.
- National Urban Māori Authority wins the bid to become a commissioning agency.



### 2014

- Whānau Ora Commissioning Agency – Te Pou Matakana is established.
- First Waitangi @ Waititi concert.
- Waipareira Research Centre, Wai Research is established.
- Wai Atamai – Social Innovation Hub is established.



### 1996

- Waipareira win the prestigious best trust award from the Trustees Association of New Zealand. A special tribute is made to Uncle Jack Wihongi and the kaumātua that give so generously.



### 1997

- Jack Wihongi, John Tamihere and Ricky Houghton present the Sealord fisheries case to the Privy Council in England.



### 1998

- Waipareira is awarded rangatiratanga status by the Waitangi Tribunal granting the Trust authority over our affairs after Wai 414 reaches the Privy Council.
- Manukau Urban Māori Authority (MUMA) and Waipareira secure 603 AM/96 FM



### 2018

- Urban Māori and Heke Tangata books published.



### 2020

- COVID-19 lockdowns/ Testing Stations/ Vaccinations/Far North Battalion.
- Proud To Be Māori launch.



### 2022

- Flooding and cyclone response/#Maranga Rise Up Aotearoa concert.
- Oranga Tamariki signing.
- Waipareira wins two Purple Pins at New Zealand's Designer Best Awards.

# Our Formative Years

*E rongo ki te tangi o te ngākau e kapa ana  
Mō te tira kua rere ki te pae o ngā rangi  
Rangi runga, Papa raro tipu ana e ngā uri  
Pū te wai o Pareira inuhia kia ora e*

*E te kura e takoto i tō waka tapu ana  
(Ko) koe te huia kua ngaro mai i te hunga o te ora  
Rere runga, tiro raro mahuetia i ō uri  
Ringihia ō roimata mākū ai kia noa e*

The moemoeā of Te Whānau o Waipareira (Waipareira) has always been in the hearts and minds of those who have come before us, with our genesis stretching back many years in time. Today, it is how the mokopuna enliven that vision and navigate new challenges.

By 1959, it was estimated that a full 10 percent of Māori were involved in an official committee and/or the Māori Women's Welfare League, which worked with the Māori Welfare Organisation. The passage of the Māori Development Act in 1962 led to the establishment of the New Zealand Māori Council, Māori Wardens and Community Officers. This played a significant role in shaping the social and political landscape for Māori development, including the eventual establishment of Te Whānau o Waipareira.

In the mid 1960s the Māori Committee was formed under the Māori Committee Development Act 1961 to represent different wards of Tāmaki Makaurau on issues like health and education. Among the initial committees, were the Waipareira Māori Committee, the Warden's Association and the Henderson Māori Committee.

1980 marked the opening of Hoani Waititi Marae, a significant achievement made possible by a dedicated fundraising drive by the Western District Marae Campaign Committee, who pushed for a pan-tribal marae to be built in Tāmaki Makaurau.

In 1982, Te Tohu o Waipareira was designed by Mei Collins. That same year, the Waipareira mantra, Kōkiritia i roto i te kotahitanga (Progressively act in unity) was established by Dame June Mariu, Tuini Hakaraia and Don Rameka.

Also in 1982, the West Auckland Māori Management group was formed during a hui at Hoani Waititi Marae, with Dame June Mariu as chair. This group included the Māori Wardens, the Māori Women's Welfare League and Kōkiri Whānau Group and other Māori Committees. It was later renamed Te Whānau o Waipareira.

These developments marked a significant period of growth and strength for whānau in West Auckland. Through whanaungatanga (kinship) and kotahitanga (unity), various committees and groups were able to work together to improve the wellbeing of Māori in the community, leading to the establishment of important institutions, such as Hoani Waititi Marae and Waipareira. This period also saw the emergence of new leaders such as Dame June Mariu, who played a crucial role in advocating for Māori rights and pushing for social change.



## Board of Trustees Chairs

June Mariu – *Founding Chair*  
Tuck Nathan  
Haki Wihongi  
June Mariu  
Reg Ratahi  
Eynon Delamere  
Evelyn Taumaunu  
Airini Tugerangi  
Josie Smith  
Ray Hall

## Rōpū Kaumātua Chairs

Monty Rihari  
Raye Clark  
Tom Kaka  
Sam Waiti  
Paul Taumaunu  
Poata Northcroft  
Sonny Niha  
Mere Tunks  
Albie Tepania

## Chief Executive Officers

Pat Hanley  
Marea Brown  
Ian Milne  
Liz Munro  
John Tamihere  
Ian Mackintosh  
Reg Ratahi  
John Tamihere

- 2 -

6. THE names of the trustees are as follows:-

- Morgan Peeni 43 Beach Road, Te Atatu North
- Danny Craven Fane 106 Avondale Road, Avondale
- Ami Tokanini Hawke 8 Glendune Avenue, Kaitiaki
- Peter Rangiaho Sharples 10 Tairua Crescent, Te Atatu North
- Tuini Hakarara 18 Hanui Place, Massey
- Gary James Williams 39 Frank Evans Place, Henderson
- Wilfred Canning 22 Sunray Avenue, Titirangi
- Tape Ramaka 50 Tairua Road, Te Atatu North
- Tai John Nathan 24 Royal View Road, Te Atatu North
- Peter Cooke 19 Roselin Street, Glenfield
- Jane Hinokamukura Marau 57A Swanson Road, Henderson
- Puanani Betty Hart 5 Norman Road, Titirangi
- Oswald John Peri 19 Gloria Avenue, Te Atatu North
- Bec Te Ninini Tawhiti 24 Cadman Street, Waterlooville
- John Lee 5 Glen Norman Avenue, Henderson
- PaeKatawhiti Aletia Hall 33 Strid Road, Te Atatu South
- Lance Takimoona Hodkinson 3 Brougham Place, Massey
- Violet Kaihe 44 Boundary Road, Blockhouse Bay
- John Joseph Tupara 62 St Michael's Avenue, Pt Chevollier
- Barney Tupara

7. THE following documents are attached to this Application:  
 (a) Deed of Trust bearing date the 30th day of May 1984.  
 (b) Statutory Declaration.

DATED this 30th day of May, 1984.

SIGNED by the said MORGAN PEENI in the presence of: *M. Peeni* of 43 Beach Road, Te Atatu North, School Manager

SIGNED by the said DANNY CRAVEN in the presence of: *D. Craven* of 106 Avondale Road, Avondale, Public Servant

SIGNED by the said PETER RANGIAHO SHARPLES in the presence of: *P. Rangiaho Sharples* of 10 Tairua Crescent, Te Atatu North, Cultural Officer

- 3 -

SIGNED by the said TUINI HAKARARA in the presence of: *Tuini Hakarara* of 18 Hanui Place, Massey, Social Worker

SIGNED by the said GARY JAMES WILLIAMS in the presence of: *G. James Williams* of 39 Frank Evans Place, Henderson, Public Servant

SIGNED by the said WILFRED CANNING in the presence of: *W. Canning* of 22 Sunray Avenue, Titirangi, Public Servant

SIGNED by the said TAPE RAMAKA in the presence of: *Tape Ramaka* of 50 Tairua Road, Te Atatu North, School Manager

SIGNED by the said TAI JOHN NATHAN in the presence of: *T. J. Nathan* of 24 Royal View Road, Te Atatu North, Motorcider

SIGNED by the said PETER COOKE in the presence of: *P. Cooke* of 19 Roselin Street, Glenfield, Public Servant

- 4 -

SIGNED by the said JANE HINOKAMUKURA MARAU in the presence of: *J. Marau* of 57A Swanson Road, Henderson, Housewife

SIGNED by the said PUANANI BETTY HART in the presence of: *P. Betty Hart* of 5 Norman Road, Titirangi, Public Servant

SIGNED by the said OSWALD JOHN PERI in the presence of: *O. Peri* of 19 Gloria Avenue, Te Atatu North, Storeman Manager

SIGNED by the said BEC TE NININI TAWHITI in the presence of: *B. Tawhiti* of 24 Cadman Street, Waterlooville, Apprentice Engineer

SIGNED by the said JOHN LEE in the presence of: *J. Lee* of 5 Glen Norman Avenue, Henderson, Housewife

SIGNED by the said PAEKATAWHITI ALETIA HALL in the presence of: *A. Hall* of 33 Strid Road, Te Atatu South, Gymnastic Instructor

- 5 -

SIGNED by the said VIOLET KAIHE in the presence of: *V. Kaihe* of 3 Brougham Place, Massey, Commercial Cleaner

SIGNED by the said JOHN JOSEPH TUPARA in the presence of: *J. J. Tupara* of 62 St Michael's Avenue, Pt Chevollier, Solicitor

# Te Whānau o Waipareira: A Journey of Waipareiratanga

"Here is the application signed by 20 of our founding kaumātua on May 30, 1984, to have Te Whānau o Waipareira incorporated as a Trust."

# 1980s

The 1980s were a major turning point, the product of massive Government urbanisation programmes over previous years designed to turn us into nice brown white-people.

It was a time of aggressive right-wing economic policies that hit Māori especially hard. We were not in positions of power within industries and our communities lacked the skills necessary to weather major change.

Waipareira found itself in the middle of this change and had to adapt quickly. Our cultural values helped unite people who might otherwise have clashed. That is a key part of our story.

Women played a vital role in the development of Waipareira, leading to our mission: Kōkiritia i roto i te kotahitanga, which emphasises working together for our community's advancement.

The formal establishment of Waipareira in 1984 was the result of 20 years of discussion starting in 1963 and came from a call from our people in the West Auckland community with the purpose of uplifting urban Māori. We cannot forget the impact of urbanisation on our people, which weakened knowledge of our hau kāinga and also the vital importance of helping each other so we all survive.

The flavour of the decade is important as a backstory to Waipareira. It took five years of hui with diverse groups, including Te Whau in Avondale, Māori committees in Henderson and the Māori Women's Welfare League, to bring everyone together to establish our organisation.

A significant achievement is how all these groups raised funds to build Hoani Waititi Marae. Built in the 1970s and opened in 1980, it was a key moment that united everyone around a shared purpose.

It is important to recognise that when we do things for ourselves, they always work. It is when there are constant external forces getting in our way that division always arises. That is a form of colonisation again.

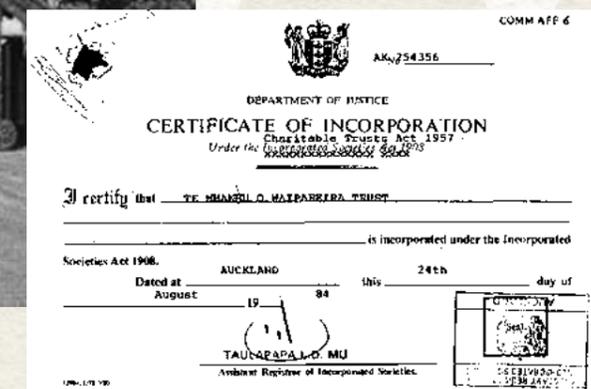


## 1982

Kaumātua lead the way in supporting whānau to create the West Auckland Management Group at a public hui at Hoani Waititi Marae. June Mariu becomes the chair, Ossie Peri and Jerry Taingahue the joint vice-chairs and Judge Michael Brown the patron. The group is renamed Te Whānau o Waipareira (Waipareira). Waipareira refers to the geographical area named after Pareira, a wahine from Te Kawerau-a-Maki and the waters she bathed in. Whānau refers to us as extended family.

Our tohu is designed by Mei Collins. It depicts 'Forever Progressing Forward' under the umbrella of Waipareira, and the koru underneath represents the other organisations that are under the umbrella of the Trust. The progressive movement comes from the onward and upward thrust of the logo.

Kōkiritia i roto i te kotahitanga. (Progressively Act In Unity) is determined by Dame June Mariu, Tuini Hakaraia, Ossie Perry, Craven Tane and Don Rameka.





*“In the early days when I started as Education, Training and Employment Manager, I had like 25 staff, mostly males and they would always go over me and straight to John. And John would always point them back to me saying “whatever I said, went”. So, he always supported the women that he put in the positions he had them [in]. He never let the men go over us.”*

– Theresa Christie



**1983**

Waipareira passes a resolution to set up a charitable trust. A primary reason is to co-ordinate efforts to secure funding and create a robust structure more favourable to external agencies.



**1984**

Waipareira becomes an incorporated charitable trust.



**1985**

Te Kura Kaupapa Māori o Hoani Waititi Marae is established at Hoani Waititi Marae, the first school of its kind in Aotearoa.

June Mariu is awarded a Queen’s Service Medal.

**PUAO-TE-ATA-TU**

(day break)

THE REPORT OF THE  
MINISTERIAL  
ADVISORY COMMITTEE ON A  
MĀORI PERSPECTIVE FOR THE  
DEPARTMENT OF SOCIAL  
WELFARE

INCLUDES APPENDIX

(Established under Section 13 of the  
Department of Social Welfare Act 1971)

Wellington  
NEW ZEALAND  
September 1988  
Reprinted March 2001

SW 429  
2001 001 00210.0

**1986**

The Pūao-te-Āta-tū Report is released and is the founding document of Māori social work in Aotearoa. The report is highly influential in the development of social work practices by Māori with whānau Māori. The report is referred to eight years later in the Wai 414 claim.

**1987**

Wai Tech is developed as the training and employment arm of Waipareira and becomes the largest provider of training services in Auckland. It secures private training establishment (PTE) registration, marking Waipareira as one of the first organisations to achieve PTE status in New Zealand.

Waipareira is officially recognised as a Māori authority for West Auckland by the Department of Māori Affairs. This enables it to implement the Mana Enterprises and Māori Access schemes in West Auckland.

**1988**

Former Henderson police station is purchased as the new headquarters for Waipareira.

# 1990s



## Waipareira Maranga ki te awahi i tō iwi O te rohe o Tāmaki e whakarua nei Ngā wawata rā ēnei mō ngā rangatahi e Kia whiwhi ai rātou i te oranga

Written by Jack Wihongi 1992

The 1990s were very tough for Māori. Neoliberal economics was placed on steroids, and we had the 'Mother' of all budgets. In West Auckland, \$5 million a year was cut from domestic purposes benefits. Most of our men were thrown on the unemployment queue, lacking skills to transition to new mahi with the arrival of the internet. Our women with typewriting skills found new jobs and opportunities more easily.

This was the time of the fiscal envelope for treaty settlements, with Waikato and Ngāi Tahu reaching agreements. There was fighting between whānau, hapū and iwi as a consequence of this new approach to settlements when we should have been uniting against the crown. These were brutal confrontations.

Te Whānau o Waipareira (Waipareira) played a key role by staying focused on our mission. While we had no say in iwi politics, we made sure our marae welcomed and embraced everyone, promoting unity instead of division.

During this decade, we recognised the importance of having political representation at the heart of government. The election of Tau Henare and later Willie Jackson raised our aspirations and hopes of our generation, as they became ministers of the Crown inside one of the biggest boardrooms in the country, overseeing the largest budgets in Aotearoa.



### 1990

Dr Pita Sharples is appointed a Commander of the Order of the British Empire for services to Māori.

### 1991

Wai Health Clinic is established.

Marae Restorative Justice is established at Hoani Waititi Marae.

*“School wouldn’t take them back and the family wouldn’t do anything with them. John would be having these heated discussions with principals and with Unitec. They would kick the kids out of school, but their funding wouldn’t follow them. So Waipareira was picking them up. It was really a result of inadequate educational support from the schools.”*

– Mere Tunks



### 1992

Landmark Sealord deal is agreed with the Government. Māori secure a 50 per cent stake in the Sealord fishing company, which provides Māori with a substantial stake in New Zealand’s commercial fishing industry. This enables Māori organisations to benefit through increased resources and opportunities to improve the wellbeing of Māori communities.

The Waipareira Alternative Education Unit offers support to West Auckland urban rangatahi.

The waiata Waipareira Maranga is composed by Jack Wihongi.



*“In 1993, we set out to provide services for our women and our children because we always believed they are the future of Māoridom. Here 0 to 16-years-old are free. Incidentally, the Government began with 0 to 5-years-old being free and I see they are struggling in the House at the moment to retain that. Here our kaumātua are also free, so again that’s added dividend to our client base from the womb to the tomb really.”*

– Reg Ratahi, Wai Health Manager



**1993**

Wai Health is established.

Partnership signed with ACC.

Waipareira operates seven companies providing training and employment opportunities for West Auckland: Wai Tech, Wai Health, Waipareira Building Company, Man-Tech Waste Disposal, New Zealand Guard Services, Waipareira Properties, Waipareira Sewing Company, and Waipareira Developments.

Wraparound services continue to grow with services for women’s welfare, boys and girl’s homes, and a rehabilitation centre for whānau transitioning from prison.



**1994**

Wai 414 claim is lodged with the Waitangi Tribunal over the Crown’s failure to recognise urban Māori communities and their rights under the Treaty.

Waipareira kaumātua welcome Prince Charles to Waitākere.

Te Taonga a Te Whānau o Waipareira Trust Trophy is presented at the 1994 Aotearoa Traditional Māori Performing Arts Festival in Taranaki.



*“Wai 414 was essentially about the fairness, due process and equality of opportunity for Māori and the earliest reference to the concept of ‘urban Māori’. The claim sought to assert the legal rights of Māori living within an urban context. It was about extending the boundaries of what legalities and rights were afforded to Māori under the Treaty of Waitangi alongside the judicial duties and responsibilities of the Crown. In short, urban Māori who were displaced from their own iwi and brought into West Auckland had the right to be recognised as their own iwi and therefore access to the same resources as other iwi. With Wai 414, Te Whānau o Waipareira was able to properly serve and advocate urban Māori, and West Auckland Māori. And the ability to organise ourselves in accordance with our own tikanga to address our own problems our way.”*

- John Tamihere

*“I was the first referral. I used to go up to the prison and John got me out, so did Uncle Jack and Judge Mick Brown, I was given a chance. John uses the word ‘reflection’ in some of his kōrero and he will let you reflect yourself through somebody else. And that’s how I got to run the Girl’s Home. I said to John, ‘that he knew where I had just come from’, and [he] told me ‘that’s why I was the best person to run it because I would understand it.’”*

– Maria Patrick, Waipareira Girls Home Manager



**1994**

Waipareira Girls Home in Graham Ave, Te Atatū opens.

John Da Silva is awarded the Queen’s Service Medal for his work with troubled youth and Ada Lau’ese the same award for services to the community.

**1995**

Urban Māori groups including Waipareira take legal action over the allocation of treaty settlement resources, which left urban Māori out of the decision-making process and allocation of resources. The claim goes to the Waitangi Tribunal and eventually to the Privy Council.

Hāpai Te Hauora Tapui is established with Ngāti Whātua, Raukura Hauora o Tainui and Waipareira.

John Turei is named an Ordinary Commander of the Civil Division of the said Most Excellent Order for services to Māori.

**1996**

Founding kaumātua Wilfred Canning receives a Queen’s Service Medal for public services.



**1997**

Waipareira partners with the New Zealand Employment Service to increase employment opportunities.

Waipareira backs Aotearoa Māori Rugby League’s bid to have a Māori representative team compete at the 1998 World Cup.

John Tamihere, Jack Wihongi and Ricky Houghton travel to the United Kingdom to attend the Sealord and fisheries case at the Privy Council.



*“With Hoani Waititi Marae, there is a total picture here. From babies to adults, kōhanga reo, kura kaupapa, high school. And, of course, Māori is one of the basic subjects as well as tikanga and all things Māori. Māori language is certainly living here. It won’t die here. Kids are taught speaking Māori all the time. It’s lovely to listen to actually.”*

- Dame June Mariu



**1998**

Waipareira is awarded rangatiratanga status by the Waitangi Tribunal allowing it to be self-governed.

Waipareira purchase 12.6ha of land next to Hoani Waititi Marae for the development of a Māori tertiary institution.

Waipareira Pasifika is formed to provide Family Start services to Māori, Pasifika and other families in West Auckland.

Jack Wihongi is appointed an Officer of the New Zealand Order of Merit (ONZM) for services to the community.

Waipareira are successful in advocating for a Māori rugby league team to participate in the 2000 Rugby League World Cup.



**1999**

MUMA and Waipareira secure 603 AM and 96.8 FM for Māori. Radio Waatea begins broadcasting on 603 AM.

Wai Health Medical Clinic opens in Ratanui Street, Henderson.



*“Regardless of what critics or courts may decree, we will be there in support of our whānau, ‘as we were yesterday, as we are today and as we will be tomorrow’.”*

- June Mariu



# 2000s

*Kōtuku reretahi ki te toi o ngā rangi  
Rite ki a rarohenga kia rite ki a Mataora  
Pū ko te Whānau Ora ara mai he tētēkura  
Kura nui, kura roa, whakamau kia ora e*



By the 2000s, our goal was to become a half-billion-dollar whānau. It was not about the money, it was about how we earned it and what we did with it. At the start of the decade, we owned half of Westgate Shopping Centre, 40 acres near Hoani Waititi Marae for our wānanga and a property on State Highway 16 for our trade training programmes. We also had health facilities in Henderson. We were doing well but to develop further we needed policy change at central government. Our Chief Executive, John Tamihere, went to Wellington as part of the Labour Government to help make that happen.

However, in the intervening period from 1999 to 2005, Te Whānau o Waipareira (Waipareira) faced a rocky period in governance and management. Within five years, we were reduced to owning just one property—the old Henderson Police Station. We ran into trouble with our own standards of obligation, duty and responsibility to community.

Fortunately, we had the opportunity to reset and recommit to our community across a series of hui over several months. We acknowledged we had problems, asked the community what they thought went wrong, and what we could do right. We reunited groups that had drifted away and got their agreement to stop fighting each other for limited resources. We shifted our focus to ensuring our region was properly resourced for all whānau.

What is important from this period is that we recognise that we have ups and downs, and that we have failures. We need to learn from these things but also know that we can rise again.



## 2000

The first issue of the Waipareira newspaper Wai News is released.

WINZ partner with Waipareira to assist whānau with their income and employment needs. It is their first arrangement of this nature with a Māori organisation.

Wai Health partner with Unitec to deliver a certificate in Tamariki Hauora for Māori community health workers caring for newborns and tamariki.

Waipareira Chair June Mariu is appointed to the Treaty of Waitangi Fisheries Commission.

Aotearoa Māori Rugby League are the first and only Māori team to compete in the Rugby League World Cup in the UK and France.

John Turei receives a Knighthood in the Queen's New Year's Honours.

## 2001

Wai Tech and Te Wānanga o Aotearoa partner to offer NZQA accredited programmes.



**2002**

New Wai Tech premises at 3053 Great North Road are officially opened, housing the Waipareira training and employment arms.

Waipareira opens Te Rito o Waipareira – an Early Childhood Centre.

**2003**

National Urban Māori Authority is formed as a political voice for city-dwelling Māori.

The Privy Council refers the Sealord case back to the High Court. Over a decade after the claim was first lodged, the Māori Fisheries Bill acknowledges the case by urban Māori for a share in the fisheries assets. A \$20 million fund is established for urban Māori.

June Mariu is honoured on the Waitākere Walkway of Fame, alongside Olympian Beatrice Faumuina.



**2004**

Mere Tunks receives a Queen's Service Medal for public services.

Māori Party is formed by Dame Tariana Turia and Sir Pita Sharples.

**2005**

Oswald "Ossie" Perry is appointed a Member of the New Zealand Order of Merit.

**2006**

June Mariu is made a Companion of the New Zealand Order of Merit.

**2008**

Wai Tech purchase The Learning Post, a highly regarded national distance education provider.

**2009**

John Henry Centre is purchased and reflagged as the Whānau Ora Centre. Onsite services for over 25,000 patients include radiology, dentistry, audiology, optometry and psychology.



# 2010s

*Kōtuku reretahi ki te toi o ngā rangi  
Rite ki a rarohenga kia rite ki a Mataora  
Pū ko te Whānau Ora ara mai he tētēkura  
Kura nui, kura roa, whakamau kia ora e*



In the 2010s, we recognised as urban authorities that growing scale as a national promoter of goods and services to Māori was the way forward. By this stage, people had started to see us as an answer, helped by the knowledge that we had won court cases over the fisheries settlement.

In 2014, we won the tender for Whānau Ora and expanded it across Te Ika-a-Māui. For the first time, we had a system to address health, welfare, education and housing – uniting strong-anchor organisations. We knew that we had to scale up because staying fragmented would leave us vulnerable.

This was our make or break opportunity. The annual per capita transfers from each budget make treaty settlements look sick. These are \$20 billion transfers per annum to Māori by Māori, for Māori. No treaty settlement will ever deliver that. We started with \$11 million in 2014 to support 87 per cent of Māori in Te Ika-a-Māui, rising to \$14 million the next year and \$17 million three years later.

We have built a backbone with local hubs. Each hub maintains its own mana and autonomy, while the backbone keeps investing. In return, the hubs feed in their data, reportage and outcomes.

During the 2010s, we launched the first tamariki days to celebrate solo mothers and children, giving them a carnival experience when no one else would. This evolved into Waitangi @ Waititi which now draws 50,000 people—the largest Waitangi event in the country.

By 2010, we had begun to set up our own data and IT Company. Today, we manage all iwi prescriptions nationwide and have secured a data sovereignty clause to protect our treaty rights, mana and rangatiratanga.



## 2010

Whānau Ora is launched.

Denis Hansen is awarded the Queen's Service Medal for services to Māori and the community.

## 2011

Whānau Centre (formerly the John Henry Centre) is opened by Prime Minister John Key and Māori Affairs Minister Dr Pita Sharples. This is a one-stop Whānau Ora frontline hub integrating health, social justice, and education services.

Whānau Tahī is established to commercialise the intellectual property in the Whānau Tahī Navigator tool.

## 2012

June Mariu is made a Dame Companion.

Whānau Ora Diploma is launched with its first intake of students.

Bella Te Pou is the first recipient of the Whānau Ora Award.



**2013**

80th birthday celebration for Denis Hansen at the Civic Theatre.

Whānau Centre's Wāhi Pātai opens.

Work begins on Te Pou Matakana proposal including Te Whānau o Waipareira (Waipareira) as the back office for the Whānau Ora Commissioning Agency in Te Ika-a-Māui.

**2014**

First Waitangi @ Waititi concert is held at Hoani Waititi Marae with over 8,000 attendees.

Historic signing of Te Pou Matakana, the largest contract in history by a government department to Māori, by Māori for Māori.

Te Pae Herenga o Tāmaki begins offering services to nearly 220,000 Māori in Tāmaki – a quarter of the total Māori population of Aotearoa.

Through the National Māori Urban Authority, Waipareira wins the right to establish Te Pou Matakana.

Waipareira Research Centre, Wai Rangahau, is established.

Raymond Hall becomes Waipareira chair.

Dame June Mariu is inducted into the Māori Sports Hall of Fame and becomes the first patron of Hāpai te Hauora.

**2015**

Social Value Aotearoa is established. The organisation works to redefine the way society accounts for social value.

Waipareira is a finalist in the New Zealand Information Technology Awards and becomes one of the few New Zealand organisations to make the global Microsoft World Awards stage.

Dr Pita Sharples is made a Knight Companion for services as a Member of Parliament and to Māori.

**2016**

Tā Mason Durie becomes the official Pou for Wai Rangahau.

Over 500 rangatahi compete in the Waipareira Sports Challenge.

**2017**

Naida Glavish is made a Dame Companion.



**2018**

The book Urban Māori: The Second Migration is launched in Parliament, the first comprehensive record of Māori urbanisation told through the narratives of whānau.

The publication Heke Tangata: Māori in Markets and Cities is also launched. Together these books provide a voice that speaks on the social and cultural struggles of whānau across communities.



**2019**

Founding kaumātua and first chairperson Dame June Mariu celebrates her 85th birthday at Trusts Arena, Henderson.

Whānau Ora Cancer Care Navigators, Anita Hakaraia and Wendy Hayward-Morey, win the Connected Award at the Waitemātā DHB Matariki Values Awards.

# 2020s

*Poutamatia te ora ki te wai o Rehua  
Tāuwhitia te iwi, āio pīpipi  
Kia pou ko te aho, kia rewa te wawata.  
Maiorotia te ora, kia mau kirikawa  
Mā te huru ka rere te manu e*

We really hit our straps in the early 2020s. Whānau Ora was ready and ripe to service the COVID-19 pandemic. We tended to our people by going on the front foot as leaders of our society. We declared we were an emergency worker organisation. This was a self-declaration. We would never have got to where we did over the pandemic if we never just did it. We were the only vehicles on the roads during lockdowns. We put mobility into our services for whānau and stood up a distribution and supply network within seven days that would put Progressive and Foodstuffs to shame. We were far more cost effective than the state. For every dollar the state spent, we spent just 60 cents in the dollar because our capital was covered, and our workers were all volunteers. Every one of our collective partners up and down the country stood up because no one else was going to reach out to our whānau but us.



## 2020

COVID-19 hits Aotearoa causing lockdowns nationwide. Te Whānau o Waipareira (Waipareira) opens fixed and mobile testing stations leading the frontline response for whānau and sets up a distribution network supplying tens of thousands of hygiene and sanitisation packs throughout the Whānau Ora network.



## 2021

A second lockdown hits Aotearoa. All staff are redeployed to frontline services for COVID-19 testing and vaccination centres and mobile services. Waipareira boasts the youngest ever vaccinators.

Waipareira sends a large 'Far North Battalion' to support North and Far North Whānau Ora collectives.

Waipareira Kōkiri Award is launched. Jo Nicholson, Director of Social Value Aotearoa, is the inaugural recipient.

The hugely successful Proud To Be Māori campaign is launched nationwide.



# 2020s



## 2022

Strategic partnership is signed with Oranga Tamariki allowing Waipareira to care for whānau in its own residential facilities with wraparound services.

Waipareira wins the prestigious purple pin at the creative best awards for the Proud To Be Māori campaign, alongside agency Motion Sickness.

Waipareira celebrates the first Matariki public holiday with a street market and concert.

Kaumātua Mihi Te Huia receives a Queen's Service Medal for services to Māori.



## 2023

Waipareira support the tangi for Titewhai Harawira at Hoani Waititi Marae. Prior to this we celebrated her 90th birthday. 90 years of activism advocating for our people.

Waipareira leads the clean-up supporting whānau after intense flooding from Cyclone Gabrielle devastates West Auckland.

Waipareira supports the Maranga: Rise Up Aotearoa concert raising over \$700,000 for victims of Cyclone Gabrielle.

## 2024

Over 50,000 people attend Waitangi @ Waititi making it the biggest concert to date.

Te Whānau o Waipareira turns 40. We celebrated the founding of Te Pāti Māori at Hoani Waititi Marae twenty years ago. We celebrated 10 years managing the Whānau Ora kaupapa across the the motu.

## 2025

As we look to the future, we relentlessly and unapologetically continue to advance our peoples interests.

